



### Senior Crystal Reports Consultant

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CENDIEN CORP: **(214) 245-4580**

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## Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

### Crystal Reports Professional Services

Senior Lawson Crystal Reports Expert with over 8 years experience as a Crystal Reports specialist. Expertise with GL, Lawson Financials and LBI 9.0 – well versed with the Lawson database structure.

### Crystal Reports Technical Skills

**Reporting Software:** Crystal Reports (versions 4.5 – XI), Crystal Enterprise (versions 8.5 - 10), Crystal Server, Business Views

**Database Skills:** SQL Server, Oracle, TOAD, Transact SQL, stored procedure development, views, triggers, relational database design

**Other Skills:** General financial and accounting practices, requirements and design documentation, Lawson ERP, Lawson Business Intelligence 9.0

### Crystal Reports Clients / Experience

#### Lawson Crystal Reports Consultant

Provide Crystal Reporting services to a variety of Lawson clients with all versions of Crystal Reports and database management systems including SQL Server and Oracle. Expert in the Lawson database structure – specifically with the Finance and HR modules.

#### Retail Client

- Rewrote custom reports written against Oracle Financials to IFS Financial
- Provided Crystal Reports Training to the Functional users in the Finance Department.

#### Telecommunications Client

- Created GL and SL reports for the Finance Department.
- Developed over a dozen GL reports, including balance sheet and income statements.
- Integrated reports with Lawson LBI 9.0, including security and bursting.

#### Chemical Distribution Client

- Created a new GL chart design to optimize reporting.
- Developed over a dozen GL reports, including balance sheet and income statements.

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- Integrated reports with Lawson LBI 9.0, including security and bursting.

#### Health Care Client

- Served as report development lead for the Accounts Payable team.
- Developed finance and supply chain reports for a nation-wide Lawson ERP implementation.
- Worked with AP functional team to design reports for business processes.
- Integrated reports into an LBI 9.0 environment with scheduling and data-level security.

#### Finances Client

- Designed Crystal reports for use in a world-wide credit card financial reporting system.
- Fixed defects on 75 existing reports and stored procedures.
- Helped integrate reports into a J2EE web application using Crystal Enterprise 9.
- Gathered requirements and created use cases and design documents.

#### State Department of Human Services

- Optimized reports that were taking several hours to process down to under a few minutes.
- Worked with end users and analysts to gather requirements and design new reports.
- Helped maintain and fix 200+ existing reports using a help desk system.

#### Insurance Company Client

- Created 50+ reports and stored procedures based on existing report definitions.
- Designed 10 new reports based on company requirements and newly acquired capabilities.

#### Electronics Design Client

- Designed custom sales reports for the Great Plains database.
- Developed SQL Server stored procedures and triggers for use in migrating 3rd party data into Small Business Manager.
- Created a custom VB6 and COM application to provide extra functionality for Microsoft Retail Management System.

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#### Financial Institution Client

- Installed and configured Crystal Reports 9 and Crystal Enterprise using Oracle 8i.
- Created custom reports and integrated them with a JSP project management application.

#### Software Client

Four years of cooperative education as part of the degree program of Kettering University. Worked with a team to develop database software for use in county government offices. Wide range of progressively more responsible duties which included report development, customer installation and support, database administration, and software development.

#### Lead Crystal Reports Writer

- Created 150+ custom reports and maintained 200+ existing reports using Crystal Reports versions 4.5, 6, 7, and 8.5.
- Designed birth, death, and marriage certificates and licenses for counties in Illinois, Wisconsin, Minnesota, Michigan, and Indiana.
- Provided database installation, support, and troubleshooting using Microsoft SQL Server and Sybase SQL Anywhere.

#### Software Developer

- As lead developer, designed, documented, and implemented an OCR imaging solution for the company's land records software product.
- Participated in a development team to produce Windows software applications using Borland Delphi 5.
- Designed and implemented relational databases for records management software.

### Crystal Reports Education / Certifications

#### Kettering University, Flint, MI

Bachelor of Science, Computer Science

Four and ½ year academic Computer Science program, closely integrated with a cooperative work experience.

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**Crystal Reports – CENDIEN Hyperion Consulting and Staffing Services**

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