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Senior Crystal Reports Consultant
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Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

Crystal Reports Professional Services

- Highly motivated and result oriented professional with strong technical, interpersonal and communication skills.
- Over 5+ years of experience in software development life cycle (SDLC) including System Requirements Collection, Analysis, Design, Development, Maintenance, Enhancement and
- 4+ years of experience on Crystal Reports / Crystal Enterprise 8.5/9.0/10.0, XI, Crystal Enterprise and Crystal Report Server.

- 1+ years of experience on Business Objects 5.2 and Informatica 6.2.

- Extensive experience in using databases like Oracle, SQL Server, and MS-Access.

Crystal Reports Technical Skills

Languages: Java, C++, C, VB 6.0, SQL, HTML.
ETL Informatica 6.2.
Reporting Tools: Business Objects 5.2.,
Crystal Reports XI , 10.0/9.0/8.5/8.0/7.0/6.0,
Crystal Enterprise 9.0/10.0, XI.
RDBMS/DBMS Oracle 8x/10g, MS SQL 2000,MS-Access.
TOOLS TOAD, SQL OPTIMIZER.
Operating System: Windows 2000/NT/XP.

Crystal Reports Clients / Experience

Toll Authority Client
Crystal Report Developer

Project – Arcs System

Responsibilities:
- Design and development of the complete Decision Support System using Crystal Reports.
- Created complicated formulae and running totals for business measure calculations based upon various end user requirements.
- Created various reports like the Combined Queries, Drill Down, Master Detail to make the reports easier for analysis.
- Generated sub reports, linked and unlinked reports, reports on demand.
- Worked with SQL joins, aggregate conditions, and Written PL/SQL procedures for processing business logic in the database.

- Created different types of reports such as master/detail, cross tab and chart (for trend analysis) for easy-to-use benefit information system by using Crystal Reports.
- Created nested and conditional groups and formatting features in reports.
- Created complicated formulae for business measure calculations.
- PL/SQL Stored Procedures extensively used for the input of data into Crystal Reports.
- Developed Reports with Parameters, Sub-Reports, Drilldown Sub Reports on Stored Procedures and Queries by using Crystal Reports.
- Deployed Reports on web by using components of Crystal Enterprise.

Environment: Crystal Reports XI , Crystal Enterprise XI , ODBC, Oracle 10g, TOAD, and Windows XP.

Retail Client
BI Developer/ Crystal Report Developer

Project – Sales Reporting System

Description:
The Application to be developed for the Management of Data Concerning the Sales Transactions at a Retail store. Data from different OLTP system is Extracted, Transformed and Loaded into Data warehouse using the ETL. After building the Data warehouse the Reports are being generated by using the Reporting tool called Crystal Report.

   Responsibilities:
- Prepared ETL business requirements specification document.
- Documented input and output record layouts, location of source and target, file/table sizing information, file/table volume information.
- Prepared ETL test plan, ETL performance test plan.
- Participated in the preparation of Mapping Specification document.
- Conversions used to map multiple targets.
- Worked with the team to populate the data mart from several flat files and tables.
- Identified the number and type of report users.
- Participated in determining the core report category set.
- Designed reports using Crystal Reports as per company standards.
- Deployed Reports on web by using components of Crystal Enterprise. Worked with the Crystal Enterprise Administrator for determining the rights and authorizations of report users.
- Used Crystal Enterprise Admin launch pad and worked with the components of Administrative Tool Console like Schedule Manager, Instance Manager, Manage Groups and User Accounts and View Server Summary.
- Used Crystal Publishing Wizard for publishing and scheduling the reports on Crystal Enterprise Systems and published several reports for on-demand as well as recurrent viewing.
- Maintain/administer/troubleshoot Crystal Enterprise Systems.
- Developed several Business Views and created reports from Crystal Repositories.
- Experienced in creating scheduled reports and develop and execute test cases to verify integrity of reports results.

- Developed On - Demand Sub Reports, Parameter Reports and Drilldown Sub Reports.
- Developed Sub Reports, and Parameter Reports.
- Created numerous Alerts that are executed based upon certain conditions.
- Created various charts including PIE charts and Bar charts in different layouts like advanced layout, Group layout and Cross Tab layout.

Environment: Informatica Power Center 6.2,Crystal Report 10.0/Crystal Enterprise 10, Oracle 9i, SQL Server 2000,T-SQL, Microsoft Excel and Windows XP.

Electrical Design Client
Crystal Reports Developer

Description:
Automation and Control Concepts Inc. (ACC) is a QS9000/ISO9001/SAC certified semiconductor assembly and test services provider. It provides full turn key services from wafer sort/laser repair, packaging, Test/Burn in, Mark-Scan-Pack, drop shipment services, package design and simulation, test program development and device characterization, failure analysis services and full reliability test services. The MIS Application includes Shipping Automation, Customer Management, Abnormal Lot Report, Warehouse Management and various Periodic Reports to Customers and Internal Departments.

Responsibilities:
- Involved in the entire reporting project, established the goals and requirements of the reporting system, data collection and analyzed the data as well as business flow
- Designed and Developed reports using Crystal Reports 9.0 for the Customer Management System, Abnormal Lot Report System, Warehouse Management System.
- Developed reports like delivery Order, Performa Invoice and Shipping Advice of Shipping Automation System.
- Developed stored procedures using PL/SQL.
- Actively involved in gathering end user requirements, user/system documentation, user training, and testing of crystal reports for final deployment.
- Deployed Reports on web by using components of Crystal Enterprise. Worked with the Crystal Enterprise Administrator for determining the rights and authorizations of report users.
- Developed Cross Tab Reports, Sub Reports, and Parameter Reports by using Crystal Reports versions 9.0.
- Created Business Object Universe.
- Created reports using Business Objects.
- Tested the developed crystal reports and created test cases for the testing team.
- Involved in transformation of the existing Crystal Reports to meet user requirements.
- Created numerous Alerts that are executed based upon certain conditions.
- Developed PIE and BAR Charts with Drill down option using Drill down Report Expert.
- Fixed bugs and enhanced existing reports. Converted reports that were created in earlier versions to Crystal Reports 8.5/9.0 with appropriate change.
- Applied heavy formatting for reports and developed reports with necessary Formulas and Parameter fields.

- Involved in inclusion of linked as well as unlinked Sub-Reports along with the primary reports.

  Environment: Crystal Reports 9.0/8.5, Crystal Enterprise 9.0, Oracle 8, PL/SQL, Business Objects 5.2, Windows 2000.

Financial Service Client
Crystal Reports Developer
Description:
Designed and developed a corporate reporting system for Loan Syndication department for Commercial Loan Project. These reports cover all aspects of the Loan syndication business from Customers, (Sub) Participants to Deals, Facilities, and Outstanding. The main purpose of the system is generating adhoc Reports And Managing data

Responsibilities:
- Involved in gathering end user requirements, user/system documentation, user training, and testing of crystal reports for final deployment.
- Generation of reports for various functions like Customer lists, outstanding payments, geographical profit analysis.
- Developed Cross Tab Reports, Sub Reports, and Parameter Reports by using Crystal Reports versions 8.5.
- Tested the developed crystal reports and created test cases for the testing team.
- Developed PIE and BAR Charts with Drill down option using Drill down Report Expert.
- Some of the generated reports were deployed over company's intranet ware to ease the distribution of reports.
- Train user community in basic and advanced Crystal reporting skills.

  Environment: Crystal Report 8.5, Oracle 8i, T-SQL ,Visual Basic 6.0, ASP, and Windows NT

Landscaping Client
Crystal Report Developer

Description:
Worked in the CLient Data warehouse group, Designed and Created reports for Wholesale Billing System (WBS), generated Complex reports for the Application. Gathered the business requirements & developed complex reports. Prepared the document for how to retrieve the reports from the repository and how to run the report for first time users, given training to some of our developers and how to develop complex Reports using Crystal Reports.

Responsibilities:
- Designed and Created reports for Wholesale Billing System (WBS).
- Created various reports using Crystal Reports 8.5 .
- Developed PIE and BAR Charts with Drill down option.

- Created complex reports using multiple queries and involved in tuning the reports in order to increase the accessing speed.
- Modified the format and structures according to the end-user requirements.
- Applied heavy formatting for reports and developed reports with necessary
- Formulas and Parameter fields.
- Involved in production Support and gave training to the users.

Environment: Java, Crystal Decisions Crystal Reports 8.5, Crystal Enterprise 8.0, HTML, T-SQL, SQL Server 2000, and Windows NT.

Retail Client
Retail Store Performance Management

Description:
This Project involves the creation of a Data Warehouse for the Sales Reporting System. Data from Operational Source System is extracted, transformed and loaded into data warehouse Using Informatica. The reports are being generated in Business Objects to study the Sales Analysis System.

Responsibilities:
- Designed the ETL processes using Informatica tool to load data from Oracle into the target Oracle 9i database.
- Created various Transformations like Lookup, Joiner, Aggregate, Expression, Filter, Router, and Update Strategy.
- Developed mappings/sessions using Informatica power center for data loading.
- Used Informatica Workflow Manager & Monitor to Create, Schedule, Monitor and Send the Messages in case of process failures.

Environment: Informatica 6.1, Business Objects 5.1, Oracle 9i.

Web Hosting Client
HTTP SERVER

Description: HTTP Server acts as a Web Server. This server can be used to host a website on our personal computer as a part of an intranet at work or to develop and test the website
before hosting the site with an internet service provider.
Environment : Visual C++ ,Oracle 8i

Crystal Reports ─ CENDIEN Crystal Reports Consulting and Staffing Services

CENDIEN CORP
14875 Landmark Blvd
Suite 100
Addison, TX 75254
(214) 245-4580

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