Senior Crystal Reports Developer — Cendien — Crystal Reports Experts

Crystal Reports Professional Services

- More than 10 years experience designing/coding a wide variety of valuable business information systems, with an emphasis on Business Intelligence reporting
- Excellent T-SQL programming skills
- Excellent communications skills. Experience working with users both in defining requirements and training
- A quick learner, with the ability to work well in a team or independently, to deliver projects large and small
- Excellent written and verbal skills. Detail oriented, with the proven ability to manage multiple tasks in a demanding environment

Crystal Reports Technical Skills

Applications
- Accounting (GL, AP, AR), Sales/Marketing, Credit/Collections, Customer Service, Equipment Management, Lab, Shipping/Receiving, Order Fulfillment
  Languages/Tools
- SQL (T-SQL), Cognos (Powerplay, Transformer, Report Studio, Framework Manager, Analysis Studio, Impromptu), Crystal Reports, Unix Shell Scripts, Perl, Visual Studio 2005 (ASP.NET, VB.NET), MS Office, Cognos Powerhouse Suite (QUIZ, QUICK, QTP)
  Operating Systems/DBs
- Unix (Sun OS Solaris), Sybase ASE 12.5, Windows (XP, 2000,Server 2003), MAC OSX, HP9000 (MPEX)

Crystal Reports Clients / Experience

Test and Measurement Equipment Client
Crystal Reports Contractor

2004-2006 - Sybase to Crystal Reports migration : Design and develop reports using Crystal Reports, from defining user specifications through testing and implementation. I was reponsible for the entire project, which was essentially a re-design of the company's reporting system, a conversion of hundreds of legacy reports running in Sybase Report Workbench to Crystal. It included, in some cases, re-writing the reports in the new platform, in other cases creating them from scratch where the earlier functionality no longer reflected the user community's needs. An iterative process, it included working with the users to identify their needs, doing data analysis of the requirements, creating backend SQL for data extraction, front-end report design, testing, and implementation.
Environment : Sybase/Unix/Windows/Crystal Reports
Departments: Accounting (GL, AP, AR), Sales/Marketing, Customer Service, Equipment Management, Lab, Order Fulfillment

COGNOS BI Administrator/Developer
- Create and maintain Impromptu Catalogs
- Create Transformer cubes, design Powerplay and Impromptu reports
- Extensive user interface, including working directly with CEO and executive management team to define BI requirements
- Responsible for user training and support
- Support power users in their report creation

Develop and maintain SQL stored procedures for Sales, Marketing, Accounting, Equipment Management systems. Provide support for above departments for all reporting needs including ad-hoc and scheduled reporting.

Environment : Unix/Sybase

Design and developed an automated system for source code maintenance system, to effectively archive dated shell scripts and stored procedures, in order to minimize load on the system.
Environment : Unix/Sybase/.net

Unix shell programming (Solaris)

Media/Publishing Client
Contract
Develop MATRIX system of QUICK screens, to define and group companies' products, to be used by Order Entry and Marketing departments.

Crystal Reports Education / Certifications

B.A. Music, Berklee College of Music, Boston, MA

Continuing Education
• Cognos 8 BI Report Authoring Cognos Corporation
• Cognos 8 BI Metadata Modeling Cognos Corporation
• ASP.NET using VB.NET Hands on Technology Transfer (HOTT)
• PowerPlay Administration Cognos Corporation
• Advanced Impromptu Reporting Cognos Corporation
• Report Building with Impromptu Cognos Corporation
• SQL Fundamentals UC Berkeley Extension
• Intro to Perl Programming UC Berkeley Extension
• Java UC Berkeley Extension
• Unix Shell Scripting City College San Francisco

Crystal Reports — CENDIEN Hyperion Consulting and Staffing Services

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