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Senior Crystal Reports Consultant
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Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

Crystal Reports Professional Services

- 6 years of IT experience including 4+ years in Business Objects and Crystal reports.
- Good experience in Crystal Reports XI/10/9, Business Objects Suite (5.x/6.x/XIR2) Designer, Desktop Intelligence, Web Intelligence, Broad Cast Agent, Central Management Console/ Supervisor, Performance Management / Application Foundation
- Experience in Designing, Building and Maintaining the Universes, resolving the issues like loops and Traps using Alias and Context.
- Experience in creating Canned/Ad-hoc Reports using desktop intelligence and web intelligence.
- Experience in using multiple Data Providers like Universes and Personal Data Files for retrieving Data.
- Expertise in scheduling the documents using Central Management Console / Broadcast Agent.
- Created Dashboards using Application Foundation/Performance Management.
- Report development using Crystal Reports XI/10.0/9.0 and Oracle, MS-SQL server.
- Experience in developing Crystal Reports, the Cross Tab Reports, Top N Reports for highlighting significant data, summary reports with drill-down capabilities.
- Created Dashboards, Dynamic Charts and Graphs Using Crystal Xcelsius.
- Experience in working with reports where data has been shared across Sub reports.
- Extensive experience interacting with Functional & Business Analysts, and different levels of users and developers.
- Experience in databases like Oracle 10g/9i/8i, MS SQL Server 2000/2005, and MS Access.
- Extensive knowledge in SQL,PL/SQL and Stored Procedures.
- Used Import Wizard to Migrate business objects 6.x to Business Objects XIR2.
- Excellent communication, interpersonal, analytical skills, and strong ability to perform as part of a team.

Crystal Reports Technical Skills

- Business Intelligence Tools Business Objects XI R2/ 6.x/5.x (CMC, Designer, Desktop Intelligence, Web Intelligence, InfoView, BCA, Import Wizard), Crystal Reports XI/10/9, Crystal Xcelsius
- Databases Oracle 10g/9i/8i, DB2, MS SQL Server 2000, MS Access 2003,TeraData
- Languages C++, Java, Visual Basic 5.0/6.0, SQL, PL/SQL, HTML, VB.NET,ASP.NET,JavaScript, XML
- Development Tools Oracle Developer 2000, SQL*Plus, PL/SQL
- O/S MS Windows XP/2000/NT/98, UNIX
- Server Environment IIS 5, Apache 1.3x and Tomcat 4.0x/ 4.1x.
- Office Tools MS Office Suite (2003/XP/2000/98/95)

Crystal Reports Clients / Experience

Insurance Industry
Business Objects/Crystal Report Developer

Working closely with management, systems operations staff, software development staff, support staff and end-users to ensure rapid resolution of IT issues. Participate in design reviews and provide recommendations for how to best structure information for reporting purposes.

Responsibilities:
- Gathered requirements from end users to create universes and reports.
- Built the Universes for end user report generation using Designer module.
- Detected Joins and checked the Cardinalities.
- Resolved Universe problems like Loops and Traps using Alias and context.
- Developed Custom hierarchies to support drill down reports.
- Created Derived tables in the Designer to enhance the capabilities and performance of the universe.
- Implemented cascading prompts in universe.
- Exported the universes to the Repository for making resources available to the users.
- Created Master/Detail, Cross Tab and various Charts reports and exported to Repository.
- Created reports using Desktop Intelligence functionalities like Sections, Breaks, Filters, Alerters, slice and dice, drill down functions and formulas etc.
- Created Templates in the report generation.
- Used Business Objects free hand SQL to generate Ad-hoc reports
- Created ad-hoc reports to the business users using Web Intelligence.
- Designed Crystal Reports using Crystal report XI.
- Extensive experience in creating reports with Charts (bar chart, Pie chart…etc), Cross-tabs and Sub reports.
- Created Dashboards, Interactive Graphs and Charts Using Crystal Xcelsius.
- Accessed corporate data Using Live Office and Query as a Web Service.
- Tested the reports with SQL navigator in the backend tool.
- Trained the users about all the functionalities and analysis of the reports for their applications.
- Created Folders in the CMC (Central Management Console) and granted permissions based on their usage levels.
- Scheduled the reports using CMC/Broadcast Agent.

Environment: Business Objects 6.5/XI R2 (Reporter, Designer, Web Intelligence, Broadcast Agent, CMC), Crystal reports XI, Crystal Xcelsius, MS SQL Server 2005, SQL, TOAD, Windows XP.

HealthCare Client
Crystal Reports / Business Objects Developer

The Clients main goal is to provide the greatest amount of medical business information from a single, online information exchange in the health sector. The project was aimed at making a data

warehousing system out of health insurance customers having different health insurance policies and also billing system of providers and patients. The main objective of this project is to develop a reporting system to satisfy the needs of the Accounting and Marketing needs.

Responsibilities:
- Created, modified, enhanced, deployed, optimized, and maintained Universes using Designer module to include objects like Dimensions, Details and Measures according to the user requirements.
- Created Aliases and Contexts for resolving Loops and checked the cardinality and Integrity of the Universe
- Worked extensively with @functions (@select, @prompt, @where) to overcome the problems with database when integrating with BO.
- Created Derived Tables according to end user requirements.
- Worked extensively with the major functionality of BO like Breaks, Ranks, Alerter, Variables, Formulas, Calculated data items, Filters, Sorts, and Query prompt, Macros and Drill filters.
- Developed hierarchies to support drill down reports.
- Published the reports to the repository for enterprise wide deployment with the date prompts so that users can refresh them according to their time range.
- Retrieved data from multiple data providers like universe, personal data files.
- Created Crystal Reports using Crystal reports formulas, Grouping, Parameters, Selection criteria to handle the customer's requests from Tables, Stored Procedures, Views and Command Objects.
- Designed and developed Crystal Reports, the Cross Tab Reports, Top N Reports for highlighting significant data, summary reports with drill-down capabilities.
- Exported reports into various formats like PDF, HTML, EXCEL, and WORD by using Crystal Reports for user.
- Created report level variables, user defined objects using the business rules provided to me.
- Tested the report using SQL navigator in the backend.
- Created and customized application dashboards using Application Foundation to meet the requirements of higher level analysis.
- Scheduled the reports using Broadcast Agent.

Environment: Business Objects 6.5/XI R2 (Desktop Intelligence, Web Intelligence, Designer, Performance Management, CMC), Crystal reports 10, Oracle9i, SQL Navigator, SQL, PL/SQL, Windows 2000

Financial Client
Business Objects Developer

Work with clients and Management to identify gaps in technology and assist in planning/development of solutions. Assess Business objectives and requirements, analyze data structures and translate those needs into a technical solution. Provide assistance in creating and/or enhancing the Business objects universes or reports.

Responsibilities:

- Involved in the design and development of Universes, Classes, Objects and Conditioned Objects for Business Analysis and Report Generation.
- Used different functionalities of Universe such as Cardinalities, Contexts, Joins and Aliases for resolving Loops and Checked the Integrity of the Universes.
- Customized hierarchies and List of Values in the Universe for providing drill down options in the reporting environment.
- Used aggregate awareness function to enhance the performance of the universe.
- Exported the universes to the Repository to make resources available to the users.
- Created the reports using multiple Data providers like universe, free hand SQL, Excel etc.
- Created the reports using BO functionalities such as drill down reporting, slice and dice, @functions, master-detail reporting, sorting.
- Worked with ranks, prompts and variables in designing reports in full client and thin client.
- Created Alerters using Business objects to highlight columns based on business criteria.
- Used Broadcast Agent to distribute the reports to different users.
- Provided complete documentation and presentation to help users in developing various reports using different functionalities and methods used in creation of reports.

Environment: Business Objects 6.1a, Designer, Web Intelligence, Broad Cast Agent, Crystal Reports, Oracle9i, SQL, PL/SQL, DB2 and Windows NT.

Financial Client
Business Objects Developer

The Project is to maintain the existing Business Objects system and to develop the new Universe and reports for the Business Managers.

Responsibilities:
- Gathered requirements from end users to create reports.
- Built full client and Web Intelligence reports.
- Created Ad-hoc reports using Business Objects functionalities like Slice and Dice, Drill Down, @Functions, Cross Tab, Master Detail and Formulas etc.
- Created Report Templates for consistency in the look and feel of the reports.
- Created graphical representation of reports such as Bar charts, Pie charts as per End user requirements.
- Created variables, formulae and detail objects at report level.
- Created User Prompts, Conditions and Filters, Alerters to improve the report generation.
- Used various Business objects functionalities like Sections, Breaks and in generating documents.
- Scheduling and monitoring reports using Broadcast Agent server.

Environment: Business Objects 5.1.4, Web Intelligence2.6/2.7, Broad Cast Agent, Oracle8i, SQL, PL/SQL, Windows 2000.

Financial Client
Business Objects Developer

Worked as a reporter in understanding the database structure and understanding the existing project workflow. Planning and sharing work with each team member. This project was a web based marketing tool that allows various merchandisers to run online reports and research.

Responsibilities:
- The project involved development of reports using Business Objects (BO) to cater the client's ad-hoc reporting needs. It required extensive interaction with the users and the management in the collection of information for their reporting needs.
- Involved in developing programs for the worldwide financial reporting department at Prudential using Business objects at front end and SQL Server at back end.
- Created Reports from Multiple data sources from database and Personal files
- Created the major functionality of Business Objects like Breaks, Variables, Formulas, Calculated data items, Filters, Sorts, and Query prompt and Drill filters.
- Created Alerts and Implemented Ranking in the reports.
- Created Master Detail and Cross Tab reports based on user requirements.
- Used Broadcast Agent to Schedule the reports to different users

Environment: Business Objects 5.1.2, Web Intelligence, Broadcast Agent, SQL, PL/SQL, MS SQL Server, Win NT 2000.

Technology Industry Client
Consultant

This project basically is an application, which can be used as a tool to manage the complete administration of libraries. These application utilities are briefed below. Computerized Library system to facilitate user friendly, efficient, cost-effective, secured, robust software for any Library.

Responsibilities:
- Actively involved in Analysis of the product.
- Creating and maintaining the database.
- Connecting and querying the database.
- Interacting with team members.
- Testing and debugging the errors.
- Implementing the code.
- Developed technical and documentation of the project.

Environment: Microsoft Visual Basic 6.0, Oracle 8i, Windows NT.

Crystal Reports Education / Certifications

- Bachelor of Technology in Computer Science

Crystal Reports – CENDIEN Hyperion Consulting and Staffing Services

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