



Senior Crystal Reports Consultant

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CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

Crystal Reports Professional Services

- Extensive skills in report writing with Crystal Reports 7, 8.5, 9, 10
- Extensive skills in report writing with Business Objects XI Crystal Reports
- Extensive skills in report writing with Toad for Oracle 8.6
- Extensive skills developing databases and exporting data from Oracle into various formats such as Microsoft Office
- Extensive skills administering Microsoft Access, SQL, Oracle 7, 8i databases
- Knowledge and experience with different operating systems: DOS, Solaris 8, Windows 95, 98, NT, Windows 2000 Professional, Windows 2000 and 2003 Server, XP Professional
- Extensive skills building web sites with Microsoft FrontPage 2002
- Extensive hardware skills in computer repair and maintenance with Dell Optiplex and Dell Dimension workstations
- Extensive skills with Microsoft Office 2002 Professional applications
- Creative design skills with Paint Shop Professional 7 and Photoshop
- Hardware experience with Dell Poweredge SC1425 and 4200 Servers
- Hardware experience with SunFire V100 and V120 Servers
- Hardware experience with Cisco 515E Firewall
- Experience making Ethernet cables for networking
- Provide help desk support for end users
- Order hardware and software products from vendors
- Perform product updates for software packages such as Microsoft Office 2000 and 2002, Windows 2000, and Windows XP

Crystal Reports Clients / Experience

Retail Client

Business System Analyst III

- Developed SQL queries with Toad For Oracle for Internal Audit, such as Late Deposits, TV's On Rent, Computers and Laptops On Rent, 441 Operations Report and Customers With Greater than 10 Items On Rent
- Developed SQL queries with Toad For Oracle to track cash overages shortages from our Lawson database
- Developed SQL queries with Toad For Oracle to track credit card discrepancies from our Lawson database
- Developed SQL queries with Toad For Oracle to track open stores by a certain date range
- Developed complicated SQL queries with Business Objects XI Crystal Reports that extracts data from web server for Internal Audit

Cendien Consulting

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- Developed complicated SQL queries with Business Objects XI Crystal Reports to track short payments
- Developed SQL queries with Business Objects XI Crystal Reports to track store audits by store from web server
- Developed SQL queries with Business Objects XI Crystal Reports to track yes and no answers to questions that are asked during store audits
- Developed SQL Queries with Business Objects XI Crystal Reports to track returned and picked up products by store
- Developed Access 2003 Databases to store Oracle data in which to query from

HealthCare Industry

IT Manager/ Network Administrator

- Assisted in the validation and implementation of an FDA blood bank information system called SafeTrace
- Developed standard operating procedures involving SafeTrace
- Implemented donor management software called eDonor
- Implemented donor loyalty program called Club Red
- Received thorough knowledge of how a blood bank is operated
- Developed managerial skills in how an IT department is run efficiently
- Administer Sun Solaris 5.5.1 and Sun Solaris 8 network environments
- Developed UNIX shell scripts
- Designed and built SQL reports and queries utilizing Crystal Reports 7, 8.5, 9, 10
- Designed and built internal databases with Oracle 7, 8i, and Microsoft
- Access
- Built and developed database in Access from VMS legacy system
- Creative web design with Macromedia Flash 5
- Implementation of new operating systems
- Assisted in the implementation of Virtual Private Network
- Implemented java scripts for websites

Crystal Reports Education / Certifications

- Graduated with an Associate of Applied Science in the Computer
- Networking Systems Technology Program
- Continued education - Fundamentals of Information Security
- Continued education – Windows 2000 Server

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