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http://www.cendien.com

Senior Crystal Reports Developer - Cendien - Crystal Reports Experts

Crystal Reports Professional Services

Database Administrator/Crystal Reports Developer with more than 16 years of experience related to advanced report design, database installation, management and security. Proven track record of successfully completing projects and collaborating with teams in efforts to deliver within estimated timelines.

Crystal Reports Technical Skills

Crystal Reports VIII, IX, X & XI

Oracle 10g EPICOR

Peoplesoft vs. 8.0

SQL Server 2000, 2005

SQL Server 2005 Reporting Services

Java 1.4.2

EZ-Cap FACETS

HEMIS

MS Solomon/Dynamics

Lawson iNet Crystal Clear Lotus Notes

DB/2

Excel

Microsoft Windows 2000/2003/XP

Windows Server 2000, 2005

MS Access 2000, 2005

ASP.NET

Visual Studio.NET

Microsoft Office 2000/2003

Active Directory

VMware Server/Player

Outlook 2000/2003

Crystal Reports Clients / Experience

Healthcare Client

Senior Reporting Analyst

Develop/Modify Advanced Crystal Reports (vs. XI)

Developed and Updated several reports using SSRS (2005)

Work and manage EZ-Cap, FACETS & HEMIS

Design and managed databases using SQL Server Enterprise Manager

Design and managed databases using Oracle

Oversee and Manage reporting staff

Create views, stored procedures and advanced SQL queries in order to better manage both SQL Server and Oracle databases

Work closely with sales to assure custom business requirements can be translated into system requirements

Publish Crystal Reports using ASP.NET, BOE & iNet Crystal Clear



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Software Developer Client Technical Consultant/Report Designer

Developed/Modified Advanced Crystal Reports (vs. 8.5, 9.0, 10.0 & XI)

Worked With and Generated reports from Peoplesoft (vs. 8.0)

Developed reports using Epic Reporting Tool

Designed and managed databases using SQL Server Enterprise Manager

Designed and managed databases using Oracle.

Developed Crystal Reports extracted from the **EPICOR** ERP database for their client Merck

Pharmaceuticals (21 reports)

Performed data conversions, splits and merges using SQL Server & Access

Created/Managed Rules in various applications (eCounsel, Secretariat) using internal rule designer tool (similar to Java editor)

Worked closely with internal departments (ie. development, implementation services and QA) on a variety of business analysis functions

Performed data conversions and merges using SQL Server & MS Access.

Created views, stored procedures and advanced SQL queries in order to better manage both SQL Server and Oracle databases

Worked closely with sales to assure custom business requirements can be translated into system requirements

Published Crystal Reports using ASP.NET, BOE & iNet Crystal Clear

Trained such clients as Dow Chemical, Citigroup & Marathon Oil on the use of Crystal Reports to extract data from our applications

Crystal Reports Training Client

Crystal Reports Designer/Trainer/Consultant

Developed/Modified Advanced Crystal Reports (vs. 8.5, 9.0, 10.0 & XI)

Design and manage databases using SQL Server Enterprise Manager

Created & Updated Instructional Materials related to Crystal Reports, Access & SQL Server Published Crystal Reports to the web using ASP.NET

Used Crystal Reports to extract data from the **EPICOR ERP** database for their client Cole Department stores **(67 reports)**

Promoted to Senior Tech/Supervisor after only 8 months

Assisted with Network Administration & Router configuration/management

Retail Client

Network/Database Admin

Designed and managed databases using SQL Server Enterprise Manager Developed/Modified Advanced Crystal Reports (vs. 8.5)

Administered/Managed MS Solomon/Dynamics

Provided network, server, desktop, hardware, software, application and administrative support



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Trained employees on the use of Britlink Database, Crystal Reports, MS Office, ACT & networking fundamentals

Assisted in the design and maintenance of official company website (using DreamWeaver and HTML) Prepared, implemented and maintained standard business procedures and documentation

Independent School Distract Director of Technology

Developed Crystal Reports for district staff/campuses
Along with technology staff, managed 68 servers, 5000 workstations & several Cisco Routers
Installed and maintained centralized SAN (Storage Array Network)
Windows NT 4.0 migration to Widows 2000 Active Directory environment
Led project to install wireless network (802.11 B) throughout all campuses and administrative
buildings

Independent School Distract High School Principal

Utilized Crystal Reports to analyze student/campus data Supervised/Installed/Maintained six (6) new instructional computer labs via Federal Grants Assisted in the maintenance/security of the campus network Successfully integrated technology throughout the curriculum

Independent School Distract
High School English/Computer Science Teacher

Independent School Distract
Middle School EnglishTeacher/Campus Tech

Check System Client
Check System Trainer/Support Tech
Hal Martin, Supervisor

Software Retail Client Technology Sales Executive Wendy Britton, Supervisor



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Crystal Reports Education / Certifications

August 1994 – December 1997 Stephen F. Austin State University

Graduated: Master's Degree Major: Administration

August 1983 – December 1988 Houston Baptist University Graduated: Bachelor's Degree Major: Sociology & Education

Honors/Awards

May 1999 Awarded Fulbright Scholarship Studied educational system & technology in Japan Published article detailing my observations

April 1997 Awarded Crystal Teacher of the Year Honor Received scholarship to begin Masters' Degree at SFA Honored with full page write up in Houston Chronicle

May 1995 Recognized as Teacher of the Year at Jackson Middle School Selected by peers after only 2nd year of teaching

August 1992 Awarded a "You Made It Happen" Award For assisting in the success of the South East Region



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Crystal Reports - CENDIEN Hyperion Consulting and Staffing Services

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14875 Landmark Blvd Suite 100 Addison, TX 75254

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