



Senior Crystal Reports Consultant

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CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

Crystal Reports Professional Services

- Over 6 years of extensive experience in Business Requirements Analysis, Application Design, Dimensional Data Modeling, Development, Testing, Implementation, maintenance, documentation, User training and Production support of Data warehouse/Data Mart applications, Client Server applications and Web applications including complete SDLC.
- Strong experience in design and development of custom complex reports using BusinessObjects/Crystal Reports XI/10.x/9.x/8.x/7.x
- Good knowledge of migration of BO/Crystal Reports from old version to XI and Microsoft FRX
- Good knowledge and experience in designing, developing and maintaining the Universes using Designer module.
- Extensive experience using BusinessObjects Web/Desktop Intelligence XI for both querying and analyzing information.
- Knowledge in building, extraction, transformation and loading using Data Integrator / ETL tool BusinessObjects Data Integrator (BODI) XI
- Good knowledge of Dashboard application e.g., Crystal Xcelsius
- Strong experience with backend RDBMS like Oracle, DB2, MS SQL Server and MS Access database.
- Experienced in programming using C#, VB.NET, ASP.NET, Java, J2EE, and JSP.
- Experienced in creating DTS Packages and combined several data related tasks into one command object
- Experienced in UML, Rational Rose, RUP and ER Modeling to analyze and design various applications. Strong experience with Documentation
- Experienced in developing PL/SQL stored procedures, triggers, functions & packages for Oracle database. Strong in extraction of data from different databases.
- Strong experience with Data Analysis, Data Cleaning and Data transfer.
- Excellent team member, project goal oriented person, fast learner, can monitor and train Team members.
- Excellent analytical, trouble-shooting, communication and learning skills.

Crystal Reports Technical Skills

OLAP: Business Objects XI R2/10.x/9.x/8.x/7.x (Central Management Console (CMC), Auditor, Import Wizard, Repository Migration Wizard, Universe Designer, Desktop Intelligence (DESKi) and Web Intelligence (WEBi), Performance Management/Dashboard Tools: Dashboard Manager and Crystal Xcelsius)

Languages: SQL, PL/SQL, C#, ASP.NET, VB.NET, XML, Java, J2EE, JSP, VB

Databases: Oracle 10g/9i/8i, MS SQL Server 2000/7.x, MS Access

Methodologies: UML, Rational Rose, OOA/D, RUP, ER Modeling

GUI Tools: Crystal Reports XI R2/10.x/9.x/8.x/7.x, Actuate, Microsoft FRX, TOAD, Adobe Suite, MS

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Office Suite (Word, Excel, Access, Power point, Project and Visio)
Operating System: Windows XP/2000/NT/9x, Linux, UNIX

Crystal Reports Clients / Experience

Digital Archiving Client

Sr. Business Object/Crystal Reports Developer/Analyst

Project: Digital Safe

The Client's product family is a set of industry-leading compliance archiving, supervision and electronic discovery products and services designed to help global organizations meet the supervision, records retention and retrieval requirements of industry and government regulations.

- Interacted with Business Users and Business Analysts to gather the Requirements and Businesslogics.
- Designed and Built the Scan and POF (Point of Failure) ad-hoc Universes using Designer and linked the universes with other core universes.
- Created derived tables at the Universe level to satisfy the reporting needs.
- Set up groups and users for Business Objects deployment using the Central Management Console and assigned the access rights based on their profile.
- Created reports using BusinessObjects Crystal Reports XI Release 2 with Standard, Summary, Cross Tabs, SQL, Command Objects, Selection Criteria, grouping, sub-reports, dynamic parameters etc.
- Worked on the complex formulae and design of the report
- Tested multiple expressions, confirm correct syntax, very specific, test accuracy, designed and helped client to manage their raw data into useful information
- Integrated and tested reports through UI design
- Created linked objects in the Universe to enable contextual report linking (hyper linking) between BusinessObjects and WebIntelligence (WEBI) reports.
- Analyzed the SQL queries and tuned them and wrote PL/SQL of each report (Used user temporary tables, complex inner and outer joins, case statements, loop, conditional statements etc.)
- Worked with DB2 Database using TOAD and SecureCRT to create and maintain views, functions and stored procedures
- Designed Test Cases based on the requirements and worked with Business Analysts to test the reports
- Integrated the reports into web application for access to the end users using Java, JavaScript, HTML, XML and RAS component
- Integrated Import to Excel button at UI design for Client to save reports in Excel format
- Did the documentation of all reports and application and helped them launch their newer version of Digital Safe software with new integrated reports

Environment: Business Objects XI Release 2 (Universes, Webi/Deski, Infoview, LiveOffice, Data Integrator, Crystal Reports), SQL, PL/SQL, MySQL, Oracle, DTS, DB2, TOAD, HTML, XML, Java, J2EE, JavaScript, JSP, UML, SecureCRT, DbVisualizer, MS Excel, MS Access and Windows XP, UNIX and Linux.

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Financial Institution Client

Sr. Business Object Crystal Reports Developer/Analyst

Responsibilities:

- Gathered requirements from various business managers to create custom complex reports for their various needs.
- Based on routine business need, customized the deployment of Crystal Reports for automated schedule and maps the extraction of required data from various database tables.
- Created many customized reports using Crystal Reports.
- Created complex reports like chart of accounts, GL, trial balance, sub reports and voucher prints for different business functionaries using Crystal Reports and Microsoft FRX.
- Created various types of reports including sub-reports, parameter based reports, graphical reports, formula based, well-formatted reports, drill-down reports, analysis reports, data reports
- Integrated the reports into web application for access to the end users using ASP.NET , HTML and JavaScript
- Analyze, validate, and troubleshoot data to insure that both reports and databases are functioning correctly.
- Used Crystal Reports and SQL to create and modify numerous custom reports of all types for both on and off-site as well as for internal use.
- Installing and Loading new Patches necessary for Crystal Reports versions.
- Provide 24x7 on-call and on-site support, as needed, to maintain the production environment.
- Managed end user connectivity with database and Applications.
- Monitor and Control System and User activities.

Environment: BusinessObjects/Crystal Reports XI/10.x, Microsoft FRX, Oracle10g/9i, PL/SQL, SQL, C#, ASP.NET, VB.NET, JavaScript, HTML, UML, Rational Rose, XML, Excel, Access, Windows XP/2000, and UNIX.

Insurance Company Client

Crystal Reports Developer/Analyst

Responsibilities:

- Designed OOAD and Class diagrams using UML Rational Rose.
- Gathered requirements from various users to create custom complex reports for their various needs.
- Based on routine business need, customized the deployment of Crystal Reports for automated schedule and maps the required data from various database tables.
- Created various types of reports including sub-reports, parameter based reports, graphical reports, formula based, well-formatted reports, drill-down reports, analysis reports, data reports
- Created supported application using .NET technologies like VB.NET, ASP.NET and JavaScript.
- Wrote PL/SQL queries and stored procedure to update database tables.
- Tuned frequently used SQL Statements and PL/SQL Blocks and increased performance.

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- Provide support in the production environment.
- Managed end user connectivity with database and Applications.

Environment: Crystal Reports 9.x/8.x, C#, VB.NET, ASP.NET, JavaScript, XML, HTML, ODBC, Oracle 8i, PL/SQL, UML, Rational Rose, Excel, Access, Windows 2000/NT.

Telecommunications Client

Crystal Report Developer/Analyst

Responsibilities:

- Designed the environment features for molecular simulation environment software using UML Rational Rose.
- Design and develop functional & technical specifications using OO Methodology.
- Created Reports using Crystal Reports tool for the Billing Audit system.
- Generated reports for all modules utilizing Crystal Report.
- Used Crystal Reports and SQL to create and modify numerous custom reports.
- Developed separate billing and inventory system and also maintained the database for the broad customer base.
- Maintain Data Integrity by enforcing constraints, triggers and privileges.
- Provide support in the production environment.
- Managed end user connectivity with database and Applications

Environment: Crystal Reports 7.x, Oracle 8.x, PL/SQL, Excel, Access, Windows 2000/NT.

Technology Solutions Provider Client

Programmer

Responsibilities:

- Involved in system analysis, design, development, testing and implementation of ERP applications.
- Created Project Plan and resource allocation.
- Database design, E-R diagram, Logical, Physical layout design, Capacity Planning.
- Analyzed and designed backend data access modules using PL/SQL stored procedures and Oracle.
- Created various reports.
- Design relational models based on application system requirements.
- Develop, maintain and document data models.
- Support to developers, end-users

Environment: Oracle, PL/SQL, Erwin, HTML, VB, ASP, Crystal Report, Excel, Windows NT/2000.

Crystal Reports Education / Certifications

Masters in Computer Science, University of Illinois,

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Crystal Reports – CENDIEN Hyperion Consulting and Staffing Services

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