

Senior Crystal Reports Consultant

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Senior Crystal Reports Developer - Cendien - Crystal Reports Experts

Crystal Reports Professional Services

Crystal Reports Certified Professional. Systems Analyst professional with eight years of experience in Software Training Analysis and Design. Strong technical, written and oral communication skills. Highly motivated, detailed oriented and responsible.

Crystal Reports Technical Skills

Crystal Reports versions 6-11, Oracle 8i, 9i & 10g, PL/SQL, Quest Toad, MS Visual Basics 6, VisualBasics.Net, Raiser's Edge 7.6, Microsoft Office Suite

Crystal Reports Clients / Experience

Manufacturing Client

Business Analyst / Crystal Reports Developer

- Create custom Crystal Reports from Sage MAS500 ERP
- · Modify existing reports within Sage MAS500 ERP
- Create custom Crystal Reports utilizing Numara's Trackit 8 Database
- Support internal and external customers in report training and implementation

Financial Client

Systems Analyst

- Recreate 150+ reports originally developed in COBOL using Crystal Reports 9-11
- Develop complex SQL statements and stored procedures to serve as data source for reports
- Analyze data structure and make recommendations for improvements
- Serve as member of Reports Qualification Team prior to final phase out of old batch system

Consulting Client

Corporate Trainer

- Instructor of Business Object's Crystal Reports Versions 7-11
- Create and evaluate courseware
- · Perform remote training
- Create reports via Crystal Reports and R & R Report Writer
- Execute upgrades, installations, and testing of backups

Children's Camp

Contract Database Administrator & Trainer

- Train all staff members on RE7.5 and Crystal Reports
- Implement and Maintain RE7 database and components
- Create reports via Crystal Reports 8.5



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Execute upgrades, installations, and testing of backups

Technical College

Adjunct Professor / Computer Instructor

- Teach complete Microsoft's Office 2002 Suite and Introduction to Computers
- Analyze student's critical areas and recommend future courses
- Provide professional development coaching
- Participate in departmental sessions to recommend future courses

Non-Profit Organization

Software Designer / Business Analyst

- Design prototypes for fundraising software using MS Visual Basic 6.0
- Analyze product functionality
- Contribute to design standards for writing clear, functional specifications
- Create and manage multiple projects in Microsoft Visual Source Safe 6.0
- Participate in quality testing prior to release
- Analyze Windows and Web versions of product to ensure consistency and efficacy in both platforms
- Represent voice of client in the Development Department

Non-Profit Organization

Software Trainer (Product Specialist)

- Conduct trainings
- Create custom reports in Seagate's Crystal Reports
- Develop course curriculum for customized training sessions
- Troubleshoot technical issues on Win 9.x, Win NT, Win 2000 & Novell
- Create, document and manage client cases in Clarify 8.0
- Mentor, train and evaluate junior analysts
- Submit technical bulletins for internal and external customers

Crystal Reports Education / Certifications

- Business Objects Crystal Reports Certified Professional
- Microsoft Office Specialist Access
- Oracle C++ Visual Basics AS400
- Masters of Fine Arts Theater
- Bachelors of Science with Honors



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Crystal Reports – CENDIEN Hyperion Consulting and Staffing Services

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