



### Senior Crystal Reports Consultant

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CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

## Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

### Crystal Reports Professional Services

Seven years of experience in system analysis, reporting, programming and LAN Administration for Healthcare, Finance and Law related corporations. Strong background in software implementation, user training and application support, Database maintenance, Data Mining and back-ups. Excellent interpersonal skills, strong time and team management, excellent multi-tasking skills, data analysis and decision-making. Excellent performance in fast paced environments, great team player.

### Crystal Reports Technical Skills

Certified by Business Objects on Business Objects XIR2 Windows Server Administration

Programming Languages

C, C++, Java, HTML, XML, Visual Basic.

Software

Microsoft Windows NT, 2000, XP, Microsoft Office 2003, Crystal Reports 10 and XI, Crystal Enterprise 10, DbaseII, Business Objects XI R2, Pathways Materials Management, Microsoft SQL Server 2000, SQL Database, Oracle 9i, Monarch, Visio 2003, Project Manager, Novell 4.9(Server/Client), Web-Based applications, EDI

### Crystal Reports Clients / Experience

#### Health Care Client

#### Systems Analyst, Report Analyst and Application Support

- Crystal Reports and SQL Query design.
- Management hierarchy database maintenance for report bursting purposes.
- Supply management and financial departments with financial reports out of Lawson
- Business Objects XI R2 Management of Production and Test Environment
- 600+ End-User support and training.
- Coordinate with other system administrators on new user's proper access to all needed applications.
- Work together with database administrator towards improving report running times and data warehouse refresh application schedules.
- Successful migration of Crystal Enterprise 10 to Business Objects XIR2.
- Crystal Reports XI Database connectivity testing and implementation.  
The Mount Sinai Hospital, New York City  
Systems Analyst, Report Analyst and Application Support -- July 2002 / July 2005
- Create database programming to meet management and functional information needs using SQL.
- Design and implement reports to track application and user productivity.
- Train staff on use of new software. Developed EDI (Electronic Data Interchange) connections in order to automate production with Vendors

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- Used Data Mining(DMM) to identify most used vendor and items.
- Application maintenance and support of various applications.
- Design reports in order to keep the General Ledger and Accounts Payable up-to-date with production

### Migration Services Client

#### Systems Analyst, Support Group Manager

- Created a live database with client's personal records, making the process paperless and time saving.
- Programmed management-reporting systems.
- Designed CMSQ website in order to provide user up-to-date information on their cases.
- Trained field system end-users.
- Created invoice-reconciliation program that resulted in capturing an average of \$5,000 per month in vendor overcharges.

### Crystal Reports Education / Certifications

Computer Science  
State University at Stony Brook

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**Crystal Reports – CENDIEN Hyperion Consulting and Staffing Services**

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