



### Senior Crystal Reports Consultant

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CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

## Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

### Crystal Reports Professional Services

Over 12 years experience in Computer Programming and whole Software Life Cycle including of analysis, design and development Databases (SQL, Oracle, Sybase, Access, and MySQL), Data Conversion, Disaster Recovery, Performance Tuning i.e. tuning applications, stored procedures, triggers & functions, maintenance and support of reporting solutions using Crystal reports and Crystal Reports Enterprise Manager

### Crystal Reports Clients / Experience

#### Legal Client

#### Information Specialist / Data Analyst

- Gathering requirements and identifying court needs for data presentation
- Create Crystal Reports Workshop System (Identifying users, system resources, system structure, Crystal Enterprise Server installation and support)
- Create Crystal System Standards for different court divisions
- Create and support SQL server staging and reporting databases for each division (backup, log shipping, scheduling jobs and DTS packages, stored procedures, triggers and views)
- Create Crystal Reports Repository objects (business views, reports template, commands)
- Create Reports and Dashboard Reports for entire court and divisions
- Users and developers training

Tools: Crystal Report 10.0, BOXI, Crystal Enterprise Server 10.0, XI, MS SQL 2000, 2005  
MV Transportation, Inc, Fairfield, CA October 2004 – December 2005

#### Legal Client

#### Data Analyst / Crystal reports Developer

- Business analysis user requirements Financial and Benefit Enrollment reports.
- Design and implementation of database elements (stored procedures, jobs)
- Create parameterized Benefit Enrollment reports and Subreports.

Tools: Crystal Report 8.5, MS SQL 2000, Lawson 8.0

#### HealthCare Client

#### Business Analyst / Senior Crystal reports Developer

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- Business analysis user requirements for the ad-hoc reports and reports show Month-To-Date, Year-To-Date Data, reports from Archive Database and Data Warehouse Reports.
- Design and implementation of database elements (Stored procedures, Views, Tables, Packages (for Oracle)). For better performance for existing tables I created Indexes before running report and drop them after the completion and report delivery).
- Created Jobs packages for MS SQL to get data from different sources to support report.
- Created Object Packages and Shell Script for Crystal Enterprise Server to support Reports Schedule and delivery.
- Create templates to support corporate stile and color schema
- Create and support repository objects
- Create parameterized dashboard reports (these reports show information from highest level by company and can be drill-down to single product using hyperlinks and drill-down technique), cross-tab, conditional, Top N, Summary, Form, OLAP reports and Subreports.
- Integrated Crystal Reports into Web applications using Java/J2ee.

Tools: Oracle 9i, Crystal Report 10.0, Crystal Reports XI, Business Objects 5.1, MS SQL 2000

### Insurance Client

#### Business Analyst / Senior Crystal reports Developer

- Create complex stored procedures to implement business rules
- Create parameterized Crystal Reports using Charts, Cross-Tab, Sub-reports, Running Totals

Tools: Oracle 8i, Crystal Report 9.0

### Financial Client

#### Business Analyst / Senior Crystal reports Developer

- Information support for Learning and Development System
- Managed design, implementation, and verification of data conversion modules
- Imported and Transformed data into SQL Database from a different datasources using Microsoft DTS
- Created stored procedures and views to implement business rules
- Created parameterized Crystal Reports using Charts, Cross-Tab, Sub-reports, Running Totals
- Wrote documentation and provided Crystal Reports training for the other programmers

Tools: SQL 2000, ASP.NET, Crystal Report 9.0

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- Analysis, design and development SQL Database (Tables, Primary and Foreign Keys, Indexes, Stored Procedures, Triggers, Cascading Updates, Default Values, Database access policies)
- Created users and their profiles including Tablespace for different users by granting quota on Default & Temporary Table spaces.
- Database tuning after testing (created batch jobs, optimization SPs, minimized Network traffic)
- Created parameterized Crystal reports
- Wrote documentation for users

Tools: Oracle 8i, VB.NET, Crystal Report 9.0

### International Client

#### Crystal Report Developer

- Created complex Stored Procedures and Views to be used for the reports
- Created parameterized Crystal reports and customized existing reports for presentations using Cross-Tab reports, Sub-reports, Visual Basic syntax to create formulas for the reports
- Integrated Crystal Reports into Web applications using the Report Designer Component (RDC) in Active Server Pages (ASP).

Tools: Oracle 8i, Crystal Report 9.0, ASP, PowerPoint

### Retail Client

#### Senior Application Developer – Information Support Department

- Analysis existing requirements and recommendations, performed new system design (Database design and development including Tables, Primary and Foreign Keys, Indexes, Stored Procedures, Triggers, Database access policies, GUI for HR and Payroll modules VB application)
- Database performance monitoring and identifying bottlenecks hindering the performance of the database
- Extract, transform, and load data from the application data stores to a central data warehouse database
- Created OLAP reports and customized existing reports for HR and Payroll systems
- Wrote documentation for users and provided User support

Tools: Visual Basic 6.0, SQL Server 7.0, SQL Server 2000, Crystal Report 7.5, 8.5

### International Client

#### Senior Application Developer

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- Processed data files on daily basis in order to automate the reconciliation of ledger activities accurately and efficiently in current system. In the existing TDSS Reconciliation System there were 9 morning processes, 2 utility programs and a front end for approximately 200 users. The new system included 21 morning processes – 12 morning processes for new departments.
- Created databases structure including tables, stored procedures, views and triggers
- Designed, implemented and prototyped graphical user interfaces for the reconciliation project

Tools: Visual Basic 6.0, Oracle 8i, Crystal Report 8.0, Visual SourceSafe.

### Information support for On-line Deposit System

- Created database structure for On-line Deposit system (Tables, Primary and Foreign Keys, Indexes, Stored Procedures, Triggers)
- Designed, implemented and prototyped graphical user interface for the On-line Deposit WEB application
- Created parameterized Crystal Reports

Tools: Java, Jbuilder 4.0, ORACLE 8.0, Crystal Report 8.0

### Religious Institution Application Developer

Information support

- Designed, implemented and prototyped graphical user interfaces for the modules of “Pensions and Group Insurance Plan” application
- Developed Triggers and Stored Procedures for different modules
- Created 83 Letters based on Crystal Reports using sub-reports and cross-tab reports

Tools: Visual Basic 6.0, Sybase Adaptive Server 11.5, Crystal Report 7.5, PL/SQL

### Restaurant Industry Database Analyst and Application Developer

Information support for Call Center

- Created changes in the Order taking Center existing database (added new indexes in the tables and new fields using DTS)
- Created OLAP reports and customized existing reports using cross-tab reports, sub-reports and charts to present information
- Wrote documentation for users on how to select necessary parameters and date frames for different selections
- Provided Crystal Reports training for the other programmers

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Tools: Visual Basic 5.0, SQL Server 7.0, Crystal Report 7.0, ORACLE 8.0

### Consulting Company

#### Application Developer

Information support

- Created changes in the database according new requirements (new tables in the existing database and fields in the existing tables)
- Created custom reports

Tools: Visual Basic 5.0, SQL Server 7.0, Crystal Report 7.0

### Retail Client

#### Application Developer

Information support

- Designed and implemented application allowed printing custom reports not included in the main project

Tools: Crystal Report 6.0, 7.0, Microsoft SQL Server 6.5, 7.0, Visual Basic 6.0, Data Junction 6.5

### Financial Client

#### Application Developer

Information support

- Added new tables consisting of new information using triggers and stored procedures
- Developed reports using cross-tabs and sub-reports to show necessary information
- Developed stored procedures and views to create reports

Tools: Crystal Report 6.0, Microsoft Access 97, Microsoft SQL Server 6.5

### Software Manufacturer Client

#### Application Developer

Information support for Accounting modules (General ledger, Accounts payable and Accounts receivable)

- Designed, implemented and prototyped graphical user interface for accounting application including security system
- Designed database structure (for new client new instance of template database creates in the specified directory)
- Developed reports and templates for custom reports using Reports Designer 4.5

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Tools: Visual Basic 5.0, MS SQL Server 6.5, Crystal Report 6.0

### Sales tracking and crop planning

- Rewrote existing project from Clipper to Visual Basic 5.0
- Included in this application additional features
- Saved information for each year with potential to generate graphical representation of Customer's performance over specific period to aid in the crop planning and sales analysis

Tools: Visual Basic 5.0, Oracle 8

### Development of quotation module

- Developed initial module of custom written production package which allows inputting various options and additions to the standard products
- Created quotations and summary reports

Tools: Visual Basic 5.0, MS SQL Server 6.5

### Bill of Materials

- Geared toward partial explosion of the assemblies and components according to the options and selections for the finished product
- Designed, implemented and prototyped graphical user interface using tree-view object
- Verified database design to allow multi users to work with database at the same time
- Tested and redefined the interface from this module to the parts of the Material Requirements and Planning System

Tools: Visual Basic 4.0, VBA, MS Access 97  
Visual Basic 4.0, VBA, Ms Access 97, Visual Basic 4.0, VBA

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