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Senior Crystal Reports Developer - Cendien - Crystal Reports Experts

Crystal Reports Professional Services

A highly motivated individual working as a Business Intelligence (Business Objects) with Business Analyst, with a very successful track record of over 6 years experience, in technical developments with a great communication establishments with Business Owner /users and with IT team &Project Management. Possessing expert technical skills with excellent communication, inter personal and analytical skills seeking a challenging position where the skills will be fully utilized Over 6 years of experience in Application development and Data warehouse developments. Experienced in developing solutions in Business Objects XIr2/r1/6.x/5.x/4.x,Central Configuration Manager, Business Objects Enterprise, Business Objects Application Foundation Suite (AFS), Dashboard Manager, Crystal Reports. Has experience in developing Universes from different databases including Oracle, SQL server, DB2, Informix, Sybase, Powerbuilder.

I have experience in Business Objects XI r2 installation, deployment, migration to XI R2, administration.

Created few thousands of reports in both thin client and full client.

Created Dashboards and Scorecard using Dashboard manager to effectively represent KPI's and visually accentuate critical business controls.

Created few hundreds of reports in Crystal reports

Proficient in design, development, coding and implementation.

Recently I have done pilot project in Crystal Xselsius.

Crystal Reports Technical Skills

Report/ETL Tools: OLAP/DSS Tools: BusinessObjects XIr1/6.x/5.x/4.x,Crystal Reports XI, Central Management Console, Central Configuration Manager,
Desktop Intelligence, Web intelligence (ZABO),
Scheduler/BCA/DAS, SDK, BO-AFS Suite, Dashboard
manager, Scorecards, Tomcat 4.0.6, Apache 1.3.x, Crystal
Xselsius, Informatica Powercenter, Brio, Data Integrator

Oracle Utilities: Erwin, TOAD, SQL* Navigator, Developer 2000, SQL*Loader

Databases: ORACLE 10g/9i/8i, DB2, Informix, MS Access, MS SQL Server, Sybase, Powerbuilder.

Languages: SQL, PL/SQL, C, C++, COBOL and Visual Basic 6.0, Java, Jsp.

Web Technologies: VBScript, HTML 3.2/4.0, IIS 4.0/5.0,

Operating Systems: UNIX, MS-Dos, Windows 3.1/95, and Windows NT 4.0/2003/2000.

Data Modeling/



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Crystal Reports Clients / Experience

Telecommunications Client Crystal Repots Developer

Responsibilities:

- Interacted with Business Users to know their Business views in developing and modifying Universes and Reports accordingly.
- Demonstrated several demos to business owner and user community to have an strong understanding about Business Objects application that we developed and product features.
- Analyzing business requirements
- Converted business requirements in business/technical requirement documents.
- Developing a scope of the application and following up the business requirements time to time
- Installing and configure Business Objects XI R2 on both Windows and UNIX.
- Migrated from 5.1.6 to XI/R2 using Import Wizard/Migration tool.
- Migrated from 6.5 to XI R1/R2 using Import Wizard/Migration tool.
- CMS configuration.
- CCM Maintenance
- CMC security set-up.
- Report Busting in BO 6.5 and in XI.
- Audit reporting system implementation.
- UAT was one of the important processes that we had developed during this project.
- Converting business requirements in to technical requirements with BO technical team
- I worked with IT team equally close in developing several business objects report/dashboards.
- Created Derived Tables in the Universe using views and stored procedures to meet the Reporting Requirements.
- Interacted with Business Users to know their Business views in developing and modifying Universes and Reports accordingly.
- Worked in the Team closely with Functional Architect, DBA and Analysts to get a clear understanding on the Application.
- Implemented Filters, conditions in the Universe to the run the Reports guickly.
- Tuned and Enhanced Universes with SQL Queries for the Report Performance.
- Created Views, Stored Procedures and validated data for the Performance.
- Installed and Configured Business Objects on Both Client and Server Installations.
- Deployed Business Objects Universes and Reports in a Secure Environment from One Server to Other Servers using Import Wizard.
- Created user defined @prompts and complex conditions at Universe level for better performance.
- Created Reports using all the BO functions like Drill Down, Prompts, Dimensional and Measure variables to show accurate Results.
- Generated Reports from Different Data Providers in Business Objects using a Normalized Schema Database.
- Created hundreds of reports in Webi and Deski using all the functionalities



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- Prepared Documentation to understand how the reports will work and how to use the functionality with step by step.
- Prepared universe for Ad-hoc query functionality to educate users. Allowing them to run
 queries to create some reports using objects in the universe.
- Interacted with Business Users, Business Owners to know their Business views in developing and modifying Universes and Reports accordingly.
- Documented user requirements, translated Functional requirements into Technical Requirements and develop implementation plan and schedule.
- Worked in the Team closely with Functional Architect, DBA and Analysts.
- Created Derived Tables in the Universe to meet the Reporting Requirements.
- Tuned and Enhanced Universes with SQL Queries for the Report Performance.
- Created Stored Procedures and validated data for the Performance.
- Installed and Configured Business Objects on Both Client and Server Installations.
- Created Default users using Central Management Console for the Application to verify the Reports.
- Worked with User Interface (UI) Developers to create Urls for Single Sign-on, passing the Required Parameters to run the Report.
- Deployed Business Objects Universes and Reports in a Secure Environment from One Server to Other Servers using Import Wizard.
- Created user defined @prompts and complex conditions at Universe level for better performance.
- Created Reports using all the BO functions like Drill Down, Prompts, Dimensional and Measure variables to show accurate Results.
- Generated Reports from Different Data Providers in Business Objects using a Normalized Schema Database.
- Created few Crystal Reports to Email and Ipage to the Customers.

Environment: Business Objects XI r2, Crystal Reports XI, Oracle 10g, Windows 2003 Server, Sun Solaris and Web Logic.

Telecommunications Client

Crystal Reports Client

Responsibilities:

- Involved in Full life cycle of Business Objects reporting Application.
- Interacted with technical and non-technical users to gather, document and implement reporting requirements.
- Gathering system requirements for updgarding.
- Analyzing scope of tasks
- Developed universes to accommodate complex database design approaches.
- Tuned and enhanced existing universes.
- Streamlined SQL generation from Universes by implementing Aggregate Aware functions and @ variables.
- Migrated Business Objects from Version 6.5.1 to XI r1
- Created and implemented SDLC based maintenance procedures.



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- Well versed with database functionalities. Universe required sound knowledge of DB2 and Informix capabilities and semantics.
- Implemented Full Client reports on relational and OLAP data sources.
- Created live reports in a drill down mode to facilitate usability and enhance user interaction.
- Created Webl reports for faster viewing on Webl.
- Created highly formatted reports to visually represent data.
- Installed BOBJ repository in its standard architectural mode 1 security, multiple domains.
- Installed and configures Web Intelligence and Broadcast Agent server based on an iterative performance statistics. This cluster was implemented on UNIX.
- Used Broadcast Agent server extensively in a Lights Off mode.
- Supported and trained users in developing ad-hoc reports.
- Maintaining supervisor by creating user accounts and privileges.
- Implemented Complex security setup in supervisor.
- Deployment of Business Objects Application Foundation suite
- Installed and configured AFS server.
- Converted Brio, Actuate reports into Business Objects.
- Used Tomcat as application server and Apache as Web server.
- Created Dashboards.
- Developed Business Objects Set Analysis, Business Objects Statistical Process Control (SPC)
- Created Dashboards for small sales group and large sales group on sales alerts.
- Created Scorecards Graphics for internal sales group purpose.
- Created Scorecards Graphics on Billing/premium reports for financial group
- Fixed memory leaks

Environment: Business Objects XI r1 & 6.5.1, DB2 UDB V 8.1, Informix V 7, Web intelligence XI r1 & 6.5, BCA, Windows NT

Telecommunications Client

Business Objects Consultant

- Responsibilities: Gathered information from business users
- Analyzed Legacy system Business Objects reports requirements
- As a Business Objects developer responsible for designing, developing and maintaining Repository in database
- Created Business Objects groups, users and assigned privileges to their accounts
- Created one or more document and universe domains in Repository and maintained throughout the assignment successfully
- Distributed BOMAIN.KEY file across the network to the users and made them login into the Repository
- Designed and developed Business Objects Universe to meet the business users report requirement
- Embedded four different star schemas into one big Universe
- Created derived tables to meet the reporting requirement
- Created user defined @prompts and complex conditions at Universe level for better performance



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- Solved database loops, chasm, fan traps by using alias and context
- Used business objects functions like character, numeric and Boolean to show perfect data in report.
- Used all types of methods in reporting technology to represent data on report like (filters, alerter, breaks, sorts, ranking, master/detail and Drill).
- Recommended and implemented design changes to warehouse fact tables and indexes to improve query performance
- Generating Reports from different data providers using Business Objects.
- Created Classes, Objects in universe for Oracle and using Business Objects 5.1.9 and exported to the repository. Tested the Universes and Reports in different environments for the data representation and the performance issues

Environment: Business Objects ORACLE, PL/SQL/SQL scripting, UNIX, SAS, DB2 and Windows NT server, 2000, XP.

IT Manufacturing Client

Consultant

Responsibilities:

- Data modeling, Creating and maintaining of Universes
- Whole responsibility of report system.
- Installed the BO&WEBI
- The Data is coming from different systems. Now it is Centralized database for this system.
- Responsible for Information required for Tech. Writer
- QA, UAT and beta testing before Roll out to Production.
- Upgrading Universes & reports from BusinessObjects4.1.4 to BusinessObjects5.0 /WebIntelligence2.5/2.6,Involved in Installing the Business Objects5.0/5.1 and WebIntelligence2.5/2.6
- Creating Users and User Groups.
- Exported the universes to the Repository to make resources available to the users
- Created reports from various Universes
- Created the reports using different Business Objects functionalities
- Exporting the Reports to the Broadcast Agent Server, and Used the Broadcast Agent
- Server to Schedule and Monitor the Reports.

Environment: Business Objects ORACLE, PL/SQL/SQL scripting, UNIX, Windows NT server, 2000, XP.



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