



## Senior Crystal Reports Consultant

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CENDIEN CORP: **(214) 245-4580**

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## Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

### Crystal Reports Technical Skills

Business Objects 5.0, Web Intelligence 2.6, Crystal Reports, Oracle 8.0,8i Reports, Informatica, Pascal, QBasic, AUTOCAD, XML, DHTML, Macromedia Flash 4, Microsoft Visio/PowerPoint, Web Design, COBOL, CAD/CAM

### Crystal Reports Clients / Experience

#### Technologies Client

##### CA CR XI R2, BO dev/webi, DB Admin, SSRS Developer

- I am currently working with BO Crystal Reports XI using Business Objects Platform.
- Currently using Business Objects Enterprise XI R2 for performance management, information management, reporting, and query and analysis tools built on Business Objects Enterprise XI on BI platform.
- Installation/Setting of Web Intelligence and Broadcast Agent server
- Scheduling full client reports and Webi reports through BCA.
- Customizing Webi front page by HTML, VB, Java & ASP.
- Design and development of universes.
- Developing Microsoft SQL 2005 Reporting Services (SSRS) and Microsoft ACCESS 2003 reports for specific client requests
- Currently using Microsoft SQL 2005 Analysis services for Administrative usages
- Administrating user roles and managing Jobs scheduling for DTS/DTSX packages for SQL SERVER 2000/2005 Integration services
- Working with complex store procedures, views, triggers, data import/export and creating scripts and ER diagrams for new databases using Microsoft SQL 2005 Query Analyzer
- Usage of Microsoft Visual Source Safe (VSS) 6.0 and higher for storage purposes.
- I am currently working with Microsoft SQL 2005 Reporting Services (SSRS) as well as Microsoft ACCESS 2003 reports and customizing them client requests.

#### Real Estate Training Client Carlsbad, CA

##### CR XI R2 Developer, DBA, SSRS Dev/Admin, .NET Programmer (vb.net)

- I am currently working with Microsoft SQL 2005 Reporting Services (SSRS) as well as Microsoft ACCESS 2003 reports and customizing them client requests.
- Development and deployment of OLAP /MOLAP CUBES using Microsoft SQL 2005 Analysis services for Administrative usages
- Administrating user roles and managing Jobs scheduling for DTS/DTSX packages for SQL SERVER 2000/2005 Integration services
- Worked with complex store procedures, views, triggers, data import/export and creating scripts and ER diagrams for new databases using Microsoft SQL 2005 Query Analyzer
- Design and developed with Do Not Call Registry DNC audit checking and updating using SQL 2005
- Usage of Microsoft Visual Source Safe (VSS) 6.0 and higher for storage purposes.

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- Creating windows services and web services using Microsoft VB.NET 2005
- SALES /MARKETING TEAM PROJECTS
- Design and coded INFRAGISTICS grids in Microsoft Visual Studio VB.NET & ASP.NET for Client purposes for the Marketing & Sales team.
- Interacted with clients on issues related to software, website and report issues.
- Developing and troubleshooting Business Objects Crystal Enterprise X/XI and Crystal Reports version XI
- Installation/Setting of Web Intelligence and Broadcast Agent server
- Created and customized WebI reports
- Worked with Advanced charts and designs using BO Crystal Reports. X / XI
- Usage of Intuit TRACK;VIT! 6.5 Technician Client/ WIKI for task management with the team employees & client issues.

#### Software Client

##### CR XI Dev/Admin, BO XI, DBP/SSRS (part- time consultant)

- Developed Microsoft SQL 2005 Reporting Services(SSRS)
- Developing and troubleshooting Business Objects Enterprise XI and Crystal Reports version XI
- Working with advanced charts and designs using Crystal XI as well as the excluded versions such as Box Plots, Pareto Charts and Waterfall Charts.
- Interacting with XML and JAVA SERVLETS for reporting purposes.

#### Environmental Services Client

##### Crystal Reports Dev/Writer, Database Developer (short/long term Project)

- Design, generate, and distribute reports utilizing database query tools such as Microsoft SQA using SQL Server 2000 for back-end purposes.
- Responsible for troubleshooting complex store procedures accessing Microsoft SQL server 2000.
- Developing and troubleshooting Crystal Reports version 8.5 - XI
- Administered Business objects Crystal Enterprise 10, XI, and used Crystal Reports v8.5, 10, XI for managing reports and internal management tools like WIKI for other tasks.
- Using Intuit TRACK;VIT! 6.5 Technician Client for task management with the team employees.
- Interacting with development and management team on issues from clients on various chemical, regulatory and compliance information services
- Currently using DLL datasets and store procedures as data sources for Crystal Reports.

#### Nonprofit CRM Solution Client

##### Database Developer (short term Project)

- Responsible for troubleshooting tickets using server information on Microsoft SQL server 2000.

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- Design, generate, and distribute reports utilizing database query tools such as SQA using SQL Server 2000 for back-end purposes.
- Create, customize and generate database SCRIPTS using T-SQL queries and complex store procedures.
- Use Microsoft SQA for back-end queries for reporting and testing purposes against the client interacting with development and management team on various ticketing issues from supporters providing gifts to various fundraising and non profit organizations.
- Create, merge and maintain database(s) for processing, reporting, specialized file and record maintenance and data entry activities.
- Testing and bug fixing Kintera Sphere

### Computer Market Research Client

#### Web/DB Developer/Warehouse Analyst / Crystal Reports Dev

- Responsible for POS/Inventory data or statistical information into computer database systems (Access, SQL server 2000, etc.).
- Manage specific account Channel POS (Sales and Inventory) data
- Design, generate, and distribute reports utilizing database query tools such as Crystal Reports, OLAP CUBES, VIEWS (ASP/ASP.NET) using SQL Server 2000 for back-end purposes.
- Create, customize, setup of Crystal reports for all of the clients on the web browsers.
- Create, merge and maintain database(s) for processing, reporting, specialized file and record maintenance and data entry activities.
- Use SQL Query Analyzer for back-end queries for reporting and testing purposes against the client DB as well as daily flat file data-dump send-outs to various clients.
- Using T-SQL queries for generating EXEC statements for store procedures.
- Testing and bug fixing CMR web-based applications involved.
- ASP/HTML and/or other programming updates to multiple CMR websites and applications.
- Use of Microsoft Visual InterDev 6.0 for ASP page updates esp. for reporting purposes.
- Modify existing or create new MACROS for departmental Excel templates utilizing Visual Basic (VBA) and/or other computer programs.

### Technologies Solutions Client

#### Software Programmer (ASP, Jscript, VB script)

- Create custom client web sites using 2-tier, 3- tier applications.
- Create multi-tier security web sites using ASP and Java script.
- Develop custom websites using VBScript and JavaScript with ASP, HTML and DHTML using Microsoft Visual InterDev 6.0
- Design and construct database using relational database principles in SQL Server 2000 that includes creating queries, tables and store procedures using SQL Server 2000.
- Testing and analyzing browser compatibility and bug fixing
- Worked on CRYSTAL Reports

### State University Library

#### Student Assistant

- Assisted in training of new staff.

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- Coordinated projects involving library expansion.
- Library machine assistance and troubleshooting.

### Circuit Design Client

#### Software Programmer

- Projects involving C/C++ Programming and VB Programming
- Assembled 2 Channel and 5 Channel-Input Amplifiers
- CAD/CAM Designing for components placement in PC Boards

### Crystal Reports Education / Certifications

B.S., Computer science, California State University, Fullerton 05/ 2001

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**Crystal Reports – CENDIEN Hyperion Consulting and Staffing Services**

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