



### Senior Crystal Reports Consultant

Call us today to schedule this resource.

CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

## Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

### Crystal Reports Professional Services

Database Administrator/Crystal Reports Developer with more than 16 years of experience related to advanced report design, database installation, management and security. Proven track record of successfully completing projects and collaborating with teams in efforts to deliver within estimated timelines.

### Crystal Reports Technical Skills

Crystal Reports VIII, IX, X & XI  
Oracle 10g  
EPICOR  
Peoplesoft vs. 8.0  
SQL Server 2000, 2005  
SQL Server 2005 Reporting Services  
Java 1.4.2  
EZ-Cap  
FACETS  
HEMIS  
MS Solomon/Dynamics  
Lawson  
iNet

Crystal Clear  
Lotus Notes  
DB/2  
Excel  
Microsoft Windows 2000/2003/XP  
Windows Server 2000, 2005  
MS Access 2000, 2005  
ASP.NET  
Visual Studio.NET  
Microsoft Office 2000/2003  
Active Directory  
VMware Server/Player  
Outlook 2000/2003

### Crystal Reports Clients / Experience

#### Healthcare Client

#### Senior Reporting Analyst

Develop/Modify Advanced Crystal Reports (vs. XI)  
Developed and Updated several reports using SSRS (2005)  
Work and manage EZ-Cap, FACETS & HEMIS  
Design and managed databases using SQL Server Enterprise Manager  
Design and managed databases using Oracle  
Oversee and Manage reporting staff  
Create views, stored procedures and advanced SQL queries in order to better manage both SQL Server and Oracle databases  
Work closely with sales to assure custom business requirements can be translated into system requirements  
Publish Crystal Reports using ASP.NET, BOE & iNet Crystal Clear

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### Software Developer Client

#### Technical Consultant/Report Designer

Developed/Modified Advanced Crystal Reports (vs. 8.5, 9.0, 10.0 & XI)

Worked With and Generated reports from Peoplesoft (vs. 8.0)

Developed reports using Epic Reporting Tool

Designed and managed databases using SQL Server Enterprise Manager

Designed and managed databases using Oracle.

Developed Crystal Reports extracted from the **EPICOR** ERP database for their client Merck Pharmaceuticals **(21 reports)**

Performed data conversions, splits and merges using SQL Server & Access

Created/Managed Rules in various applications (eCounsel, Secretariat) using internal rule designer tool (similar to Java editor)

Worked closely with internal departments (ie. development, implementation services and QA) on a variety of business analysis functions

Performed data conversions and merges using SQL Server & MS Access.

Created views, stored procedures and advanced SQL queries in order to better manage both SQL Server and Oracle databases

Worked closely with sales to assure custom business requirements can be translated into system requirements

Published Crystal Reports using ASP.NET, BOE & iNet Crystal Clear

Trained such clients as Dow Chemical, Citigroup & Marathon Oil on the use of Crystal Reports to extract data from our applications

### Crystal Reports Training Client

#### Crystal Reports Designer/Trainer/Consultant

Developed/Modified Advanced Crystal Reports (vs. 8.5, 9.0, 10.0 & XI)

Design and manage databases using SQL Server Enterprise Manager

Created & Updated Instructional Materials related to Crystal Reports, Access & SQL Server

Published Crystal Reports to the web using ASP.NET

Used Crystal Reports to extract data from the **EPICOR ERP** database for their client Cole Department stores **(67 reports)**

Promoted to Senior Tech/Supervisor after only 8 months

Assisted with Network Administration & Router configuration/management

### Retail Client

#### Network/Database Admin

Designed and managed databases using SQL Server Enterprise Manager

Developed/Modified Advanced Crystal Reports (vs. 8.5)

Administered/Managed MS Solomon/Dynamics

Provided network, server, desktop, hardware, software, application and administrative support

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Trained employees on the use of Britlink Database, Crystal Reports, MS Office, ACT & networking fundamentals

Assisted in the design and maintenance of official company website (using DreamWeaver and HTML)

Prepared, implemented and maintained standard business procedures and documentation

**Independent School Distract**

**Director of Technology**

Developed Crystal Reports for district staff/campuses

Along with technology staff, managed 68 servers, 5000 workstations & several Cisco Routers

Installed and maintained centralized SAN (Storage Array Network)

Windows NT 4.0 migration to Widows 2000 Active Directory environment

Led project to install wireless network (802.11 B) throughout all campuses and administrative buildings

**Independent School Distract**

**High School Principal**

Utilized Crystal Reports to analyze student/campus data

Supervised/Installed/Maintained six (6) new instructional computer labs via Federal Grants

Assisted in the maintenance/security of the campus network

Successfully integrated technology throughout the curriculum

**Independent School Distract**

**High School English/Computer Science Teacher**

**Independent School Distract**

**Middle School EnglishTeacher/Campus Tech**

**Check System Client**

**Check System Trainer/Support Tech**

Hal Martin, Supervisor

**Software Retail Client**

**Technology Sales Executive**

Wendy Britton, Supervisor

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## Crystal Reports Education / Certifications

August 1994 – December 1997 Stephen F. Austin State University  
Graduated: Master's Degree Major: Administration

August 1983 – December 1988 Houston Baptist University  
Graduated: Bachelor's Degree Major: Sociology & Education

### Honors/Awards

May 1999 Awarded Fulbright Scholarship  
Studied educational system & technology in Japan  
Published article detailing my observations

April 1997 Awarded Crystal Teacher of the Year Honor  
Received scholarship to begin Masters' Degree at SFA  
Honored with full page write up in Houston Chronicle

May 1995 Recognized as Teacher of the Year at Jackson Middle School  
Selected by peers after only 2nd year of teaching

August 1992 Awarded a "You Made It Happen" Award  
For assisting in the success of the South East Region

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**Crystal Reports – CENDIEN Hyperion Consulting and Staffing Services**

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