



Senior Crystal Reports Consultant

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Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

Crystal Reports Professional Services

Top-notch Epicor and MS SQL Server database expert directly involved in hundreds of implementation projects. I was one of the original designers and a developer of the Epicor BackOffice eFinancials and eDistribution products and a key technical and functional resource at Epicor for five years. Established a successful independent Epicor practice concentrating on challenging implementations with complex customization, integration and reporting. Experienced in financial conversion projects to and from Epicor. Heavily involved in monitoring related database and financial software products. Proven track record in building satisfied customer base.

Crystal Reports Technical Skills

Epicor: Versions: 1.0 through 7.3.6 Modules: General Ledger, Accounts Payable, Accounts Receivable, Inventory, Order Entry, Purchase Order, Sales Order, Shipping, Promotions, Clientele, FRx, Vista, Vantage, Cash Management, Assets Management, eWarehouse, Storefront, Crystal, Workbench, Import Manager, .

Databases: MS SQL Server (Versions 1.1, 6.0, 6.5, 7.0, 2000, 2005, TSQL, SSIS, SSRS, SSAS, Cluster, Replication (snapshot, transaction & merge), Db-library, DTC, MTS, MSMQ, DTS, ODBC, SQL-DMO, MSDE), Sybase (Versions 4.0, 4.2, 10, 10.5, 11, 11.1, 11.9, 12.0, 12.1, 12.5, TSQL, Replication, IQ, CT-Library, SQL Anywhere), Oracle (Versions 7.1, 7.2, 7.3, 8.0, 8i, 9i, 10G, PL/SQL, OCI, PRO*C, ODBC, Replication, Parallel)

Development Tools: C, ASP, XML, HTML, C++, VBScript, VBA, Crystal (V7,8,8.5,9,10), SSRS, Access, Shell(C, Korn, Perl),

Applications: MS Terminal Server, Citrix MetaFrame, Informatica, SourceSafe, StarTeam, PVCS

Operating Systems: Windows (2003, XP, 2000, NT, 98, 95) UNIX (Solaris, Linux, AIX, HP-UX...), VMS, OS/400

Backup tools: Veritas, Legato, SQL Backtrack, ArcServ

Crystal Reports Clients / Experience

Software Development Client

SENIOR EPICOR/MS SQL SERVER CONSULTANT

Established a consulting practice concentrating on high-end contract work in the area of databases, financial application implementation and software development.

Epicor financials complete implementation of Epicor 7.3.6 modules, GL, AR, AP, Inventory, Sales Order, Promotions, Shipping, and CRM for Infoture (<http://www.infoture.org>), an Educational speech monitoring startup. Work included Modules setup, configuration and training and integration of Web

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E-commerce web site to Epicor back-end database. Work also included complete implementation of Tax vendor interface, Shipping cost interface and Credit card processing.

Epicor installation, configuration and support consulting of Epicor 7.3.4 modules, Storefront, GL, AR, AP for the client. Work included windows, IIS and modules setup, installation, configuration and Epicor Technical Customer support interface.

Epicor financials backend stored procedures performance improvement for the client. Work included rewrite of number of stored procedure processes used in posting. The rewrite significantly improved performance of custom development written by Epicor Software consultants.

Epicor financials complex upgrade, customization upgrade and Crystal reports development for the client, a major mortgage lender. Work included BackOffice efinancials upgrade from version 4.2 on Sybase to version 7.3 on MS SQL Server. Major work on upgrade of customizations and rewrite of custom crystal reports and forms. Work involves training for new feature of version 7.3. Development of EDI interfaces and Forms. Significant development of TSQL stored procedures and customization Workbench reports and forms VBA.

Epicor financials customization consulting for the client, a major provider of doctors' malpractice insurance. Work included BackOffice efinancials customization of AP, GL, and Financial Explorer modules. Major work on export and import processes involving Informatica interface to external systems. Major customization of Crystal reports and Forms. Significant development of TSQL stored procedures and customization Workbench reports and forms VBA.

Epicor financials, MS SQL Server and customization consulting for the client, a provider of online ordering solutions to restaurants and retailers. Work included complete BackOffice AP and AR implementation, forms customization, reports customizations using Crystal. Additional work involved application upgrade, database upgrade, OS upgrade, user training, create interface to credit card verification, create interface for check verification, create monthly extracts for automatic comparison against source systems.

Epicor usage through Citrix MetaFrame consulting for the client, a multinational financial consulting company. Work involved installation, troubleshooting, analysis and testing of all Epicor Backoffice and FrontOffice modules' through Citrix MetaFrame server. Resolving issues around concurrency, communicating with vendors, testing performance, supporting users and training in-house personal.

Epicor forms and reports customization and upgrade consulting for the client a leading hardware and software storage solutions company. Work involved extensive report and BackOffice form customization in AP, AR, GL, IV, PO and OE modules. Upgrades from 4.2 to 4.2a to 7.0 of all modules and of all customization

Epicor reports customization for the client, the leading Product Lifecycle Management Company. Work involved extensive reports customization in AP and AR modules. Create reports, reverse engineer lost customization, upgrade reports customization, and design of database connectors for WebMethods.

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Epicor performance and functionality troubleshooting for the client, a provider of legal forms software. Work involved troubleshooting sessions to resolve issues that were not solved by Epicor support and other consultants.

Epicor usage through MS terminal server consulting for the client, a printing collaboration software company. Work involved installation and testing of all Epicor modules' functionality through MS terminal server. Established usage guidelines.

Epicor to Great Planes conversion consulting for the client supporting a buyout (www.colormemine.com), an art stores franchise. Work involved establishing the client as an independent accounting organization. Epicor User training on AP and GL. Data extraction of vendors, and transactions and backward compatibility testing during conversion.

Epicor to Lawson conversion consulting for the client, a leading restaurant chain. Work involved establishing server backup procedures, changing server physical location, changing companies' structure to reflect new company. Data Extraction from AR, AP and GL to new system, clients configuration to run both Epicor and Lawson clients software, server configuration to run Epicor and Lawson databases on the same SQL Server, and system testing for parallel run.

Epicor financials, MS SQL Server and customization consulting for the client, a fast food restaurant chain. Work involves tuning GL, AP and AR applications, screen customization, reports customizations using Workbench. Additional work involved application upgrade, database upgrade, OS upgrade, user training and accounting process implementation.

Data modeling, database programming and performance optimization for the client, an innovative investment risk analysis and management site on the web. Designed the data model and programmed extremely complex financial analytics, and portfolio management in a simple and efficient manner on MS SQL Server. Created tools to evaluate portfolio performance and suggest investment directions through comparison to many indexes. Created daily extraction, transformation and cleansing programs to capture financial data and convert to useful and efficient data models. (MS SQL Server)

Database Architecture and advanced database programming for the client, a leading provider of Customer Experience Management products. Assisted in impact analysis and conversion to MS SQL 2000 and Cluster server. Performed benchmarks to evaluate ASP upload methods and MSMQ performance. Created a framework for installation using SQL DMO. Created a highly optimized transaction-less database framework and converted all stored procedures to utilize the new framework. (MS SQL Server)

Data analysis and database architecture for the client, a leader in connecting home electronics to the internet. Designed the logical and physical models that allow comprehensive capturing and quick retrieval of Entertainment data. Databases include information about Movies, DVD, CD, radio, Internet Radio, TV and related users' habits and e-commerce activity. Designed and implemented procedures data feeds transformation and load. (MS SQL Server)

Database architecture, web site information architect and CTO for the client, a leading provider of

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news, information and ticketing covering the entertainment and media industries. Help the company restructure the IT department. Led web site redesign efforts through design sessions and design company selection. Established hardware and software architecture including load balancing, content distribution, Ads serving, traffic tracking, video production, video encoding, and video streaming. Created the enterprise wide database that captured all data across all sites and enables easy publication of dynamic data. The new database enables management to create new sites that delivered the movie/celebrity/TV/music information in variety of formats. (MS SQL Server)

Database consulting for the client, a leading content distribution service company. Establishing the performance database application. The database collects Internet performance data and facilitates analysis and operation of the Sandpiper application. The work involves selection of Database platform, future strategic direction and implementation of Internet traffic analysis reports and import and export procedures. The application quickly finds the fastest alternative to a web site and redirects browsers to that location for faster response time, increased reliability and server user load distribution. (MS SQL Server)

Management and technical consulting for the client, a Silicon Valley Start-up who became the world leader in tier-one convergent OSS Mediation. Working as VP of Engineering, recruiting engineers, contributing to business plan, helping secure first round VC financing, established technology direction and architecture, and managing engineers. The application monitors Internet traffic and reconstructed Internet HTML, UDP, FTP, and DHTML traffic information from IP packets. The application architecture allowed for infinite scalability for the high volume expected.

Software Corporation Client **SENIOR DATABASE ARCHITECT**

Hands-on management of a fast growing software development division tripling in size within a short time. Software developed was a client/server decision support suite of applications for comprehensive management of bank profitability. Established development plans, led development tools selection, and established short and long-term plans for multiple software releases. Managed object-oriented development for products targeting NT and Intranets using MS Visual C++, OLE, ActiveX and Oracle 7.3. Implemented Scopus Bug tracking

Established formal and informal development process including detail design document format, design sessions, usage of Booch notation for object-oriented design, ER diagrams, code reviews, and coding standards. Managed development of multiple product suite releases covering the full development life cycle. All releases were on time or within a week of committed schedule. Software releases proven to have great improvements in product quality.

Successfully managed a large group of highly talented senior developers executing on multiple projects in parallel development environment. Management of a large development staff with many interesting personalities has proven to be a challenge, which required innovative management. Managed and led a large development team re-designing the graphical user interface for TSER software suite. The new user interface was developed using OLE component strategy and adhered to the standards outlined with NT 4.0. The new user interface is highly praised both internally and externally for its improved usability and openness to third party tools.

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Established an efficient and thorough interview process, which evaluated candidates with minimal impact on development staff. The candidates selected were of the highest caliber. TSC became one of the best development teams in LA highly thought after by developers

Software Corporation Client **SENIOR ARCHITECT**

Responsible for research of new technical trends and their applicability to Platinum, expert Sybase and MS SQL Server assistance to development staff, serving as the primary source of technical information to executive management, establishing new project teams and providing direction for new development.

Performed in depth analysis of the issues involved in translating SQL Server DB-Library and TSQL code to Oracle, Informix and DB2. Executive management was presented with detail analysis of technical issues, project plans, and market studies.

Presenting Platinum's pre-sales technical overview. The presentation was a key part of potential customers' corporate visit. The presentation covers client/server strategy and competitive analysis as well as answers customer's technical issues.

Regarded as resident Sybase and MS SQL database expert. Provide database design and development assistance to developers with all database issues. Concentrated on optimization, coding standards, new hires' evaluation, and consultant certification.

Responsible for creation and enforcement of software development standards and guidelines for all Platinum software development units. The guidelines included hardware and software server and client configurations, development teams' structure, developers' skill inventory, training schedule, and evaluation tools.

CLIENT/SERVER TECHNICAL SERVICES MANAGER

Technical management of all customers' issues. Technical guidance of 120 system engineers and consultants on client/server technology, management of system administrators on UNIX, NT and Sybase DBA.

Had sole approval authority on customers' hardware, software and network configuration. Interacting with system engineers, consultants and salespeople to create the most suitable setup under customers' constraints while maintaining performance.

Created and maintained a sizing tools. The tools are able to produce accurate system requirements given answers to simple financial questions. The methodology was widely used throughout and proven as a successful sales tool.

Managed Rapid development of new features, enhancements, and customization throughout the financial applications. The software produced is being used extensively for demonstrations and as a base for implementation of many features. (C, SQL)

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Provided auditing services to executive management. Evaluate application performance under extreme cases, review code for efficiency and modularity, spot check code for compliance with standards, review design documents and project plans.

PROJECT LEADER

Designed and developed high-end financial software for GUI environments. The application developed is considered one of the best products in its market. The application includes a custom GUI tool interfacing between PM, Windows, Windows NT clients and Sybase and MS SQL Server.

Designed and developed major parts of the SeQueL to Platinum/Epicor financial product; including the complete system manager, and major sections of Account Receivable, Account payable and General Ledger modules. (Epicor Workbench, SQL Server)

Crystal Reports Education / Certifications

MASTER OF SCIENCE - Computer Science (University of Denver)

BACHELOR OF SCIENCE - Computer Science and Psychology (University of Denver)

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