



Senior Crystal Reports Consultant

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CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

Crystal Reports Technical Skills

- SQL programming
- SQL Reporting Services
- FACETS 2.92 – 4.21
- PL-SQL
- Oracle 11.5.1
- TOAD for Oracle
- EPICOR
- Crystal Reports 5, 6, 7, 8, 8.5, 9, 10,11
- Crystal Info 5, 6, 7, 7.5
- Crystal Enterprise 9, 10
- MS SQL Server
- Sybase 11,12

Crystal Reports Clients / Experience

HealthCare Client

SQL Developer

- FACETS migration– configuration and systems analysis, SQL programming. FACETS Integration between UBH and PacifiCare. Worked with Jamie Stephenson on extensive gap analyses within Claims, Plan, Membership and Provider modules.
- Daily operations analysis and troubleshooting

Cosmetic Retail Client

SQL Developer

- SQL Server programming, SQL Reporting Services
- Financial reporting out of an ERP (Enterprise Resource Planning) back end. (EPICOR)
- Epicor Financial and Orders modules – reporting, systems analysis, business analysis
- SQL programming in Oracle 11.5.1, TOAD for Oracle, Oracle Discoverer 4.
- Daily ad hoc analysis and period end Revenue Recognition financial analysis used in Business Improvement for Finance team.
- Daily interaction and communication with executive end users.

HealthCare Client

Senior Systems Analyst / Programmer

- Programmed extension to FACETS claims adjudication
- Plan and Pricing configuration - worked as part of diagnostic team to troubleshoot and optimize.

Cendien Consulting

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- Daily data analysis for various teams including Business Improvement, Claims, Provider Network – daily interaction with executive end users.
- Worked on upgrade from FACETS 2.96 to FACETS 4.21 – analyzed and coded for database changes.

HealthCare Client

Systems Analyst / Sr. Programmer

- Converted from Data Dental to FACETS 2.96. Extensive involvement in configuration of Claims, Membership, Plan and Accounting modules. Wrote conversion SQL code. Created diagnostic reports.
- Developed custom reports for PacifiCare out of their Sybase SQL database using Crystal Info 7. Complex reports, SQL programming including stored procedures and queries; Crystal Infoviews, OLAP cubes.
- Assisted in implementing Great Plains software. Wrote all SQL stored procedures for data import into Great Plains.
- Wrote SQL stored procedures and created reports for AP check printing application and AR (Membership) billing system.

HealthCare Client

Systems Analyst / Sr. Programmer

- Created custom reports using Crystal Reports/Crystal Info, querying complex data structures in FACETS including Billing, Accounting, Claims, Authorizations, Utilization Management data models; also querying in-house Clinical and Credentialing applications.
- Writing SQL queries to Sybase Server. Converted Access reports into Crystal. Extensive use of sub-reports.
- Daily interaction with end users/project manager/reporting staff regarding report requirements, drafting, verification.
- Trained reporting staff in high-end analytical use of program, data analysis concepts, relational database concepts.

Consulting Client

Crystal Report Specialist / Trainer

- Needs analysis, execution, implementation, debugging. I did all custom reports for clients.
- Produced content and execution of CD-ROM tutorials on Crystal Reports 6.0, 7.0.

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Crystal Reports – CENDIEN Hyperion Consulting and Staffing Services

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