



Senior Crystal Reports Consultant

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CENDIEN CORP: **(214) 245-4580**

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Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

Crystal Reports Professional Services

- Over 6+ years of professional experience in IT industry in Analysis, Design, Development, Implementation and Testing in Data Warehousing, Business Intelligence and Software Applications.
- Over Four years of experience in Data Warehousing, ETL and Business Intelligence using Ab Initio (GDE and Co>Operating System), Business Objects, Crystal Reports, Crystal Enterprise, Oracle, MS SQL Server 2000, Teradata, DB2 UDB, Sybase.
- Strong experience in Business Intelligence area with Crystal Reports/ Crystal Enterprise suite.
- Expertise in translating Business needs into end-user Reports with Business Intelligence Tools like Business Objects Xi r2, Crystal Reports and Crystal Enterprise.
- Installed Crystal Enterprise and published reports on Enterprise Server and got involved in Crystal Enterprise Administration.
- Experience in Scheduling the Reports using Crystal Enterprise.
- Published Reports in Crystal Enterprise via. Crystal Publishing Wizard and Crystal Management Console.
- Strong experience in RDBMS (Oracle, SQL server, MS Access).
- Expertise in writing and implementation of the Packages, Triggers, Stored Procedures, Functions, views, Materialized Views, indexes at Database level and Form level using PL/SQL and Oracle.
- Excellent Programming skills using Shell scripts and PL/SQL for Automation of ETL process. Excellent knowledge in Batch Jobs using UNIX CRON, AWK, UNIX Shell Script (csh, bash, ksh) and PERL Scripts.
- Clear understanding of business procedures and ability to work as an individual and as a part of a team.
- Excellent analytical, functional, design and development skills with excellent communication skills, both written and verbal. Ability to work in both individual and team environments.
- Very good working experience with customers, end users and colleagues.

Crystal Reports Technical Skills

- Operating Systems: Sun Solaris 7.0, UNIX, Windows NT/2000 95/98/ME
- ETL Tools: Ab Initio (GDE 1.13.1/1.11.15/1.10.9.3 Co>Operating System 2.13/2.11.8/2.10.15)
- BI Tools: BO XI r2 (Import Wizard, Report Conversion Tool, Data Source Migration Wizard, Central Management Console (CMC), Crystal Reports 8.0/8.5/9.0/10.0/XI, Crystal Enterprise 8.0/8.5/9.0/10.0.
- Business Objects 6.1/5.1 (Designer, Supervisor, Business Objects, Web Intelligence 2.6/2.7), Crystal SDK, Crystal Analysis, Access Reports, Hyperion Essbase 6.5,
- Relational Databases: Oracle 7.x/8i/9i, MS SQL Server 2000, MS Access, ODBC, ADO, Teradata V2 R4 /R5, DB2 UDB 7.1, Sybase.

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- Languages: C, C++, SQL, PL/SQL, XML, UML, Shell Script, VB 6.0.
- Web Technologies ASP 2.0/3.0, VB script, JavaScript, JAVA 2.0, EJB, JNDI, Servlets, JSP, XML, JDBC, Java Beans HTML, DHTML, COM, DCOM, MTS, RMI, CORBA
- Application/Web Server Apache, Tomcat, BEA Web logic, IIS,
- Data Modeling: Embarcadero ER/Studio, Erwin 3.5.2/ 4.0
- Web: IIS 4.0/5.0/5.1 Server, CSS, HTML, DHTML, JavaScript, Front Page, VBScript.
- Configuration
- Management: PVCS 6.8, and CVS 1.11
- Testing Tools: Win Runner 7.x/6.x, Load Runner 7.x/6.x, Test Director 7.x/6.x

Crystal Reports Clients / Experience

Telecommunication Industry

BO XI r2 (Crystal Reports) Developer / Admin

- Involved in creating and updating 100 reports and Internal reports for GL DataMart.
- Migrated of reports and Internal reports to BOXI Development Environment.
- Involved in developing Report Design documents (RDD) with most recent requirements for all the reports.
- Worked on Central Management Console for managing, deploying and configuring the entire infrastructure.
- Wrote various sql queries using joins and sub queries in Oracle database to develop Views for reports
- Created Balance Sheet and Income Statement reports with by using different methods Mock Cross Tab and Cross tab.
- Worked extensively with the major functionality of Business Objects like Breaks, Alerter, Filters, Sorts, and Query Prompt.
- Worked Extensively in Crystal SDK, JRC component and familiar with integrating complex report containing Parameters and sub reports with Java.
- Developed Webi reports for GL Account Data and migrated to BOXI environment.
- Developed Drill Down Reports and used Open Document Syntax in Crystal to give the drill down functionality to the report.
- Involved in preparation of monthly entries and financial reporting package reports for the Financial Department.
- Installed Crystal Enterprise and published reports on Enterprise Server and got involved in Crystal Enterprise Administration.
- Involved in integrating the reports with reporting portal built on .net frame work.
- Involved in customization of the Web Reporting portal using asp.Net.
- Developed .mdf templates, IFD files for Adobe forms and successfully integrated with the. Net application.
- Involved in Scheduling the Reports using Crystal Enterprise.
- Published Reports in Crystal Enterprise via. Crystal Publishing Wizard and Crystal Management Console.
- Involved in gathering requirements from end Business users.
- Responsible for internal QA (Unit Testing) and Shake outs (Smoke testing) of reports in Test and Acceptance Environments.
- Originated sub-reports, and reports on demand.

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Environment: Crystal Reports XI, Business Objects XI r2 (Import Wizard, Report Conversion Tool, Data Source Migration Wizard, Central Management Console (CMC), Crystal SDK, .Net SDK, Web Intelligence, Oracle 10g, PL/SQL, Toad, Rational Clear Quest, Windows XP Pro

Retail Food Client

Crystal Report Developer

- Created Sales Reports using Crystal Reports 10/XI
- Developed Time Tracking application for the employers using MS Access.
- Created Crystal Reports for Daily, Weekly, Biweekly and Monthly reports.
- Involved in troubleshoot VBA code modules and modify for user requests to the database.
- Utilize linked Servers, Replication, and Back-ups, Write Access/VBA tools for users.
- Developed VBA routines, which load the submissions to an Oracle database.
- Strong ability to work within a team and high proficiency in VBA.
- Worked with our team to develop VBA routines, which load the submissions to an oracle database.
- Involved in Implementing the Security for these Access forms by creating the user groups and users at active directory level.
- Developed Access Forms to display and edit data from multiple tables.
- Created PL/SQL stored procedures for accessing and manipulating data from database.
- In charge for uprooting the data and loading into the repository from the existing systems.
- Developed Stored Procedures, Cursors, and Functions to input data into Crystal Reports.
- Handy in developing monthly budget/forecast report for Marketing and other departments in co-ordination with Financial Department.
- Involved in preparation of monthly entries and financial reporting package reports for the Financial Department.
- Installed Crystal Enterprise and published reports on Enterprise Server and got involved in Crystal Enterprise Administration.
- Involved in Scheduling the Reports using Crystal Enterprise.
- Published Reports in Crystal Enterprise via. Crystal Publishing Wizard and Crystal Management Console.
- Budget development and ongoing maintenance reports were developed for various departments.
- Developed complex formulae and running totals for business measure calculations as per requirements.
- Used prompts to make reports confined to a particular case as per business requirements.
- Created linked, unlinked, Parameterized and on-demand sub reports for various business needs, reports scheduled for different file based / schedule based events, distributed in email, PDF and HTML format.
- Developed user manuals for the reporting application.
- Made up nested and conditional groups and formatting features in reports.
- Developed report alerts based on conditions as per user requirements.
- Used Crystal Management Console for scheduling the reports.

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- Involved in managing users, groups, folders and published reports using crystal management console, in exporting and scheduling of reports using Crystal Enterprise and generated Web reports by using eportfolio.
- Involved in integrating Crystal reports with Java application and displayed reports as JSP web page.
- Worked Extensively in Crystal SDK, JRC component and familiar with integrating complex report containing Parameters and sub reports with Java.
- Involved in managing Crystal Enterprise server with Crystal Management Console and Crystal Configuration Manager by using Crystal Enterprise.
- Developed Ab Initio graphs using different components for extracting, loading and transforming external data into data marts.

Environment: Crystal Reports 10/XI, Crystal Enterprise 10/XI, Erwin 3.5.2, Teradata, Oracle 9i, VBA, MS Access, VB 6.0, ASP 2.0, IIS 4.0, ADO, ODBC, MS Excel 2000, MS SQL Server 2000,HTML, PVCS 6.8, SOL* Loader, PL/SQL, Ab Initio 2.11, GDE 1.12, Unix Shell Scripting, Windows XP, Windows NT.

Legal Client

Crystal Reports Developer

- Worked on complex reports that require running totals, sub-totals, cross-tab, multiple groups, Conditional display of groups, Combined Queries, Drill Down, Master Detail to make the reports easier for analysis.
- Generated sub reports, linked and unlinked reports, reports on demand.
- Used prompts to generate Parameterized reports allowing the user to limit the reports to particular cases.
- Created number of formulae, running totals, conditional display of fields for complex calculations and used them in different subreports.
- Created nested and conditional groups and formatting features in reports
- Created and Tuned complex Stored Procedures for faster execution.
- Developed various PL/SQL stored procedures, cursors and functions for data input to the Crystal Reports
- Created complicated formulae and running totals for business measure calculations based upon various requirements.
- Raised report alerts when certain conditions are met as requested by the user.
- Reports scheduled for different file based / schedule based events, distributed in email, pdf and html format.
- Exported reports to MS Excel as a spread sheet in .xls format, into .PDF files
- Exported the reports developed using the Crystal Reports to the Repository.
- Created nested and conditional groups and formatting features in reports

Environment:

Crystal Reports 10.0, Crystal Enterprise 10.0, Crystal Analysis 10.0, MS Access, Epicor Enterprise, SQL Server 2000, ODBC, ADO, T-SQL, XML, Toad, SQL Analyzer, Windows XP.

Technology Industry

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- Design and development of the complete Decision Support System using Crystal Reports
- Developed various PL/SQL stored procedures, cursors and functions for data input to the Crystal Reports
- Created complicated formulae and running totals for business measure calculations based upon various end user requirements.
- Created various reports like the Combined Queries, Drill Down, Cross Tab, Master Detail to make the reports easier for analysis.
- Generated sub reports, linked and unlinked reports, reports on demand.
- Used prompts to generate Parameterized reports allowing the user to limit the reports to particular cases.
- Raised report alerts when certain conditions are met as requested by the user.
- Involved in creating measures and metrics required in Crystal Analysis Reports (CAR) for slicing and dicing.
- Involved in managing users, groups, folders and published reports using crystal management console, in exporting and scheduling of reports using Crystal Enterprise and generated WEB Reports by using Reporting Portal.
- Involved in creating the custom login web page for web portal using HTML, JavaScript, Visual Basic and ASP. Integrated Crystal Enterprise reporting portal with the Intranet.
- Exported the reports developed using the Crystal Reports to the Repository.
- Scheduled the reports, maintained the events, set permissions using Crystal Management Console.
- Created nested and conditional groups and formatting features in reports
- Published reports on web using the ePortfolio to make the reports available on the web.
- Involved in unit testing, Integration Testing and UAT testing of the crystal reports generated. Developed user guide for the web-reporting portal.
- Involved in developing Ab Initio Graphs based on business requirements using various Ab Initio components.
- Performed data validation using validate components and Sample Component

Environment:

Crystal Reports 10.0, Crystal Enterprise 10.0, Crystal Analysis 10.0, Ab Initio Co>Operating System 2.10, Erwin 3.5.2, HTML, VB 6.0, ASP 2.0, IIS 4.0, Oracle 8i/9i, MS Access, SQL Server 2000, ODBC, ADO, SQL Query Analyzer, SQL* Loader, PL/SQL, XML, Sun Solaris 2.8, Windows NT, UNIX.

Telecommunication Client

Crystal Reports Developer

- Involved in understanding the requirements from Business Owners and created the requirement document from functional requirements..
- Responsible for extracting the data from the existing systems and load data into the repository.
- Involved in Data Modeling of the Data mart tables using ERWIN 3.5.2
- Developed complex formulae and running totals for business measure calculations as per requirements.
- Created nested and conditional groups and formatting features in reports. Developed Stored Procedures, Cursors, Functions to input data into Crystal Reports. Generated reports with

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parameters, sub reports, cross tabs, charts using Crystal Reports 8.5/9.0

- Developed and implemented ad-hoc reporting system using Crystal Reports. Wrote ref cursors to extract data from Oracle database as input to Crystal Reports.
- Developed new reports along with modifying existing reports to support new and additional Business requirements. Used prompts, alerts, drill down analysis as per the end user requirements.
- Created users and user groups, restricted access of the users as needed using Crystal Management Console. Involved in managing users, groups, folders and published reports using crystal management console,
- Involved in loading the reports developed using the Crystal Reports to the web using Crystal Enterprise.
- Published reports on web using Crystal Enterprise ePortfolio.
- Defined various parameters required to run a report on web using Crystal Management Console.

Environment:

Crystal Reports 8.5/9.0, Crystal Enterprise 8.5/9.0, Visual Basic 6.0, HTML, Java Script, ASP 2.0, ODBC, ADO, IIS 4.0, Oracle 8.1.6, DB2 8.0, SQL Server 2000, SQL* Loader, PL/SQL, Sun Solaris, and Windows 2000.

Computer Manufacturing Client

Crystal Reports Developer

- Involved in gathering Business Principles and standardization for reports,
- Developed several Complex Reports (include multiple groupings, drilldowns, parameter fields, formulas and retrieving data from more than one database) using Crystal Reports.
- Worked on complex reports that require running totals, sub-totals, sub-reports, cross-tab, multiple groups and conditional display of groups, fields, messages.
- Created number of formulae, running totals, conditional display of fields for complex calculations and used them in different subreports, container reports.
- Created design for running multi flavor reports like – Date, Weekly and Monthly as well.
- Involved in the operations for migrating legacy data from old system to Oracle database.
- Involved integration of reporting portal with the company Intranet. Involved in creating the custom web pages using HTML, JavaScript, Visual Basic and ASP
- Involved in displaying data from legacy systems and relational databases and also in creating, modifying reports using tables, views, functions and stored procedures
- Created and Tuned complex Stored Procedures for faster execution .
- Published reports using Crystal Management Console, in exporting and scheduling of reports using Crystal Enterprise and generated Web Reports by using e-portfolio.
- Involved in customization of the Web Reporting portal using HTML, Java Script and ASP.
- Scheduled the report by setting the run-time parameters and charted by customizing the options.
- Involved in production support and user support for the implemented reports in production.
- Provided guidance/training to Application Users.
- Tuned over 200 reports.

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Environment: Crystal Reports 8.0/8.5, Crystal Reports Enterprise suite 8.0/8.5, Oracle 8i,DB2 6.0,MS-Access, TOAD, SQL, PL/SQL, HTML, ASP, VB 6.0, Java Script, Erwin 3.5.2, Unix and Windows NT

Medical Technology Client

Crystal Reports Developer

- Involved in report requirement gathering.
- Actively involved in the creation and modification of user/user groups and maintained user profiles using Supervisor.
- Designed and maintained Universes and exported them to the repository.
- Created Classes and Objects (Measure, dimension and detail) in the universe.
- Used Designer Module to implement Universes, Joins between Tables, and created prompts and queries, parsing of Universes, and created Contexts and Alias Tables to remove cyclic dependencies.
- Developed Complex Reports (Used multiple data providers, Union, Intersection, minus and Master/Detail, cross tab, Charts).
- Created reports using standard company templates. A few of them were created based on the Department requirements.
- Extensive use of Business Objects functionalities in formatting reports.
- Created user Prompts, conditions and Filters to improve the report generation. Also used Alerts to improve the readability of the report.
- Creating the reports in Web Intelligence using WebI Java Report Panel.
- Used Report Bursting technology to secure the data, based on user profiles

Environment: Business Objects (Designer, Business Objects, Supervisor) 5.1, ZABO, Oracle 8, Windows NT.

Telecommunication Client

Programmer/Analyst

- Wrote PL/SQL Packages, Stored procedures & Functions and created triggers to implement business rules and validations.
- Created Views as per the client requirement.
- Created and modified Procedures, Packages, Functions and Triggers.
- Database objects were created and maintained with proper storage parameters after considering estimated object size and growth factors.
- Using Designer tool created scripts to generate the database tables, constraints, triggers etc.

Environment: Oracle 6.x/7.0, SQL *Forms 3.0, SQL Loader, PL/SQL, Sun Solaris.

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