



Senior Crystal Reports Consultant

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CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

Crystal Reports Professional Services

I am a Business Objects consultant with two years of experience in consulting and five years of experience in IT. My technical areas of expertise include Business Objects Enterprise XI R2 and XI R1, Crystal Enterprise, Business Objects Enterprise SDK, ETL Scripting using Business Object Data Integrator 11.5, Desktop Intelligence, Web Intelligence, Voyager, Live Office, Universe Design, Performance Manager, Dashboard Manager and Crystal Xcelsius. Prior to joining Micro Act Consulting, I served as a developer for a systems and software integration firm for three years. I have experience in all phases of design, development, testing and implementation of software solutions. I have worked for clients within the retail, services and telecommunications industries.

My work experience and education coupled with my strong desire to succeed and learn make me an adept at facilitating sessions defining user requirements, developing and delivering end-user training, creating and maintaining project schedules, and preparing and presenting project briefings to executives.

Crystal Reports Technical Skills

Business Objects Intelligence

- Business Objects Enterprise XI, XI R2
- Business Views
- Universe Design
- Data Integrator
- Performance Manager
- Dashboard Manager
- Crystal Report Enterprise XI, XI R2
- Desktop Intelligence
- Web Intelligence
- Crystal Xcelsius
- SDK
- Central Management Console (CMC)

Databases

- Oracle
- SQL Server 2000
- MySQL
- DB2
- MS Access
- ODBC
- OLEDB

Cendien Consulting

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Platforms

- Windows NT
- Windows 2000
- Windows 2003
- IIS
- Linux
- Unix
- WebLgoic
- WebSphere
- Tomcat

Programming Languages

- ASP
- ASP.NET
- ADO.NET
- C#
- VB.Net
- C/C++
- PHP
- Java Script
- VB and Pascal
- UNIX
- XML
- CSS
- DHTML
- HTML

Engagement Experience

- ETL, Universe Design, Report Development
- VMware Application Server
- CMS Development
- E-Commerce Application Developer
- Web Developer
- Products Road Map
- Computer Telephony Integration
- End User Training
- Configuration

Crystal Reports Clients / Experience

Consulting Client

Business Objects Consultant Contract

- Business Objects XIR 2 (SDK): Developed and customized info view to display, view, schedule and search all Webi and Crystal reports with Single Sign On.

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- XIR2 Enterprise Sizing: Enterprise custom sizing for servers running Windows 2003 Server, gathering data from multiple data sources and from interviews from business matter experts, and using this information for hardware and server sizing
- Custom Business Dashboards: Used Dashboard Manager and Xcelsius 4.5 to create various business dashboards using dynamic XML, web services and Excel data connectivity
- Analyzed Requirements: Gather business requirements from users and create requirement specifications for required reports
- Web Report Design: Designed reports with various levels of complexity using Web Intelligence XIR2, Desktop Intelligence and Crystal Report.
- Universe Design: Gathered requirements, designed and maintained universes where scalability and maintainability were paramount.
- Crystal Reports Development: Tested and reported problems with Crystal Reports and Crystal Enterprise, create advanced reports using Crystal Reports, installed and configured testing environments
- XIR2 Installation: Analyzed requirements and implemented architectural design of Business Objects Enterprise XIR2. Used auditing information to further optimize the deployed architecture
- VMware Application Server: Installed and Configured VMware application servers WebSphere 6.x, WebLogic 9.2, Oracle 10gi and Tomcat 5.5 on all 64-bit O/S (Window 2003, Window Vista, Linux Red Hat and Linux Suse). Created a test environment for quality assurance. Created a test environment for testing Business Objects product
- ETL: Extracted data and transformation from Oracle 10g, Hyperion, and other key data sources such as Access and Excel. Designed, developed and implemented using the Business Objects Data Integrator application.
- Application Analyst: Reverse software Engineering. Analyzed existing application, gathered new business requirements and documented requirements and solutions

Environment: Business Objects XI R1 & XI R2, Crystal Report, Business Objects Enterprise SDK, ETL Scripting using Business Object Data Integrator 11.5, Desktop Intelligence, Web Intelligence, Voyager, Live Office, Universe Design, Performance Manager and Crystal Xcelsius

Technology Industry

Business System Programmer Analyst

- Developed and Maintained VolWeb.Ca for Legacy Now (Vancouver 2010 Winter Olympic game Committee)
- Developed and Maintained Content Management System (CMS)

Tools: IIS, Visual Studio, ASP.NET, C#, JavaScript, MySQL, XML, XSL, XSLT

Software Client

Business Analyst

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- Researched, documented, prepared demonstrations, and presented product road map for ACDsee professional. It demonstrated how the software should change, improve and evolve in ACDsee professional.
- Developed application for internal use such as sales report and vacations schedule

Tools: IIS, Visual Studio, ASP.NET, C#, JavaScript, MS SQL, XML, XSL, Perforce and Crystal Reports.

Technology Industry

E-Commerce Developer

- Designed, developed, implemented and tested e-commerce application for a San Diego base retail company.
- Analyzed Requirements, Estimated Project Costs, Coded, Tested and Trained Customers.

Tools: ASP.Net, C#, JavaScript and Visual Studio, PHP, HTML, XML, MySql, MS SQL and OScommerce

Marketing Client

System Developer

- Developed, maintained and tested computer telephone integration for call centers.
- Developed a system configuration module to allow dynamic setup and control of end user interfaces from a single point.

Tool: C#, VB.net, ASP.net, VB.net, JavaScript, HTML, XML, and MS SQL and Crystal Report on the job

Crystal Reports Education / Certifications

B.Sc. in Computer Science

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Crystal Reports – CENDIEN Hyperion Consulting and Staffing Services

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