



### Senior Crystal Reports Consultant

Call us today to schedule this resource.

CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

## Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

### Crystal Reports Professional Services

Results-oriented IT professional with extensive experience in Network Administration, Computer Hardware, Software development, Database Administration, Crystal Reports & User Training.

### Crystal Reports Technical Skills

<b>Programming:</b>	Basic, 9900 Assembly, 8088 Assembly,
<b>Languages:</b>	80286/386 Assembly, PASCAL, COMMON LISP, SCHEME, CDBASE III & IV, Informix 4GL, SQL, Picture Power, Object Vision, Visual Basic, & FoxPro.
<b>Database:</b>	Dbase III & IV, Visual FoxPro, Informix 4GL, UniVerse, Access, SQL Server & UniData.
<b>Hardware:</b>	PC, Servers, Printers, & PC imaging hardware.
<b>Operating Systems:</b>	Windows 95,98,98SE,ME,XP Pro,NT 4.0, & 2003, SCO UnixWare 7, SCO Open Server 5.0, UNIX System V, & DG/UX.
<b>Application Software:</b>	Microsoft Office, WordPerfect, Lotus 123, AT&T Tips Graphics Art, PowerPoint, & PageMaker.
<b>Report Writer:</b>	Crystal Reports Developer Version 8, 8.5, 9, 10, & XI Crystal Reports Enterprise Server Version 8.5 – 10, Cognos PowerPlay V6

### Crystal Reports Clients / Experience

#### Church

#### Crystal Reports Consultant

Created 27 reports/subreports/formulas/parameters in Crystal Reports version 9 using imis 15 tables, and views on MS SQL Server 2005 from technical specs provided by Church IT staff.

#### Professional Sport Client

#### Crystal Reports Consultant

Created, documented Crystal Reports version XI, and created stored procedures in Microsoft SQL Server database to be used in web Java program used by United DC and customers for Inventory level reporting.

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### Security Client

#### Crystal Reports Consultant

Fixed and documented existing reports created in Crystal Reports version 8.0 that pulled time sheet data using dictionaries. Most of these reports had been broken due to computer changes, replacements, and the dictionaries were not preserved are reports not updated to dictionary new location.

### Insurance Client

#### Migration from GroupWise to MS Outlook

Team of 7 migrating company from GroupWise to MS Outlook 2003 for 267 PC's running XP pro, and 2000 pro, train each user on using Outlook and answering any questions they have. Install IManage File Site, IManage SSG, and Sagetta on same 267 PC's

### State University Client

#### Crystal Reports Consultant

Install Crystal Reports Enterprise 10, Setup report folders, setup user accounts; train Administrator on Enterprise Administration, Train developers on creating functional/technical specs from interviewing users/requesters, creating reports from functional/technical specs and posting reports to enterprise for users use.

### Summer Camp

#### Volunteer Work

Volunteer work modifying Access Database. Converted Access 2000 Database to Access 2002 – 2003 Database, created menu for user to use instead of selecting forms, & reports from Access object window. Rewrite 20 Access 2000 queries that were not working. Set up camper confirmation letters to e-mail if address is in email field of table, transferring email address from table field to Outlook new e-mail.

### Nonprofit Organization

#### Volunteer Work

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Volunteer work, creating Visual FoxPro program to catalog daily work logs. Screen has 3 different categories with drop down list, Date, Day & memo field for notes. Query any one category or combination of categories, view/print/e-mail report from query.

### Odorization Technologies Client Software Administrator

Administer Unidata database, **Epicor** Avante ERP, meet with user's, gain understanding of need, develop report based on requirement and review results with user, designed over 400 ad hoc/complex Crystal Reports (version 8 - 10) requested by users, publish to Crystal Enterprise Server (version 8.5 – 10), set up user & groups, setup scheduling, folders, access to folders, post reports to server, convert Access Reports to Crystal Reports, Track down and resolve data and reporting inconsistencies. Streamline, standardize and enhance current reporting processes, and backup Network Administrator. Have some experience with 11. Converted 10 reports from version 10 to version 11 to see if I would recommend upgrading to my boss. We did not upgrade from version 10 to 11 as our parent company had directed to convert to JD Edwards and that we were not allowed to use Crystal Reports with JDE.

- Created Crystal Reports from **Epicor** Avante ERP system allowing month end close reduction from 5 days to 1 day.
- Created Crystal Reports from **Epicor** Avante ERP system allowing flash report reduction from 3 hrs to 45 min.
- Using TCL to modify records in Unidata files eliminating many hrs of wait time for tech Support to dial in and correct.
- Created reports for Sarbanes Oxley requirements

### Vehicle Information Client Computer Operations Manager

Hands on Management position reporting to VP of Operations with two employees, Network Administration, UniVerse database Admin, support users, and Custom programs for jobs that don't fit into the Normal production flow. Setup Clients Systems reports for download into database.

- Wrote customer programs to read input data for loading address data into database for customer mailings. 150,000.00 added to company income using the programs.
- Defined new hardware/software for replacement and expansion of network.

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### County Government Data Processing Manager

One person DP department responsibly for Network Administration reports to pull requested data from UNIVERSE, modify programs written in Pick Basic to correct bugs or change the way a program runs, support PC's, and application programs, manage & support ROLM Phone system.

### Independent Consultant Owner

Computer Consulting, Programming, Imaging, Crystal Reports (Version 7), Point of Sale, and Training.

### Insurance Benefit Client MIS Assistant (Contract)

Support of Imaging system, Qantel system, & Novell network.

- Wrote DBASE IV Programs that used low level read/write to read and write ASCII files alimentering weeks of manual entry into Qantel system.

### Computer Hardware Client Test Engineering Project Design.

Evaluate, developed test, documented, installed, supported, and trained operators.

- Hard disk drive tester used to test all PC hard disk resulting in annual savings of \$76,596.00.
- Designed, developed hardware, and software program, used in testing printer and terminal resulting in annual savings of \$92,232.00.
- Designed, developed hardware, and software program, Parts Imaging system resulting in annual savings of \$86,690.00.
- Project team member for VTS (Video Traveler System) in house development of Factory floor/Inventory control system used in controlling Refurbishment of equipment. Resulting in annual savings of \$280,285.00.

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#### Service Repair Center Line Supervisor

Supervised 12 people doing board level repair of all disk drives used on the client mini computers.

#### Service Repair Center Line Technician

Line tech board level repair of the client computer. Asked by management to design, developed, install, and run refurbishment line supporting multiple million dollar sales orders.

#### Field Service Customer Rep

Customer and internal repair of all terminals/computers manufactured or used by the client. Developed very good working relationship with customers.

### Crystal Reports Education / Certifications

Electronic Communications, Port Arthur College, Port Arthur, TX.

Completed courses in Unix, C, Pascal, Knowledge Engineering, Scheme, Personal Consultant, and advanced Personal Consultant Austin TX.

70-229 Designing and Implementing Databases with Microsoft SQL Server 2000 Enterprise Edition

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**Crystal Reports – CENDIEN Hyperion Consulting and Staffing Services**

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