



Senior Crystal Reports Consultant

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CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

Crystal Reports Technical Skills

Application and Database Operating Systems Desktop Software

Java, Visual Basic, VBA NT Server 4.0, 2000, 95-98, XP Ms-Office, Ms-Word, Ms-Outlook

Oracle 8i, 10g, Sybase 10, MySQL Novell 3.1x, UNIX, Solaris 2.7 Ms-Excel, Ms-Access, Ms-PowerPoint

Ms-SQL, Analysis Server, DBArtisan, LINUX Ms-Exchange, Ms-Project

Vignette Document Management Xterm, Extra! 3270

Crystal Reports 10 & 11,

Crystal Enterprise 10 & 11

Internet Hardware Telecom

Netscape Web Server, IE 5.x, Java, Resin, Wintel, DEC Alpha Sat III PBX, ASPEN v-mail

Apache, Tomcat, PowerJ, PHP, HTML routers, switches ATT System 25 pbx & v-mail

Dreamweaver 2004

Crystal Reports Clients / Experience

Architecture and Engineering Client

CRYSTAL REPORTS PROGRAMER

Fix Crystal Reports 11 reports imported to Deltek accounting system based on SQL Server 2005.

Health Care Client

PROGRAMER

Developed Cares Benefits Program workflow application with Vignette document management system, Flowmanager, SQL Server, Visual Basic, and Crystal Reports. The application included electronic data capture of membership data and management of application processing, variable random audit of workflow documents by supervisors. Reports included queue snap-shots and individual document workflow records.

Fire Solutions Client

OLAP REPORTING PROGRAMER

Developed SQL Server Anaylsis Server OLAP database and Crystal Reports for E-Learning database.

Consulting Firm Client

CRYSTAL REPORTS CONSULTANT

Solved outstanding issues with Crystal Enterprise 9 by applying Service Pack 3. Captured log data from APS and other servers and submitted data to Business Objects technical support. Advised client to move to Version XI.

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Real Estate Client

PROGRAMER CONSULTANT

Programmed Real Estate Documents in Ms-Word and Ms-Excel for Real Estate investor.

Health Care Client

CRYSTAL REPORTS CONSULTANT

- Installed Crystal Enterprise 10 and 11 w/Apache and Tomcat 5.x on XP, w/MySQL and Access Databases. Developed Business Views and reports, Scoped .net and ad hoc query reporting (WEBI).
- Draft Crystal Reports reporting system for Presynct Technologies for Contra Costa Sherrif's Department database.
- Developed reports from Winscribe Medical Transcription database using Ms-Access.

Nonprofit Foundation Client

WEB DEVELOPER

Developing PHPMySQL data driven website for service grant awardee. Served as technical consultant.

Craft Manufacturing Client

PROGRAMER

- Developed Sales, Commission and Manufacturing queries and reports with Platinum\Pervasive SQL manufacturing and financial accounting database using Crystal Reports version 8.0 and Ms-Access and Excel. Used Excel DAO, VBA, and macros to generate supervisor's reports.
- IT manager, including managing Windows NT and Novell LAN, programming Netopia router and sonic firewall; backed up all data.

Software Client

IT MANAGER

- Installed and managed corporate information portal (Sybase, Apache, Viador)..
- Managed Windows NT, Mac, Linux and Solaris desktop environment.
- Managed Multi- platform LAN connectivity.

Research Science Client

DATABASE PROGRAMER

Imported clinical trials research data from Filemaker to MS-SQL Server.

Health Care Client

CRYSTAL REPORTS PROGRAMER

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Developed Crystal Reports version 6 hazardous materials training tracking system for Environmental Health and Safety Department.

Law Consulting Client

APPLICATION DEVELOPER

Developed Visual Basic file transfer application that zipped and sent legal files using Dynazip toolkit and windows messaging.

Construction Services Client

APPLICATION DEVELOPER

Developed VB and Access datawarehouse that allowed SQL report generation from multi-valued database.

Electronic Manufacturing Client

PRODUCT TESTER\TECH SUPPORT

- Conducted Level 1 Tech Support
- Tested\critiqued highly secure router product. Created and maintained router documentation.

Construction Estimating Client

NET CONSULTANT

Installed LAN and added Win95 nodes for the client.

Communications Client

TELECOM APPLICATION DEVELOPER

- Managed 400+ user PowerBuilder\Sybase 10\NT customer service desktop roll-out.
- Managed on-site development environment for Sybase professional development team.
- Assisted Project Manager with ensuring that developers provided deliverables on time.
- Acting DBA for small Ms-SQL document mgmt. app.

Data Center Client

DATA CONSULTANT NET ADMINISTRATOR

- Administered Novell 3.1x net, IP connections for mainframe programming house during consolidation.
- Programmed ATT pbx & v-mail, MS-Mail.

Consulting Client

LAN TECHNICIAN

- Rolled-out 150-node Win3.1, Novell-to-NT, WFW upgrade.

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- Installed SMS server\workstation for software roll-out and hardware\software inventory.

Heath Care Client

APPLICATION PROGRAMER CONSULTANT

- Developed Excel Basic OLAP heart treatment protocols application and database.
- Worked directly with the clients physicians to optimize application and review patient data.

Automotive Manufacturing Client

NETWORK CONSULTANT

- Installed Novell and net application server.
- Interviewed and recommended technical hires.

Law Firm Client

LEGAL NETWORK SUPPORT

Supported Novell 3.1x net for large law firm.

Financial Institution Client

BANKING APPLICATION DEVELOPER

- Developed multi-user OLAP credit card marketing application.
- Modified inventory tracking and helpdesk programs.
- Programmed PBX call tracking system.
- Developed C program for handling aged files.

Financial Institution Client

HELPDESK SUPERVISOR

- Managed desktop support department for consumer credit bank.
- Consulted with very top management.
- Hired and supervised programers, desktop technicians, and telecom staff in support of 200-user site.
- Proposed and developed Mortgage Document Production application that linked Clipper to WordPerfect.

Crystal Reports Education / Certifications

University of California, Berkeley , B.A. Near Eastern Studies and Political Science, - High Honors.

University of California, Berkeley Extension - Oracle 8i Basics, Advanced Java Servlets, SAS 9.1

Independent Study- Oracle 10g, organic chemistry, genetics -

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Crystal Reports – CENDIEN Hyperion Consulting and Staffing Services

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