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Senior Crystal Reports Consultant
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Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

Crystal Reports Professional Services

- 5 Plus years of expertise in Information technology including five years experience in design and development of Crystal Reports and Business Objects applications.
- 5 Years of experience in Business Objects suite like CMC, Desktop Intelligence, Business Objects reporter, Designer, Web Intelligence, Crystal Reports and Info View.
- Expertise in developing Crystal Reports that will be used at Enterprise level to address the needs of the organization
- Experience in creating complicated reports including sub-reports, graphical reports, formula based, well-formatted reports, on demand sub-reports using Crystal Reports.
- Experience in developing drill-down reports using Crystal Reports.
- Expertise in creating Parameterized Reports using Crystal Reports.
- Expertise in gathering the business requirements and creating Universes in the Designer.\
- Experience in design, development and deployment of Business Objects & Web Intelligence reports using data sources Oracle, MS SQL server and MS Access, experience in interface design and client-server technologies.
- Experienced in creating customized, ad-hoc and complex reports using Business Objects.
- Strong knowledge of Star & Snow Flake schemas.
- Strong knowledge of relational database concepts.
- Strong knowledge on the concepts of SQL and procedural SQL, SQL Server, T-SQL and SQL Stored Procedures.
- Strongly self-motivated, willing to take responsibilities, can work independently, lead or work within a team, excellent organizational and communication skills.

Crystal Reports Technical Skills

Languages SQL, PL/SQL, C, C++, Java.
Operating System MS-DOS, Windows XP/NT/2000/98/95, UNIX
Databases Oracle 10g/9i/8.x/7.x, MS Access, SQL Server 7.x/2000/2005, Mysql, DB2
BI Tools Business Objects XI R2, 6.5, 6.1, 5i.x, Reporter, Designer, WebI.
GUI Oracle Forms 4.5/5.0/6i/9i, Oracle Reports 2.5/3.0/6i/9i, Visual Basic 5.0/6.0, Crystal Reports XI/10.0/9.0/8.0/7.0.
Utility Tools MS Office, Macromedia Dreamweaver, Front Page, Fire Fox
Web JavaScript, VBScript, HTML
Web Servers Tomcat 4.1/5.1, IIS.

Crystal Reports Clients / Experience

Electronic Data Systems Client
Technical Consultant

The objective of the project is to provide risk assessments for the clients Mortgage & Home Finance division. Provided an Asset Analysis solution, includes Asset Portfolio management, Asset location, Asset activity and Asset problem management and development of DSS as part of executive information systems (EIS). This fully integrated solution addresses the critical areas of financial analysis and reporting with standardized business rules, processes and procedural calculations.

Responsibilities:
- Worked with the end users and higher management to gather requirements for building crystal reports and data analysis.
- Responsible for using Crystal Reports to develop Invoices, Notices and Mailing labels.
- Responsible in creating parameterized Crystal Reports using Charts, Cross-Tab, Sub-reports, Running Totals
- Created reports using Crystal Reports with Standard, Summary, Cross Tabs, SQL, Command Objects, Selection Criteria, grouping, sub reports, on demand sub reports etc.
- Created custom functions in developing a crystal report
- Responsible in upgrading the Crystal Reports from 8.5 to 11 using import wizard.
- Responsible in developing the reports using business objects XI.
- Expertise in Central Management Console.
- Responsible for Creation of the Universe with Classes, Objects and Condition objects and prompts for dynamic user selection.
- Created the reports using Business Objects functionalities like Queries, Slice and Dice, Drill down, Cross Tab, Master/Detail and Formulas etc.
- Assisted in creating technical documentation and user manuals for the end user community.

Environment: Crystal Reports XI/9.0, CMC, Designer, Oracle 10i, SQL server 2005.

State Child/Welfare Services Client
Technical Consultant

SACWIS (Statewide Automated Child Welfare Information System) project for the department of children and families services. The project scope is to create reports to support the case worker's, investigators and supervisors to make decisions and monitor performance of units. In this Project, we recreated all reports which are developed based on old database structures.

Responsibilities
- Responsible in developing reports that will be used at Enterprise level to address the needs of the organization.
- Responsible for developing Crystal Reports with sub-reports, parameters, summarizing data, on-demand sub-reports, LOV and drill-down.
- Created parameterized Crystal reports and customized existing reports for presentations using Cross-Tab reports, Sub-reports and created formulas for the reports.
- Involved in the creation of Universes, Classes, Objects, and Hierarchies for Multi-dimensional Analysis of the Database using Business Objects XI for Production, Technical, and Sales Department of the Company.
- Involved in upgrading the Crystal Reports from 8.0 to Crystal XI using import wizard.

- Developed reports using Brio.
- Implemented Star schemas while designing Universe by identifying Facts and Dimension tables.
- Created PL/SQL procedures for processing business logic in the Database.
- Troubleshooting and Customization of reports after upgrade.
- Trained users about Crystal Report for efficient tool usage.
- Interacted with users for analyzing diverse reports.

Environment: Brio, Oracle 9i, Crystal Reports 10.0, PL/SQL, Windows 2000/NT 4.0.

Health Care Client
Business Objects Consultant

Company's business is in pharmaceuticals, consumer health, generics, eye-care, and animal health. This project involved installation, planning release, upgrade deployments, fine tune and troubleshoot problems, configure, and create repositories and universes under Oracle 9i Database.

Responsibilities:
- Analyze the schema to design the Universe.
- Interacted with the end users and business analysts to identify and develop business requirements and transform it into technical requirements.
- Developed user defined objects in the universe to customize the objects.
- Resolved the loops and tested the designed Universe in Business Objects designer.
- Used drill-down analysis in Business Objects, which will allow the user to view data at a more detail level.
- Generated drill down reports using Business Objects at department level, product level, customer level.
- Generated Business Objects reports for comparison of Revenues and Profits using Business Objects as end user Query tool.
- Generated line-wise profitability statement by using Business Objects.
- Responsible in upgrading the Business Objects data and contents from 6.5 to XI version using the import wizard.
- Developed variables on existing results of query to customize the reports.
- Developed the Revenue, Expense and Profitability reports with multiple dimensions in Business Objects.
- Generated different kinds of charts in Business Objects.
- Extensively worked with formatting the reports according to the user requirements.
- Developed the multidimensional reports in Business Objects by translating the business validations.
- Designed and linked the Universes for query reporting and analysis using designer module.

Environment: Business Objects 6.5, Oracle 9i, Windows NT.

Telecommunications Client
Business Objects/Crystal Reports Developer

The client is the largest wireless company in the US, with more than 10 million subscribers who use the nation's largest digital voice and data network. US Cellular has undertaken various projects and activities in the past to address enterprise level information delivery and reporting needs. Main objective of the project (Bulk Director Reporting) is to generate report based on different data sets using Crystal Reports as well as using business objects.

Responsibilities
- Responsible for interfacing with internal and external users in the design and developed crystal reports in order to meet the business requirements.
- Created some of the complicated reports like sub-reports, graphical reports and formula based reports using Crystal Reports.
- Create Crystal Reports, which would facilitate decision-making. The Crystal Reports designed were complex and used parameters, selection criteria, drill down reports etc.
- Created and used custom functions in developing the crystal reports.
- Responsible in upgrading the Business Objects from 6.1 to 6.5.
- Created users and groups and assigned roles and privileges, setting row level and object level security using CMC.
- Created universes based on the business requirements from different databases.
- Resolved issues like loops, chasm and fan traps by using aliases and contexts as required.
- Created classes and objects and user defined objects in the process of building the universes.
- Used different functionalities of business objects like @prompt, @select, @where to build the universes.
- Linked the universes to share the common components using kernel approach.
- Created custom hierarchies and lov's to provide the users to drill down to lower levels.
- Generated reports based on Freehand SQL data providers for one of the Business group.
- Report submission, distribution and scheduling the reports using Broadcast Agent.
- Created reports using multiple data providers and synchronized them into one report by linking the common dimensions.
- Resolved SQL Query performance issues like Joins, cardinalities.
- Extensively used Oracle enterprise manager to resolve performance issues.

Environment: Business Object 6.1, Crystal Reports 8.0, Designer, Web Intelligence 2.7, MS Excel, Windows XP Professional, Oracle 8i and PL/SQL.

Pallet/ Container Supplier Client
Business Objects Developer

The client is the global leader in pallet and container pooling services, serving customers in a wide range of industrial and retail supply chains, including consumer goods, fruit and vegetable, meat, home improvement, beverage, raw materials, petro-chemical and automotive industries. Project based on maximizing the scope and value of pooling to the organization by improving the network of the participating distributors. Interacting with the Business Stream Leads (Portfolio Managers, Business Analysts, Data Integrity team) to understand the report requirements and business rules to be applied.

Responsibilities:

- Interacted with users to gather requirements, analyzed them and transformed them into technical specifications.
- Responsible for design and development of reporting system using Business Objects 5.1.2, Info view as well as training end-users.
- Responsible for Creation of the Universe with Classes, Objects and Condition objects and prompts for dynamic user selection.
- Implemented Security Features of Business Objects like row level, object level and report level to make the data secure.
- Created user objects including Dimensions, Details and Measures.
- Resolved loops in universes using Aliases and Contexts and checked the Integrity of the universes.
- Set up Aggregate Awareness to enhance the performance of SQL transactions.
- Developed Hierarchies to support drill down reports.
- Created the reports using Business Objects functionalities like Queries, Slice and Dice, Drill down, @Functions, Cross Tab, Master/Detail and Formulas etc.
- Tuned the reports for better performance using SQL.
- Installed & configured Broadcast Agent server in distributed environment and enabled to different groups.
- Scheduled reports & distributed in various formats like PDF and HTML documents to users.
- Assisted in creating technical documentation and user manuals for the end user community.
- Extensively involved with end user training in Business Objects Reporer.
- Implemented webI portal with internet mode for external customers to view the canned reports.

Environment: Business Objects 5.1.2, Supervisor, Designer, Oracle 8.1.6, SQL server, AIX, Erwin 3.0.

Material Management Client
Programmer/Analyst

The main objective of this Project is to plan material requirement, based on the planning released by marketing. The planner plans the material requirements with delivery schedules by considering lead times. Available to promise for future orders, Status of Orders, Operation Schedules, Capacity of forecasting, identifying production constraints on a continuous basis to improve thought and Analysis for delays in launching/delivery to enable corrective action.
Responsibilities
- Extensively involved in Coding PL/SQL, Packages, Procedures, Functions and Database Objects according to Business rules.
- Extensively coded Forms, Reports using Developer.
- Performed tuning the application (includes Packages, Procedures, Functions, Triggers and Database Objects).
- Created Database Objects (indexes) to boost the performance of the Application.
- Extensively involved in coding of Triggers, Packages in the Application Level at each and every Transaction.
- Database Triggers, Cursors were used for the Data Validation at every Transaction level.

Environment: Oracle 7.x, SQL, PL/SQL, Developer 2000 (Forms 4.5, Reports 2.5), Sun Solaris, Windows NT.

Crystal Reports Education / Certifications

Bachelor's Of Science in Computer Science at JNTU University.

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