



Senior Crystal Reports Consultant

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CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

Crystal Reports Professional Services

- Excellent Verbal and Written Communication Skills
- Organized / Responsible
- Willing to Travel
- Willing To Relocate

Crystal Reports Technical Skills

COBOL Director 5.0 Excel 6.0/XP Microsoft Word DOS 5.0 PowerPoint XP
HP Laser Printer Oracle 7/8/9i Access 97 / 2000
Windows 3.1/95/NT/2000/XP MVS / JCL Visual Basic 4.0
Adobe photo Shop Crystal Reports 6.0 to 11.0 PeopleTools 8.42/8.45
C / C++ UNIX SQL 6.5 / 7.0 / 8.0 / 2000
Borland C++ Microsoft Office 97 Novell Netware 3.12
T.O.A.D SIEBEL Seagate Info. 7.0
X-Tools Crystal Enterprise 8.0 EZ Cap 3.4 / 4.1
AS 400 SQR CRM

Crystal Reports Clients / Experience

County Government Client

Programmer Analyst/Reports Developer

Utilized Crystal Reports 11.0
Modified, enhanced existing reports and created new reports for all County departments
Gathered and analyzed user requests, documented business processes and reports
Created documentation, and analyzed system data relative to the Operations Systems
Created parameters, formulas, graphs and charts within reports for upper management
Ran queries to analyze data and to run checks for reports against database
Created Cross-tab, and aging reports for the IT helpdesk from Remedy database.
Created simple to complex reports for daily, monthly and yearly operations and staff needs

Third Party Financial Client

Senior Programmer Analyst

Utilized DB Artisian and Crystal Reports 11.0
Ran queries to analyze data and to run checks for reports against database
Worked with cross-tab in Crystal
Created documentation, and analyzed system data

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Gathered and analyzed user requests
Created simple to complex reports for daily to Yearly company operations
Ran Monthly reports and scripts
Utilized conditional suppression, formulas, and multiple parameters
Modified and enhanced existing reports
Worked with department heads to create and modify reports

Real Estate Brokerage Client **Senior Programmer Analyst**

Utilized Query Analyzer and Crystal Reports 9.5
Senior Reporting person
Gathered requirements for reports, tracked progress of project
Ran queries to analyze data and to run checks for reports against database
Created simple to complex reports for daily to Yearly company operations
Worked with cross-tab, passed parameters, summary, and subreports in Crystal
Ran Daily, Weekly, Monthly and Yearly reports
Utilized conditional suppression, formulas, and multiple parameters
Modified and enhanced existing reports
Downloaded data daily for reports from IWS database
Ran daily and weekly scripts for reports

Commercial Real Estate Client **Supervisor, Senior Programmer Analyst**

Utilized PeopleTools 8.42 and 8.45 and Crystal Reports 8.5/10.0
Senior Reporting person and supervised 3 employees
Gathered requirements for reports, tracked progress of project
Created reports for and worked with European, Middle East, Asian, and African Locations
Ran queries to analyze data and to run checks for reports against database
Created simple to complex reports, cross-tab, passed parameters, summary, and subreports
Utilized conditional suppression, formulas, and multiple parameters
Worked with Sales, Marketing, Property, and Leasing
Created reports in SQR

Health Care Client **System Analyst / Reports Analyst II**

Ran and created Weekly, Monthly, Quarterly, Semi-Annual, Annual reports
Utilized Access 2000 Excel and Crystal Reports 9.0
Created stored procedures with user defined functions for reports
Ran queries to analyze system data and to run checks for reports against different databases

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Created simple to complex adhoc, cross-tab reports

Financial Institution

System Analyst / Reports Analyst

Utilized Crystal 7.0 and Sybase to create reports

Ran an updated daily and monthly reports

Utilized Access 2000 and Excel

Ran queries on AS 400 for Construction Department

Created cross tab, drill down, charts/graphs and functions within reports and scripts

Created documentation for Daily and Month-end reports

Data Warehousing Client

System Analyst / Crystal Reports Administrator

Create over 175 reports from SQL database using Crystal 8.5 and 9.0 on MS.Net platform

Worked closely with HRH on east coast to test reports

Created Stored Procedures and Views for reports

Utilized Query Analyzer to run queries

Developed and maintained existing reports

Created multiple user functions

Utilized formulas, record selections, and multiple conditional suppressing for fields Created sub-reports, multiple groups, and parameters, cross-tab reports

Medical Management Client

Operational System Analyst

Combine reports over 500 reports from Arpeggio and FoxPro

Generate Reports from SQL Server database for CareMore Medical

Teach and instruct classes on Crystal Reports

Developed new reports and maintained existing reports

Created multiple groups, and parameters, cross-tab reports

Utilize Crystal Reports 8.5 and EZ-Cap 3.41/4.1

Work in a group of 4 people

Generate reports for Finance, Marketing, Sales, Claims, and Contracting departments

Higher Education Institution

Instructor / System Analyst

Teach on basic computer skills

Generate Reports from AMF database for admissions

Utilized Crystal Reports 8.0 to create reports

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Organize and lecture on basic computer skills
Instruct on MS Word
Utilized Parameter prompts for user friendly reporting
Lecture on basic web and internet applications
Utilize MS PowerPoint for presentations for Management classes
Instruct on MS PowerPoint for Business Management classes

Dept. of Children and Family Services **Crystal Report Administrator and System Analyst**

Generate reports from AIS and AD56 Databases Utilized SQL and Oracle to analyze system for reporting Created query reports for the State of California, Adoptions, and End users
Utilized formulas, record selections, conditional suppressing, and group selections Created sub-reports, multiple groups, parameters and linked sub-reports to main report
Created hyperlinks for multiple reports, and cross-tab reports
Created drill-down reports for users
Utilized Parameter prompts for user friendly reporting
Analyzed system database information for reports
Created sub-reports and charts on demand for multiple reports
Put dynamic and static reports on the Intranet using Crystal reports 8.5 and Crystal Enterprise
Created complex sub-reports and queries
Train DCFS employees on Crystal Reports 8.0 / 8.5 and Crystal Enterprise
Utilized ASP for some Crystal Reports
Put reports out on the web using Crystal Enterprise web tool
Utilized Crystal Reports 8.0/8.5
Created aging reports for the State and Post Adoption Services
Project Leader for reporting

DSL Provider Client **Crystal Report Administrator and System Analyst**

Generate reports from SEIBEL, PORTOL and IAF Databases Utilized T.O.A.D, SQL and Oracle to analyze system for reporting Created query reports for the Sales, Marketing, and Finance departments Modified existing reports for end users and put on the Intranet
Project Leader for reporting
Utilized ASP script to put reports on-line for users to access
Utilized Parameter prompts for user friendly reporting
Utilized ODBC and OLE for data extraction
Created graphs and maps for reports Analyzed system with Billing Department and created reports in Crystal 7.0 Utilized record selections, group selections, and formulas
Set reports up on Seagate Info and Intranet
Created aging reports for the Finance Department
Utilized SQL to query database for information
Set permissions for access to reports on Seagate Info.

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Set specific reports to run daily on Seagate Info. Created reports from user specifications Analyzed system using Oracle 8 and SQL

The Irvine Company (Crystal Reports Administrator)(Consultant) January 2000 - March 2000

Generate reports from the SQL Server and the Database Warehouse Created complex reports from user specifications Modified existing reports for end users

Created stored procedures for reports

Utilized Parameter prompts for user friendly reporting Utilized formulas, record selections, conditional suppressing, and group selections Created sub-reports, parameters and linking to main reports

National Water and Power (Database Project Coordinator) April 1999 - September 1999

Maintain and update 15 Databases weekly utilizing Access 97 Generate a monthly report including YTD and Inception information for properties Utilized Crystal Reports 7.0 Recreated and develop new monthly and weekly reports for portfolios Quality Controlled water templates and reconciliation by date reports

Assisted in creating the Data Dictionary for the Account Analyst Department Backed up the Account Analyst Department Database Linked the 15 Databases in Access 97 to ODBC SQL 6.5 Server

Tested new reports on ODBC SQL 6.5 Server

Crystal Reports Education / Certifications

Masters of Business Administration in Information Systems and Technology and

Master of Business Administration in International Business University of La Verne, Athens Greece –

June 2002 Bachelor of Science in Computer Information Systems DeVry Institute of Technology,

Southern California - February 1999

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