



Senior Crystal Reports Consultant

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CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

Crystal Reports Professional Services

- More than six years of progressive technical experience in system analysis and Data Warehousing.
- Data Analysis and training of users in Crystal Reports, BRIO and Excel.
- Especially proficient utilizing BRIO and Crystal reports for OLAP analysis.
- Proficient in Crystal 6 – XI and Crystal Enterprise software.
- Project Manager of seven DBA's, C++ developers and a Technical Writer developing and maintaining a financial reporting package written in C++.

Crystal Reports Technical Skills

OLAP Analysis, BRIO/ BRIO Enterprise Server Support, Crystal Reports / Crystal Enterprise, NT Workstation and Server Management, MS Office suite, PL/SQL, Oracle software, ODBC driver support, Basic C++, VB and JAVA skills, Code Analysis and debugging, Advanced understanding of OOP, TCP/IP Support, Software Specifications, Software Proposals, Software Development, Software Testing, Software Deployment, Software On-Site Support, Budget Forecasting, Personnel Management, Training & Mentoring, Project Management, Financial Analysis, Contract Compliance

Crystal Reports Clients / Experience

Technology Industry Client Reports and Data Analyst

- Conducted detailed data analysis and created complex Excel and Crystal Reports.
- Created complex SQL queries and provide detailed financial analysis.
- Conducted employee training in data analysis, reports and web based technologies.
- Trained users in use of Crystal Reports.

Hotel Industry Inventory Manager

- Responsible for member's only wholesale Company.
- Review inventory levels, determine procurement requirements.
- Conduct cost analysis and reporting using Excel and SQL.
- Manage 6 employees performing processing of paperwork, inventory management and fulfillment of member's requests.

Financial Client Business Analyst

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- Responsible for managing software enhancements to Credit Card applications.
- Conducted detailed analysis of Foxpro and MS SQL databases using Excel and Access.
- Developed detailed specifications for process changes, conducted detailed review and analysis of existing systems and troubleshooting of existing code.

Military Client

Active Duty / Industrial Support Department Director

- Director for Industrial Support Department supervising 98 employees providing industrial logistics support to the Ship Repair Facility Yokosuka and Public Works Department.
- Processing over 130,000 procurement actions valued at over \$30M/year.
- Managed inventory, storage and issue of material.
- Conducted process reviews and business process analysis for conversion to ERP software. Lead member in areas of Material Management, Financial Management and Warehousing.
- Developed Crystal Reports for analysis of inventory and financial data.

Military Client

Technical Advisor

- Developed software specifications for a knowledge management system and supported database consolidation efforts. Reviewed and documented existing practices and recommended appropriate business practice policies.
- Created Crystal Reports for ATAC distribution timeframe analysis
- Facilitated web development activities
- Wrote Technical Specifications for software

Telecommunications Client

Project Manager

- Senior Analyst for a Visual C++ application using Crystal Reports and an Oracle 7.3/8i database. Provide detailed functional analysis using Brio and Crystal Reports. Development of software requirements and code specifications with complex business rules. Project management, budget planning/execution, customer support, and training.
- Developed and maintained BRIO and Crystal Reports
- Conducted complex financial analysis of customer data
- Conducted ad hoc queries and OLAP analysis of databases
- Skilled with BRIO Broadcast Server and Crystal Web Server
- Developed and maintained SQL views
- Reviewed complex C++, SQL triggers and stored procedure code
- Trained junior analysts and customers in BRIO and Crystal Reports
- Supervised support team of 6-8 personnel
- Lead Team member in design of a supply/logistics Data Warehouse
- Team member in design of a HR Data Warehouse

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- Technical liaison for development of additional functionality
- Project Manager and Functional Analyst for a Visual C++ application using Crystal Reports and an Oracle 7.3 database.
- Provided detailed functional analysis and development of software requirements and code specifications with complex business rules. Liaison with developers and customer to design product improvements.
- Provided testing and implementation support.
- Developed and maintained SQL views and Crystal Reports.
- Reviewed complex C++ and SQL triggers and stored procedure code.
- Developed and maintained project schedules and budgets.
- Conducted ad hoc queries and OLAP analysis of the database using BRIO and Crystal Reports software.
- Monitored and trained on-site employees.

Military Client

IT / Logistics Specialist

- Personally responsible for all forward-deployed Defense Logistics Agency ADP requirements, hardware and software installations, and customer support.
- Configured workstations, TCP/IP, VT software, and Outlook and cc-mail clients for remote access to databases.
- Provided technical support for telephone and network installations and maintenance. Conducted logistics research and prepared daily operation reports for executive briefings.

Military Client

Logistics / Systems Analyst

- Logistics Analyst for Navy logistics software packages. T
- Conducted logistics data analysis using Foxpro and excel
- Created Data Warehouses tracking implementation schedules and release information.
- Tested and implemented new software releases, documenting trouble reports and providing customer support.
- Migrated users from existing software to our logistics packages and provided detailed analysis of their data prior to migration to cleanse the data.
- Worked with FoxPro software applications and X-windows applications.
- Set up and configured client software on UNIX, Novel, Windows and Banyan Vines environments.
- Provided detailed training in all areas of the software and used various tools to correct invalid or corrupted data.

Crystal Reports Education / Certifications

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B.S., Computer Science and Mathematics
Visual Basic and JAVA courses
Graduate level Accounting - 45 Semester hours

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Crystal Reports – CENDIEN Hyperion Consulting and Staffing Services

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