



## Senior Crystal Reports Consultant

Call us today to schedule this resource.

CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

## Senior Crystal Reports Developer – Cendien – Crystal Reports Experts

### Crystal Reports Professional Services

- 7 Years of extensive experience in Business Intelligence using Business Objects Products (XiR2, Xi, 6.x and 5.x) including Deployment, Report writing (Full Client, Webi, Crystal Reports), Administration (CMC, Supervisor), Customization (BO SDK, Java SDK, .Net SDK), Data Integrator, Application Foundation and Dash Boards.
- Extensive experience in analysis, design, development, implementation, deployment and maintenance of Data warehousing, Data modeling, and Business Intelligence applications.
- Experience in the documentation of system and business requirements and specifications, step-by step technical and user manuals, design and development of use and test-case scenarios and root-cause analysis, developing test plans, conducting user acceptance testing, training, and implementing new processes and technology.
- Expertise in identification of Business and Data requirements and converting them into conceptual and logical data models.
- Expert in architecting and implementing Enterprise Security (Row level and Folder level) with in the Business Intelligence application.
- Experience in writing VB Macros using BO SDK, write or integrate Java applications and customize Infoview using Java SDK.
- Proficient in translating report requirements into detailed report specifications, confirm report design with business users and creating reports using Business Objects Xi/6.x/5.x, Webi Xi/6.5.
- Very good knowledge on Ralph Kimbal Data Warehousing Design Methodology, Data Warehouse Concepts, Database design/architecture including both OLAP & OLTP data and complete lifecycle of project from design to development and implementation.
- Possess excellent communication, decision-making, problem solving, analytical, and interpersonal skills with result oriented dedication towards goals.

### Crystal Reports Technical Skills

Business Objects Enterprise(5.x/6.x/Xi/XiR2), Crystal Reports, Oracle 7.3/8/8i/9i/10G, DB2 7.x/8.x, SQL Server 7.0/2000, Sybase and MS Access, SQL Loader, Informatica, ER Studio, VISIO, Erwin, Star-Schema Modeling, Snowflakes Modeling, DB Artisan, Rapid SQL, SQL, PL/SQL, JAVA, J2EE

### Crystal Reports Clients / Experience

#### Financial Client

#### Business Objects Lead/Analyst

- Work collaboratively with development and business teams to identify and define requirements for BusinessObjects software application and day-to-day management of assigned project plans, schedules and test requirements as it relates to BusinessObjects and/or user reporting needs.

---

#### Cendien Consulting

14875 Landmark Blvd., Ste. 100 Dallas, TX 75254

Phone: **214-245-4580** Fax: **972-559-1184**

<http://www.cendien.com>



### Senior Crystal Reports Consultant

Call us today to schedule this resource.

CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

- Gather, analyze, document and validate the needs of the business stakeholders, using the full range of business analysis skills including: user interface, interviewing, workflow analysis, testing efforts, documentation, gap analysis and specifications writing.
- Implemented row level security at universe level and folder level security in CMC.
- Lead the team in migrating from BO 6.5 to XiR2. (Installation to production).
- Point of contact to BO Tech support, involves resolving bugs and finding workaround.
- Customize Business objects using Java SDK to give better interaction to users.
- Wrote macros for complex requirements like distribution of batch reports.
- Created report templates to ensure uniformity of reports throughout the organization.
- Work with team members to develop reports, analyze the reports and meet business leads on a bi-weekly basis to signoff reports.
- Meet with team members on regular basis to discuss bugs, modifications in reports, identify all possible critical fields in the queries and advice accordingly.
- Created, implemented and transferred 90 reports from Legacy to BO 6.5 in 6 months.
- Write test-case scenarios, develop test plans and conduct user acceptance testing & training.
- Document procedures, create user manuals and train end users.
- Responsible for production support services and project development and implementations relative to BusinessObjects application.

Environment: DB2 7.x/8.x, Oracle 9i, Business Objects 6.5/XI, WebI 6.5/XI, Crystal Reports, Dash Boards, Data Integrator, BCA, Windows 2000 Adv Server, MS Access, SQL, Visual Basic, VBA , Microsoft Project, Erwin 3.5.2

### Financial Client

#### Business Objects Supervisor/Analyst

Reports are generated from this data source and distributed through the corporate Intranet. Some of the reports are being sent to high profile agents in various file formats for their lead generation processes.

- Gathered all business requirements, defined corporate standards for repository, specifications for User profiles and security profiles in Supervisor module.
- Used Microsoft Project, Visio and Erwin for project planning, model designing and logical design of the data mart.
- Created materialized views in the database for retrieval of data in reports.
- Identified all possible critical fields in the queries and created indexes on those fields for better data retrieval performance.
- Specification for multiple contexts for catering different functional areas in a single user query.
- Aggregate awareness functions of Business Objects are used to route the query objects through most appropriate path while selecting from multiple contexts.
- Aggregate tables are created for calculating year-end PP statistics by which grouping of data is done at the back end and hence report response times are much faster.

---

#### Cendien Consulting

14875 Landmark Blvd., Ste. 100 Dallas, TX 75254

Phone: **214-245-4580** Fax: **972-559-1184**

<http://www.cendien.com>



### Senior Crystal Reports Consultant

Call us today to schedule this resource.

CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

- Created drill down reports up to 3 levels of drilling data. This gives users the facility to drill up on GO codes, regions and state levels.
- Prompts are used in the reports as well as in the Universe to create more interactive reports with the users for running different kind of campaigns.
- Cross-tab report functions are used for viewing data in different perspectives.
- Charts are used in making reports more user friendly in analysis purposes.
- Report templates are created to have uniformity of reports throughout the organization.
- Documented procedures, created user manuals and trained end users.

Environment: Oracle 9i/8.1.7, Business Objects 6.5, WebI 6.5, BCA, Informatica, Unix, Windows 2000, Crystal Enterprise 8.0, Crystal Reports 8.5, Visio 2000, Microsoft Project, Erwin 3.5.2

### Telecommunications Client

#### Business Objects Supervisor / Analyst

- Worked with other business analysts to interview clients and capture basic to moderately complex business requirements. Collaborate with business technicians to research existing business and system processes.
- Successfully Installed Business Objects products on windows and Unix Platforms.
- Responsible for maintaining the Unix WebI clusters and doing periodic performance tuning, testing and performed both thin client and thick client load balancing.
- Implemented row level restrictions according to different business group requirements.
- Created complex reports by linking data from multiple data providers, using free hand SQL, stored procedures and functionalities like Combined Queries.
- Created reports using Business Objects functionalities like slice and dice, drill down, @functions, cross tab, master detail tables and formulas, etc.
- Developed Business Objects Universes with classes, objects, condition objects and developed hierarchies to support drill down reports.
- Responsible for publishing and broadcasting business intelligence documents to large number of end users.
- Involved in migration and deployment of the universes and reports across multiple domains.
- Responsible for maintaining the development, testing and production repositories and providing round the clock support during the production stage.
- Scheduled documents monthly, weekly and daily through Broadcast Agent Server.

Environment: Business Objects 6.0 (Designer, Reporter, Web Intelligence, Broadcast Agent), Informatica, TOAD, Visual Basic, SQL-sever 2000, Oracle 8i, UNIX, Win NT.

### Financial Client

#### Business Objects Developer

- Participated in gathering functional requirements and data specifications.
- Installed and configured all components of Business Objects.

---

#### Cendien Consulting

14875 Landmark Blvd., Ste. 100 Dallas, TX 75254

Phone: **214-245-4580** Fax: **972-559-1184**

<http://www.cendien.com>



### Senior Crystal Reports Consultant

Call us today to schedule this resource.

CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

- Involved in the designing and building of Universes, Classes and objects.
- Created Cardinalities, Contexts, Joins and Aliases for resolving Loops, checked the Integrity and exported universes to Repository.
- Managed the security in Business Objects product line using Supervisor Module.
- Developed and deployed complex reports for various portfolios using Universes and Free hand SQL, Sub Queries, Slice and Dice, cross tab, Master Detail and Formula's.
- Worked on Universes Query Panel, Prompts and Report Layout and re-formatting
- Created add-ins and macro's based on the end users requirement using VBA.

Environment: Business Objects 5.x (Supervisor, Designer, Reporter and BCA), Oracle 8i, SQL, PLSQL, Web Intelligence 2.x, IIS 4.0, Visual Basic6.0, Windows NT4.0.

### Crystal Reports Education / Certifications

- Bachelor of Engineering in Computer Science Engineering
- Master of Science in Computer Science Engineering

---

#### Cendien Consulting

14875 Landmark Blvd., Ste. 100 Dallas, TX 75254

Phone: **214-245-4580** Fax: **972-559-1184**

<http://www.cendien.com>



**Senior Crystal Reports Consultant**  
Call us today to schedule this resource.  
CENDIEN CORP: **(214) 245-4580**  
<http://www.cendien.com>

**Crystal Reports – CENDIEN Hyperion Consulting and Staffing Services**

**CENDIEN CORP**  
**14875 Landmark Blvd**  
**Suite 100**  
**Addison, TX 75254**  
**(214) 245-4580**