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Senior Hyperion Developer
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Senior Hyperion Developer – Cendien – Hyperion Experts

Hyperion Professional Services

Enthusiastic results driven consultant with experience in business/database analysis, systems integration and reporting for Fortune 500 telecommunications and technology companies.

Hyperion Technical Skills

Windows NT/4.0 and XP, UNIX, Access 97/00/03, Excel 97/00/03, MS Office Suite, SQL Server 2000 and 2005, Microsoft SQL Server Enterprise Manager, Oracle 8i, Oracle 9i, Lotus Notes, Powerpoint, Frontpage, Business Objects, Macro Express, Golden32, Toad, MS Office Suite, AS/400, SAP, Sabre, ArcView, Hyperion Essbase 9.2, Hyperion Planning.

SQL, Pl/Sql, VBA, UNIX, Perl, Shell Scripting, Visual C++, Assembly

Hyperion Clients / Experience

Dating Service Client
SQL Server Database Analyst, Reporting Analyst, Hyperion Administrator

- The Database, Reporting Analyst is responsible for producing and analyzing financial reports (daily, weekly and monthly) for internal management and external customers, maintaining any reporting tools, and assisting in the implementation of any new reporting or analytical tools that may be acquired or internally developed.
- Also implemented Hyperion 9.2 Essbase for financial reporting and supported the system.
- Use data mining tools to pull and manipulate large amounts data.
- Understand the needs of internal and external partners to produce accurate and timely ad hoc and standard reports.
- Proactively identify, support and coordinate report automation opportunities.
- Proactively identify, recommend and communicate innovative reporting opportunities.
- Collaborate with other reporting personnel and supervisors to share best practices and reporting tips.
- Understand and monitor industry trends to identify benchmarks.
- Train customers on reports.
- Support departmental and corporate initiatives.
- Assist with standard plan design, savings, disruption and other types of analyses.
- Act as a peer reviewer for standard and ad hoc reports and other types of analyses.
- Understand the business and financial drivers and the ways in which reporting can contribute to achieving strategic objectives.
- Helped with Thai Nguyen from ask.com to implement and administer Hyperion Essbase 9.2 and Hyperion Planning. I loaded actuals from SQL server to Essbase at month end close.

- Verified the validity of the data and reloaded if need be to Essbase on a monthly basis, including metrics. Was on call if database needed to be cleared and reloaded due to calc script error or end user error.

Information Solutions Client
Database Analyst

- Helped maintain/optimize SQL Server 2000 Database models used for commercial/retail real estate forecasting.
- Created Crystal Reports using data that was generated by running a process of SQL stored procedures.
- Wrote many Ad Hoc SQL queries needed to pull necessary data for customers and the business unit.
- Imported and Exported flat files of MOSAIC and Demographic Segmentation into SQL Server Database in order to export computations I made using the rollup of those files to send back to business unit and/or the customer.
- Sent out Daily KPI Metrics using SQL query that pulled this data then sent out to upper management for the weekly Operations meeting.
- Worked on Documentation of the process flow for each SQL Stored Procedure that needed to be run. There were different versions depending on the client.
- Troubleshooting of operational issues related to above applications and programming.

Major Airline Client
Sr. Developer/Customer Technology, Premium Services-Project

- Completely re-wrote custom Guest Registration Access 97 database application to the current Access 2003 supported database version for Premium Services Business Unit.
- This application enables end user to export detailed and summarized invoicing/metrics/VIP members for all domestic and international Admirals Club's, Premium Services and Flagship Lounges which is utilized for billing and reporting purposes.
- Application uses an Access 2003 user interface that runs on Microsoft XP platform using an Oracle 9i back-end.
  - CUSTOM Guest Registration APPLICATION DETAILS:
  - Access97 Application modules re-written and upgraded to Access 2003
  - Access97 Application Tables upgraded to Access 2003
  - Access97 Application Links upgraded to Access 2003
  - Access97 Application Report Interface re-written and upgraded to Access 2003
  - Extracted table data from Oracle DB located in EDS
  - Generated reports in EXCEL 2003 format – summary and detailed
  - Allowed field modification for 3 tables in Oracle DB - Budget, Rate, Club
  - Allowed results to be exported to an supported version of MS EXCEL or MS WORD file
  - Provided sort, print, search, and setup functions on reports.
- Single point of contact for all domestic and international Premium Services Admiral's Clubs for the company wide system upgrade and deploy.

- Worked closely with EDS to successfully complete the deployment all sites to ensure 100% operational.
- Responsible for ensuring that the programming of the Sabre keyboards used in Operations were successful.
- This included Sabre Mainframe Quick Key programming and ensuring correct Sabre load profiles were pushed out to each site during deployment.
- Support for Virtual Instance of Windows 98 VIP/Convene application used at each site deployed needed for operations.
- Remote in to the designated PC set to set up this Virtual Instance of Windows 98 application to connect back to XP platform for reports and remote printing functionalities needed.
- Troubleshooting of operational issues related to above applications and programming.

Home Entertainment Client
Sr. Reporting/Database Analyst-Project

- Developed and created database tables, UNIX batch jobs and stored procedures in ORACLE for reporting purposes using TOAD.
- Created 30 databases in ACCESS 97 linked to Oracle 9i DB for Distribution Centers to put needed metrics for metric reporting for Senior Management.
- Created daily, weekly and monthly Metrics Reporting using SQL batch jobs that imported needed daily information into Oracle tables that were then linked to ACCESS 97 and CRYSTAL REPORTING Tools.
- Work extensively using SQL to manipulate data for the company.

eProcurement Solution Client
Information Centre Administrator/Billing Database Support-Project

- Responsible for all aspects of the current billing system SQL Server DB and ACCESS.
- Assist 6 Regions with monthly customized reports pulled from SAP.
- Created SQL scripts and DTS packages in SQL Server to make sure the billing cycle was generating properly.
- Work extensively in Excel to manipulate large files for the company.
- Created macros and pivot tables needed for analysis of the monthly billing numbers.

Backhaul Provider Client
GIS Mapping Analyst / SQL Server Database support- Project

- Built ACCESS 2003 for Regional Managers to keep track of goals and expensed.
- Coded in VBA as well as linking certain tables to which the Manager needed.
- Head of security for this project and made sure that no one could change anything without following procedure.

- Supported Apollo; database is a SQL Server DB. Database used for RF (Radio Frequency) Engineers who use this to get complete statistics of various Cell Sites, including Latitude, longitude and as well as serving LEC (Local Exchange Carrier).
- Imported all Serving LEC's for ALL markets to determine the best cell site tower to lease fiber optic. If anyone wanted to know what towers to research next, would be the one to come to because of all the statistics, etc.
- Analyzed every cell site to make the best decision to give to the CEO and all the upper management.
- Support for the SQL Server. Anything that upper management needed provided within timely manner.
- Analyzed and imported LEC Boundary Analysis into SQL Server.
- Helped develop automation of reports through ACCESS 2003for the Regional Managers.
- Also assisted in building queries for ORACLE DB.

Energy Utilities Client
IT Systems Engineer/DataBase Support-Project

- Provided application support and migration for an N Tier complex billing solution.
- Helped support the Oracle database using PL/SQL to script to fix any problems with the billing system.
- Supported Oracle and updated, imported, deleted, etc, things that were needed to be done to clear the bugs in the system.
- First line of support for any problems with the billing system, which included rewriting code, debugging, and fixing data type errors.
- Also physically supported the database as well if it went down, call to go to ATT data center to fix the solution. I wrote SQL queries that the Director of IT needed to present to CEO, etc.
- Maintained the security of who did what to any given table, field.
- Developed, tested and implemented structured system updates.
- Utilized in depth PL/SQL knowledge in building complex business reports/database updates.
- Installed and supported database servers in our ATT data center.
- Built non database reports and processes using UNIX and Perl Scripts.

Energy Utilities Client
Data Analyst-ACCESS-Project

- Worked in Sales Order Management to analyze all sales orders that were processed, including complete orders that had problems with various fields in the DB.
- Worked in Automation through Main Frame to catch any problems that personnel did not catch. Also used Macro Express to create processes.
- Created queries to add certain fields that would be pulled to a database for Service
- Order Completion.
- Caught many errors in the Service Orders, analyzed and researched all for completion.
- Worked with Ercot in Austin to view EDI transactions received through Polaris that was received as XML.

- Was responsible for troubleshooting/analyzing parsing failures. .

Telecommunications Client
IT/TELECOM ANALYST-Project

- Worked to resolve issues with LEC bills within the IT/Telecom department.
- Researched multiple accounts for local exchange carrier and resolved errors in charges and maintained account information regarding Cingular RSO, Kiosks, Call Center and Corporate offices.
- Developed queries in BUSINESS OBJECTS to pull up detailed invoice information to help the existing group.
- Made other queries in ACCESS to resolve overpayment on LEC bills.

Telecommunications Client
Client Services Representative

- Worked with new and relocating chain drug stores to manage router installs and update account information.
- Maintained and performed weekly updates with end user officials.
- Resolved issues on and ensured correctness on Return Authorization's, tracking and adjustments, Monthly and Quarterly Outstanding Balance Reports, Maintenance of all sales orders, and interacted with end user to get hardware list and serial numbers.
- Maintained various shared spreadsheets with major customer accounts.
- Work to extensively in ACCESS and EXCEL to manipulate tables together to generate specific reports to the President of the company (the course was 2 weeks long 8-5pm).
- Analyzed monthly currency conversions for 7 Regions to ensure pricing data was correct. This produced the capex and opex in every country, including every state.

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