



## Senior Lawson Developer

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CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

## Senior Lawson Developer – Cendien – Lawson Experts

### Lawson Professional Services

Project Management • Customer Service • Training • Client Management • Leadership  
• Oral & Written Communication

### Lawson Clients / Experience

#### Health Care Client

##### Trainer

- Trained Human Resources Director on Lawson 9.0 HR and Payroll applications
- Delivered 9.0 upgrade training to HR staff
- Executed efficiency evaluation and made recommendations

##### Sr. Implementation Coordinator

- Responsible for project management, implementation and coordination of multi-wave rollout of Lawson HR/Payroll and iKronos upgrade for largest health care Corporation in the U.S.
- Managed project plan to meet deliverables and milestones
- Delivered weekly briefings to executives
- Trained executive and management staff
- Oversaw performance testing and validation of output
- Worked with HR to understand current processes and policies and how those may change or be improved in conjunction with the implementation
- Communicated system requirements to local IT and ensure compliance
- Interacted with corporate IT to resolve technical issues
- Liaison between facility HR staff and corporate office
- Confirmed all goals were met for operational readiness and go-live

#### Business Client

##### Founder/Co-Owner

- Created extensive business plan including demographic research, financial and marketing analysis
- Worked through Government agencies and private investors to raise start-up capital
- Negotiated favorable and flexible terms with vendors
- Sought out new suppliers and established exclusive rights
- Set up store accounting systems
- Interviewed, hired and trained new employees in company culture
- Managed all financial aspects of the business

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- Fostered relationships within the community through membership in the Downtown Franklin Association and Historical Association

### Lawson Project Consultant

Consulted with various individuals and companies on educational training, ERP system implementations and management projects.

Clients included:

#### Shipping Client

##### PeopleSoft

- HR/Payroll upgrade project for Esterline to Peoplesoft 7.5
- Managed project plan, trained employees, oversaw testing

#### Higher Education Client

- PeopleSoft 7.5 University Advancement Modules Implementation
- Worked discovery phase & developed project plan
- Ordered and managed installation of T1 lines

#### Pharmaceutical Client

- Trained newly hired sales reps on Excel, Microsoft Word, Lotus Notes and Expense Reporting System

#### Insurance Client

- Created project plans, coordinated testing, managed analysts and granted final approval on completed projects

#### Health Care Client

##### Employee Service Center Manager

- Managed cross-functional team of 11 HR, Payroll and HRIS professionals
- Managed HR/Payroll and supporting systems for the Employee Service Center including PeopleSoft, BeneSoft, Matrix (T&A), case management and telecom systems
- Ensured HR/Payroll business objectives were met with successful completion of project tasks
- Provided implementation services related to all system updates, enhancements and changes
- Managed Benefits Administration activities and directed the development of departmental operating budgets and maintained controls to assure compliance with budgeted expense, resource and staff utilization projects

#### Payroll Manager

- Managed Payroll Operations Team

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- Scheduled and delegated payroll operational duties to allocated staff, supervised daily operation of payroll, oversaw training of payroll information, processed all aspects of payroll
- Managed resolution of all payroll related issues, and implemented standards for on and off-cycle payroll processing

### Employee Service Center Team Leader

- Managed Employee Service Center representatives
- Supervised reporting, performance measures and trend analysis
- Trained representatives on all customer service related information
- Provided effective interpretation of complex HR/Benefits Administration/Payroll policy procedures to management and employees
- Assisted in implementation/reengineering efforts to fully develop an integrated HRIS/Intranet/VRS/Telecom system as an extension of the ESC
- Supervised design and development of HR/Benefit/Payroll call center with best practice procedures

### Lawson Education / Certifications

**Trevecca Nazarene University**  
M.A. Organizational Management

**Nashville, TN**

**Southern Nazarene University**  
B.S. Management/Accounting

**Bethany, OK**

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## Lawson– CENDIEN Lawson Consulting and Staffing Services

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**Suite 100**  
**Addison, TX 75254**  
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