



Senior Lawson Consultant / Admin

## Professional Summary

Senior Lawson Technical Consultant with deep understanding of and hands-on experience with multiple Lawson environments. Excellence in technical team leadership and selection. International experience; comfortable with cross-cultural business relationships. DR planning and implementation experience. Led or played key roles in several ERP and major software systems implementations.

Lawson Administration (5 years - 7.x, 8.x). Lawson HR/Payroll. Lawson 7 to 8 upgrade experience. Multiple successful implementations and ongoing support (functional and technical) of Lawson HR/Payroll in UNIX/Oracle environments (5 years). Lawson security administration for large user bases (5 years). Experience in Unix, iSeries and Mainframe environments. MSP, CTP, ESP, patch upgrade research, testing and implementation. Full life cycle experience in business, accounting, manufacturing and medical systems. Extensive Business Systems Analysis and Design experience. Health Care, PEO, Manufacturing, Newspaper Publishing. Leadership of diverse IT teams across disciplines.

## Technical Experience

Lawson7/8 ❖ IOS ❖ Portal ❖ EMSS ❖ EMSS ❖ MSP❖CTP❖ESP❖Lawson 4GL❖BSI❖MHC Document Express❖Pulse IVR❖Unix scripting❖Crystal Reports❖Lawson Add-ins❖Microsoft Office (Access, Excel, Word, PowerPoint Project) ❖ AIX ❖ Unix ❖ Linux ❖ Windows ❖ IIS ❖ Tomcat ❖ Apache ❖ BSI ❖ PL/SQL Server ❖ Oracle 8/9 ❖ DOS/VSE ❖ OS/390 ❖ Cobol ❖ RPG ❖ AS/400 ❖ Microsoft Dynamics (Great Plains) ❖ Thinkware Darwin

### Education:

University of South Carolina, Columbia, SC, USA  
BS Management Science  
Management Information Systems / Accounting

### Certifications, Training

Lawson CUE Conferences, 2003, 2004  
Lawson IOS/Portal Power Training 2004  
Lawson Technical, Lawson Administration classes, 2002  
Lawson eRecruiting Administration, 2002  
Lawson Payroll, Lawson HRIS classes 2001, 2002  
Crystal Reports for Lawson, 2001  
Oracle PL/SQL, Oracle Financials, 1999  
Cerner Technical Project Manager Training, 1999  
Certified Netware Administrator, Novell, 1996

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#### Cendien Consulting

14875 Landmark Blvd., Ste. 100 Dallas, TX 75254

Phone: 214-245-4580 Fax: 972-559-1184

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## Clients / Experience

### Services and Healthcare Clients

#### Senior Lawson Technical Administrator

Administration of Lawson and peripheral systems. Commissioning of DR site, systems failover  
MSP, ESP, CTP, patch application and planning  
Lawson Development support; Debugging Support  
Lawson and BSI Systems Administration including upgrades and maintenance  
Unix (AIX) Systems Administration; Unix scripting  
Managed IT service delivery to PEO company  
Security Administration for medium-sized (300) user community  
Helpdesk oversight/technical troubleshooting and team leadership  
IVR systems administration  
Document subsystem (MHC Document Express) implementation  
Portal Administration (IOS, IIS, Tomcat, EMSS, customizations)  
Conversion from Lawson to Microsoft Dynamics(Great Plains)/Thinkware Darwin

### Services Client

#### Lawson Systems Administrator

Installed and Administered Lawson systems, including HR/Payroll Suite, Financial Suite, 8.0.3  
environment, 8.0.2 apps, IOS, Portal, Self-Service, Design Studio, BSI TaxFactory, Oracle, on AIX  
Lawson and BSI Systems Administration including upgrades and maintenance  
Unix (AIX) Systems Administration  
Lawson Security Class creation by business roles  
Provided substantial performance improvements through Lawson tuning  
IVR systems implementation  
Lawson Development support; Debugging Support  
Document subsystem (MHC Document Express) implementation  
Portal Administration (IOS, IIS, Tomcat, EMSS, customizations)  
Check setup, posi-pay, EFT, ACH in major production environment (this company does payrolls for  
client companies)  
Lawson WBTL Administration

### Healthcare Client

#### Senior Lawson Administrator

Lawson Payroll implementation and support (Oracle/Unix)  
Lawson and BSI Systems Administration including upgrades and maintenance  
MSP's, CTP's, ESP's, upgrade application and planning  
Designed and Managed Testing structure including 3 environments and 8 product lines; coordinates  
testing; Maintains CRP/testing scripts  
Systems Analysis and programming for Payroll Services and Human Resources

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Lawson HRIS Implementation and support including Time Accrual, Personnel, Benefits, HR, Training Administration(Oracle/Unix)  
Lawson Security Administration  
Lawson eRecruiting implementation, administration, and ongoing support  
Crystal Reports for Lawson HRIS/Payroll (8.5)  
Lawson 4GL and HR Report Writer  
Crystal Reports, SQL, COBOL, RPG/ILE  
Microsoft Office including Access, Excel, Word, Powerpoint  
Kronos Administration and support  
Planned and successfully executed Payroll disaster recovery simulation at IBM Business Recovery Center  
Disaster Recovery Planning  
Lawson/eRecruiting interface development  
Lawson/ID System interface development

### **Healthcare Client** **IT Technical Director**

Provided overall technical direction for many IT systems needed for a new state-of-the-art hospital.  
Managed Oracle implementations for business and clinical systems.  
Managed multiple projects with Microsoft Project  
Technical Project Management for hospital information system (Cerner) installation (client-server, Oracle-based).  
Project management of 20 person IT staff  
Provided IT, technical vendor liaison, leading role in vendor selection.  
Negotiated contracts for telecommunications infrastructure, PC volume purchase, main server purchase, telephone system, structured cabling, etc.  
Selected IT staff for implementation team and live operations.  
Wrote Policies and Procedures for Information Systems and procedures for users of Information Systems  
Microsoft Office; Netware, Lotus Notes Administration

### **Manufacturing Client** **Technical Consultant**

Technical Support – Network, Mainframe, Communications  
Systems Analysis and Design in support of GL/AP/PR  
Business systems analysis using Microsoft Office  
Network Systems Administrator  
Support for Microsoft Office, terminal emulation, Lotus cc:Mail, etc.  
Systems Analysis and Design – financial and manufacturing systems.  
Installation, maintenance and ongoing support for Platinum GL, AP, AR and FA modules.  
ADP payroll support

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Negotiated contracts for leased lines, corporate volume software/hardware purchase agreement, various software support agreements, programming services, equipment leases, Internet services, Designed and implemented VPN  
Mainframe Systems Programming.  
Computer and Communications Systems Security Administration  
Performed key role in building new data center.

**Financials Client**

**Lead Programmer Analyst**

Developed systems level I/O routines for various mainframe environments  
Customer second level technical support  
Technical support for large development group.  
Leadership role in COBOL II conversion.

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