



Senior Lawson Developer

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CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

Senior Lawson Developer – Cendien – Lawson Experts

Lawson Professional Services

- Dedicated **Lawson Leadership Professional** with broad-based experience in **Lawson Materials Management/Procurement, Supply Chain Management, Human Resources and Financials - versions 6 through 9** - heavy 8.03 and 8.1.
- Demonstrated managerial capabilities, consistently delivering large, complex projects on-time and on-budget.
- Accomplished leader with the ability to build, train, motivate, and mentor successful teams to outstanding performance.
- Effective communicator with excellent interpersonal and customer service skills.
- As **Client Service Manager, lead a team of six consultants** on client implementations - a mix of **technical and functional**.
- Exposed to **technical aspects** working on **interfaces with third-party applications** to include ADP and Ceridian, as well as, **interfaces and migrations to/from client legacy systems**.
- Expertise includes:
 - Project Management
 - Process Improvement
 - Organizational Analysis
 - Business Consulting
 - ERP Software Systems
 - Customer Services
 - Team Leadership
 - Training and Development

Lawson Clients / Experience

Health Care Client

Lawson Functional Consultant

- ◆ Member of Lawson Help Desk that fielded a variety of Lawson vs. 8.03 issues from the hospital employees.
- ◆ Issues covered different Lawson Suites.
- ◆ Responsible for resolution of open tickets either through own knowledge or escalating to Lawson Support Center.
- ◆ Utilized HEAT online system for tracking help desk calls.

Health Care Client

Lawson Functional Consultant

- ◆ Worked with the buyers, central supply, business analysts, and CIO of this client.
- ◆ Conducted CPA's with this team, as well as conducting training and answering questions on version 8.03.
- ◆ Took questions back for answering the week following my visit.
- ◆ Showed business analyst how to access and print procurement documentation.

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Insurance Client

Lawson Functional Consultant

- ◆ Discussed with Purchasing Director of the client whether vs. 8.03 Lawson software not currently using is worth effort to implement.
- ◆ Conducted CPA's with AP, Purchasing, Receiving, and Buyers.
- ◆ Conducted Q & A sessions with all Lawson users
- ◆ Reviewed with Purchasing Director companies business practices and current use of Lawson.
- ◆ Provided GAP Analysis Report to Purchasing Director with findings and Lawson opportunities.

Retail Client

Lawson Consultant

- ◆ Responsible for researching changing processes, providing AS IS and TO BE process flows, and Work Instructions as well as training and communications on a where needed basis.
- ◆ Worked with user community to provide change management for reimplementation of Lawson 8.1 HR/PR at Providence Healthcare facility in Anchorage, AK.
- ◆ Provided Lawson 8.03 procurement post implementation support to buyers at St. Josephs Providence Healthcare.
- ◆ Responsibilities included purchasing one on one training, purchasing implementation issue resolution, and procurement consulting.
- ◆ Researched vendor item issues and provided needed solutions (agreement amendment, PO Vendor Item corrections, updates to item file.

Software Client

Lawson Consultant

- ◆ HCA Implementation Coordinator responsible for implementation and post support of HCA version of 8.01 Lawson Management Self Service and Human Resources at HCA facilities.
- ◆ Responsibilities included ensuring tasks were completed on time based on MS Project Plan. Trained users in XML version of MSS functionality. Worked with HR Director, recruiters and HR generalists to accurately enter conversion data into Lawson and data cleansing of legacy system. Liaison between corporate payroll, HRIS, and training departments to ensure that Lawson tables were fully populated prior to parallel and live conversions, on-line and public training classes were completed by facility employees, and updating of project status via Clarity/MS Project Plan and status report and weekly conference calls.
- ◆ Facilitated Kronos upgrade, Web based training, and reprogramming of time clocks.

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Software Client

Lawson Client Service Manager

- ◆ Maintained responsibilities of the Project Lead, and managed six consultants.
- ◆ Project Manager for Pioneer Foods HR Implementation as well as two 6.1 to 7.2 upgrades (Coca Cola ((Asset Management, Financials, and Procurement)) and IMTT). The latter included the financial, HR, and procurement modules.
- ◆ Responsibilities included developing and updating the project plan, conducting weekly staff meetings, and managing Lawson consultants and client users to ensure the tasks were being completed on time.
- ◆ Oversaw implementing clients' accounts receivable, ensuring it was kept current and ended with a zero outstanding balance when implementation / project was complete.
- ◆ Managerial responsibilities included hiring / firing, developing consultant certification training plans, employee reviews, and future certifications planning.
- ◆ For bonus purposes, kept team utilization standards above the 60% minimum; met or exceeded bonus goals all quarters but one.
- ◆ Successfully completed Corporate Managerial Training program.
- ◆ Responsible for procurement consulting and training Unix, Windows, and AS400 clients.

Lawson Project Lead

- ◆ Completed two implementation cycles and one upgrade: suites included HR, procurement, supply chain, and financials.
- ◆ Other areas of responsibility included scheduling resources, coordinating with Lawson partners, developing and updating project plans, working with clients to expedite issue resolution, participating in client status meetings, and assisting clients using Lawson Implementation Methodology.
- ◆ Responsible for procurement consulting and training Unix, Windows, and AS400 clients.

Lawson Material Management Application Consultant

- ◆ Responsible for application training (on-site client as well as Lawson public classes), consulting, and ensuring a successful Lawson Software client implementation. Provided client support throughout implementation and post implementation cycles of AS400 clients.
- ◆ Certified in 6.1 and 7.2 Lawson inventory control, purchasing (including invoice matching), and requisition.
- ◆ Completed training in Lawson Supply Chain (Order Entry, Billing, and Sales Analysis), HR, and Financials.

Education / Certifications

Studies, *Business Management*, Our Lady of the Lake University, San Antonio, TX

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