Professional Summary

Senior Lawson Technical Consultant with deep understanding of and hands-on experience with multiple Lawson environments. Excellence in technical team leadership and selection. International experience; comfortable with cross-cultural business relationships. DR planning and implementation experience. Led or played key roles in several ERP and major software systems implementations.

Lawson Administration (5 years - 7.x, 8.x). Lawson HR/Payroll. Lawson 7 to 8 upgrade experience. Multiple successful implementations and ongoing support (functional and technical) of Lawson HR/Payroll in UNIX/Oracle environments (5 years). Lawson security administration for large user bases (5 years). Experience in Unix, iSeries and Mainframe environments. MSP, CTP, ESP, patch upgrade research, testing and implementation. Full life cycle experience in business, accounting, manufacturing and medical systems. Extensive Business Systems Analysis and Design experience. Health Care, PEO, Manufacturing, Newspaper Publishing. Leadership of diverse IT teams across disciplines.

Technical Experience

Lawson7/8 ❖IOS ❖Portal ❖ EMSS ❖ EMSS ❖ MSP❖CTP❖ESP❖Lawson 4GL❖BSI❖MHC Document Express❖Pulse IVR❖Unix scripting❖Crystal Reports❖Lawson Add-ins❖Microsoft Office (Access, Excel, Word, PowerPoint Project) ❖ AIX ❖ Unix ❖ Linux ❖ Windows ❖ IIS ❖ Tomcat ❖ Apache ❖ BSI ❖ PL/SQL Server ❖ Oracle 8/9 ❖ DOS/VSE ❖ OS/390 ❖ Cobol ❖ RPG ❖ AS/400 ❖ Microsoft Dynamics (Great Plains) ❖ Thinkware Darwin

Education:
University of South Carolina, Columbia, SC, USA
BS Management Science
Management Information Systems / Accounting

Certifications, Training
Lawson CUE Conferences, 2003, 2004
Lawson IOS/Portal Power Training 2004
Lawson Technical, Lawson Administration classes, 2002
Lawson eRecruiting Administration, 2002
Lawson Payroll, Lawson HRIS classes 2001, 2002
Crystal Reports for Lawson, 2001
Oracle PL/SQL, Oracle Financials, 1999
Cerner Technical Project Manager Training, 1999
Certified Netware Administrator, Novell, 1996

Clients / Experience

Services and Healthcare Clients
Senior Lawson Technical Administrator

Administration of Lawson and peripheral systems. Commissioning of DR site, systems failover
MSP, ESP, CTP, patch application and planning
Lawson Development support; Debugging Support
Lawson and BSI Systems Administration including upgrades and maintenance
Unix (AIX) Systems Administration; Unix scripting
Managed IT service delivery to PEO company
Security Administration for medium-sized (300) user community
Helpdesk oversight/technical troubleshooting and team leadership
IVR systems administration
Document subsystem (MHC Document Express) implementation
Portal Administration (IOS, IIS, Tomcat, EMSS, customizations)
Conversion from Lawson to Microsoft Dynamics(Great Plains)/Thinkware Darwin

Services Client
Lawson Systems Administrator

Installed and Administered Lawson systems, including HR/Payroll Suite, Financial Suite, 8.0.3
environment, 8.0.2 apps, IOS, Portal, Self-Service, Design Studio, BSI TaxFactory, Oracle, on AIX
Lawson and BSI Systems Administration including upgrades and maintenance
Unix (AIX) Systems Administration
Lawson Security Class creation by business roles
Provided substantial performance improvements through Lawson tuning
IVR systems implementation
Lawson Development support; Debugging Support
Document subsystem (MHC Document Express) implementation
Portal Administration (IOS, IIS, Tomcat, EMSS, customizations)
Check setup, posi-pay, EFT, ACH in major production environment (this company does payrolls for
client companies)
Lawson WBTL Administration

Healthcare Client
Senior Lawson Administrator

Lawson Payroll implementation and support (Oracle/Unix)
Lawson and BSI Systems Administration including upgrades and maintenance
MSP's, CTP's, ESP's, upgrade application and planning
Designed and Managed Testing structure including 3 environments and 8 product lines; coordinates
testing; Maintains CRP/testing scripts
Systems Analysis and programming for Payroll Services and Human Resources

Lawson HRIS Implementation and support including Time Accrual, Personnel, Benefits, HR, Training Administration(Oracle/Unix)
Lawson Security Administration
Lawson eRecruiting implementation, administration, and ongoing support
Crystal Reports for Lawson HRIS/Payroll (8.5)
Lawson 4GL and HR Report Writer
Crystal Reports, SQL, COBOL, RPG/ILE
 Microsoft Office including Access, Excel, Word, Powerpoint
Kronos Administration and support
Planned and successfully executed Payroll disaster recovery simulation at IBM Business Recovery Center
Disaster Recovery Planning
Lawson/eRecruiting interface development
Lawson/ID System interface development

Healthcare Client
IT Technical Director

Provided overall technical direction for many IT systems needed for a new state-of-the-art hospital.
Managed Oracle implementations for business and clinical systems.
Managed multiple projects with Microsoft Project
Technical Project Management for hospital information system (Cerner) installation
(client-server, Oracle-based).
Project management of 20 person IT staff
Provided IT, technical vendor liaison, leading role in vendor selection.
Negotiated contracts for telecommunications infrastructure, PC volume purchase, main server purchase, telephone system, structured cabling, etc.
Selected IT staff for implementation team and live operations.
Wrote Policies and Procedures for Information Systems and procedures for users of Information Systems
Microsoft Office; Netware, Lotus Notes Administration

Manufacturing Client
Technical Consultant

Technical Support – Network, Mainframe, Communications
Systems Analysis and Design in support of GL/AP/PR
Business systems analysis using Microsoft Office
Network Systems Administrator
Support for Microsoft Office, terminal emulation, Lotus cc:Mail, etc.
Systems Analysis and Design – financial and manufacturing systems.
Installation, maintenance and ongoing support for Platinum GL, AP, AR and FA modules.
ADP payroll support

Negotiated contracts for leased lines, corporate volume software/hardware purchase agreement, various software support agreements, programming services, equipment leases, Internet services, Designed and implemented VPN
Mainframe Systems Programming.
Computer and Communications Systems Security Administration
Performed key role in building new data center.

Financials Client
Lead Programmer Analyst

Developed systems level I/O routines for various mainframe environments
Customer second level technical support
Technical support for large development group.
Leadership role in COBOL II conversion.