



Senior Lawson Developer

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CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

Senior Lawson Developer – Cendien – Lawson Experts

Lawson Professional Services

Project Management • Customer Service • Training • Client Management • Leadership
• Oral & Written Communication

Lawson Clients / Experience

Health Care Client

Trainer

- Trained Human Resources Director on Lawson 9.0 HR and Payroll applications
- Delivered 9.0 upgrade training to HR staff
- Executed efficiency evaluation and made recommendations

Sr. Implementation Coordinator

- Responsible for project management, implementation and coordination of multi-wave rollout of Lawson HR/Payroll and iKronos upgrade for largest health care Corporation in the U.S.
- Managed project plan to meet deliverables and milestones
- Delivered weekly briefings to executives
- Trained executive and management staff
- Oversaw performance testing and validation of output
- Worked with HR to understand current processes and policies and how those may change or be improved in conjunction with the implementation
- Communicated system requirements to local IT and ensure compliance
- Interacted with corporate IT to resolve technical issues
- Liaison between facility HR staff and corporate office
- Confirmed all goals were met for operational readiness and go-live

Business Client

Founder/Co-Owner

- Created extensive business plan including demographic research, financial and marketing analysis
- Worked through Government agencies and private investors to raise start-up capital
- Negotiated favorable and flexible terms with vendors
- Sought out new suppliers and established exclusive rights
- Set up store accounting systems
- Interviewed, hired and trained new employees in company culture
- Managed all financial aspects of the business

Cendien Consulting

14875 Landmark Blvd., Ste. 100 Dallas, TX 75254

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- Fostered relationships within the community through membership in the Downtown Franklin Association and Historical Association

Lawson Project Consultant

Consulted with various individuals and companies on educational training, ERP system implementations and management projects.

Clients included:

Shipping Client

PeopleSoft

- HR/Payroll upgrade project for Esterline to Peoplesoft 7.5
- Managed project plan, trained employees, oversaw testing

Higher Education Client

- PeopleSoft 7.5 University Advancement Modules Implementation
- Worked discovery phase & developed project plan
- Ordered and managed installation of T1 lines

Pharmaceutical Client

- Trained newly hired sales reps on Excel, Microsoft Word, Lotus Notes and Expense Reporting System

Insurance Client

- Created project plans, coordinated testing, managed analysts and granted final approval on completed projects

Health Care Client

Employee Service Center Manager

- Managed cross-functional team of 11 HR, Payroll and HRIS professionals
- Managed HR/Payroll and supporting systems for the Employee Service Center including PeopleSoft, BeneSoft, Matrix (T&A), case management and telecom systems
- Ensured HR/Payroll business objectives were met with successful completion of project tasks
- Provided implementation services related to all system updates, enhancements and changes
- Managed Benefits Administration activities and directed the development of departmental operating budgets and maintained controls to assure compliance with budgeted expense, resource and staff utilization projects

Payroll Manager

- Managed Payroll Operations Team

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- Scheduled and delegated payroll operational duties to allocated staff, supervised daily operation of payroll, oversaw training of payroll information, processed all aspects of payroll
- Managed resolution of all payroll related issues, and implemented standards for on and off-cycle payroll processing

Employee Service Center Team Leader

- Managed Employee Service Center representatives
- Supervised reporting, performance measures and trend analysis
- Trained representatives on all customer service related information
- Provided effective interpretation of complex HR/Benefits Administration/Payroll policy procedures to management and employees
- Assisted in implementation/reengineering efforts to fully develop an integrated HRIS/Intranet/VRS/Telecom system as an extension of the ESC
- Supervised design and development of HR/Benefit/Payroll call center with best practice procedures

Lawson Education / Certifications

Trevecca Nazarene University
M.A. Organizational Management

Nashville, TN

Southern Nazarene University
B.S. Management/Accounting

Bethany, OK

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