



Senior Lawson Consultant

Professional Summary

Experienced **Lawson certified technical consultant** with a background in **HR, Financials** and **Procurement**, solid knowledge of **Lawson clusters environments**. Very strong financial acumen and understands ROI from an IT perspective. Highly effective communicator at all levels across the organization. Solid vendor negotiation skills that directly impact the bottom line. Strong technology skill set including Oracle, SQL Server, LAN/WAN Infrastructure, Windows desktop & server, UNIX, telephony, SDLC and application development, web technologies (ASP/.NET), an ERP experience. Responsibilities include project management, scope analysis, process review, application support, resource planning, business realignment, system setup and testing, data conversions, and user training.

Technical Expertise

- Extensive knowledge of Lawson on windows cluster / Install and Support.
- Certified in Process flow, Workflow, and automation solutions
- Certified Lawson Windows Administrator (7.2.x,8.0.x, 8.1, 9.x)
- Certified Lawson Security / Database Expert
- Certified Lawson Installer / Lawson Upgrade Consultant
- Extensive knowledge of the Lawson table structure
- Performed several Lawson Upgrades on both UNIX and Windows platforms.
- Completed several installation of Lawson Software on UNIX and Windows platforms.
- Conducted numerous cyclical upgrades as well as installation of patches
- Installed and tested numerous interfaces dealing with ACH, FRICK, TALX, KPI
- Created End User Reports using Crystal Reports / Enterprise Reports / Scorecard
- Created numerous detailed specifications for program development
- Involved in data mapping of numerous (over 60) interface files
- Developed numerous scripts to automate routine tasks
- Created design, development and deployment project plans for several clients
- Facilitated application design, development and setup
- Participated in system design sessions and assisted in creation of process flows
- Experience in materials management / procurement / supply chain / HR payroll
- Created reports using Lawson Enterprise Reporting Suite
- Served as primary support and troubleshooting resource for all Lawson Modules
- Primary resource for logging, tracking and facilitating resolution of issues

Functional Experience

Lawson Implementations / Migrations
Lawson Upgrades / Administration
ERP Systems Customization

Lawson Security / Tech Expert
Lawson Web Portal Deployments
Project Leadership



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Experience / Project Highlights

- Provided **Disaster Recovery services** to displaced New Orleans organization after Katrina and oversaw successful recovery of UNIX system to recovery data center. Established all UNIX interfaces to disparate systems. Help restoration efforts back to New Orleans office.
- Led Lawson Portal training engagement for large national organization with no experience with Lawson. Provided end user training for portal administration, such as bookmark and shortcut management, as well as administrative training to IT staff for specific administrative issues for IOS/Portal (portal 3.1.3).
- Provided readiness assessment and performance tuning for large Hospital for Lawson Implementation (8.0.3 environment/8.1 apps/portal 3.1.3). Provided review of infrastructure setup and Lawson application installation, as well as provided training and direction for administrative tasks for new Lawson administrator. Also provided review of disaster recovery procedures for Lawson environment, portal and database servers and clusters. (Three Tier Environment on Windows 2003 Servers – load balanced web servers running IIS/Tomcat, dual application servers on **Windows Cluster** with multiple environments connected to SAN, **Dual SQL Server 200 servers on Windows Cluster** connected to SAN).
- Provided Strategic Technology Plan including design of infrastructure configuration, including telephony solution, and strategic enterprise application assessment (Buy vs. Build) for start up organization with multiple remote locations and remote users. Developed Strategic IT Implementation plan with timelines and milestone goals.
- Provided analysis and assessment for large Casino running on two tier Windows servers with application and SQL Server each running **dual servers on Windows clustered environment, with all servers connected to SAN**. Provided recommendations for restructuring of SQL Server database data, log and backup files for abatement of risk of failure as well as enhanced performance. Provided training to new Lawson admin with no Windows server experience. Built various scripts to enable automation of Lawson monthly maintenance tasks. Helped with BSI upgrade.
- Provided failover and disaster recovery strategy for both infrastructure and business application for one of the top 10 largest banking institutions involved in providing payroll services outsourcing utilizing Lawson HR/PR and GL modules (8.0.3 environment / 8.0.3 apps). Provided Management assessment, including Risk Analysis on Application server and database architecture, detailed testing and recovery plan, and recommendations for performance improvement. (Three Tier Environment including dual Windows web servers running Websphere, **IBM AIX Application Server** with

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three environments connected to SAN, IBM AIX Oracle Server connected to SAN).

- Provided oversight of data conversion for \$2.5 billion financial institution of a large payroll system and services as well as customized programming of data validation against Lawson database for large financial organization. Provided assessment and recommendation for validation of data for migration to outsourced payroll service from Lawson.
- Provided installation and implementation for a large non profit organization with offices in multiple countries of **three Lawson Windows 2003 Servers** for utilization as development, testing and production servers. Implemented Lawson 8.0.3 environment with 8.0.2 applications and copied product lines from existing servers to new servers. Implemented IOS, Portal, IIS and Tomcat for new portal utilization by company. Installed and implemented CCS, Datastage and BCI on all three servers as well. Provided on site knowledge transfer of installation and implementation documentation for new Lawson administrator.
- Provided **upgrade of environment and applications for very large national retailer** by installation of new 8.0.3 environment/8.1 apps/Portal on HP-UX three tier environment utilizing Oracle Database. Responsible for installation of both new test and production servers, including setup of all IOS/Web applications, copy of product lines from current to new servers, copy of all user security profiles, printer definitions and job definitions. Provided strategic assessment for implementation to provide failover and recovery processing as well as structure of database for performance enhancement.
- Established an Executive Management Technical Oversight Committee to ensure that IT initiatives are and remain aligned with corporate objectives and strategic direction.
- Provided oversight and management of Lawson ERP systems, both from a functional and technical standpoint.
- Managed annual budget of \$4 million with a staff of 20 across application development, infrastructure management, quality assurance and help desk.
- Developed 3 year Strategic Technology Plan for Lawson ERP systems, Sales and Recruiting applications, and consolidation of infrastructure that is projected to reduce real costs by \$1.2 million, increase staff productivity by an average of 20%, and increase overall sales by \$25 million.
- Led on time/on budget **Lawson Migration** from **UNIX to the Microsoft Windows platform** with Oracle 10g cluster to provide fault tolerant system. Realized maintenance savings of \$150,000 and increased performance by >1000%.
- Played key role in planning and directing integration of acquired organization, including applications and infrastructure to successfully reduce operating costs by 25%. Integration including consolidation of over 50 branch locations as well as 3 corporate locations.



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- Responsible for oversight and planning of teams for all customized application development utilizing SDLC methodologies, including integration of disparate systems to Lawson, needs assessment gathering and documentation, business processing review and reengineering, end user training, and implementations and quality review.
- Strategic in migration of client/server applications to web based (ASP/.NET/Java) employee portal for improvement in application deployment to multiple locations while minimizing support requirements.
- Provided all Budgetary planning, including capital and infrastructure forecasting, licensing compliance, strategic application purchases, and training.
- Direct signature authority for all vendor negotiations and contracts as well as critical in aligning strategic business partners to match technology with corporate business objectives.

General Programming Skills

HTML, Java, JSP, Java Servlets, COM, CORBA, Perl, PHP, Unix, Oracle 8i/9i, Apache and Tomcat, Microsoft Internet Information Server & Site Server, MS SQL Server, and UNIX (AIX and HP/UX), Visual Basic, ABAP, C, C++, TCP/IP, SunOS, Windows NT/2000/2003, MySQL, Networking Skills, and Microsoft Word, Excel, Powerpoint, Access, Etc

Professional Education

Oklahoma State University

Bachelors Degree in Management Info Systems (MIS)
Bachelors Degree in Finance

May 1986
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