



## Senior Lawson Developer

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## Senior Lawson Developer – Cendien – Lawson Experts

### Lawson Professional Services

As a Lawson functional procurement consultant with over 16 years of ERP IT experience, I have been working with Lawson Insight software for 10 years with 6 years in the healthcare industry.

Certified in Lawson Procurement versions 8.0 and 8.1, I have been involved in 13 implementations of which 8 were full-cycle implementations.

Experienced with all phases of implementation including needs analysis, business process review, training, conference room pilot, and system and integrated testing, documentation and statistical measurement tools.

### Lawson Clients / Experience

#### Non Profit Client

##### Functional Procurement Consultant

- Team lead in a Lawson 9.0 Procurement implementation for a non-profit organization. Work includes review of current business practices, system design and configuration, developing benefits and recommendations report, data gathering and preparing for CRP (Conference Room Pilot) testing, developing CRP test scripts, conducting integrated system testing, developing new policies and procedures. Also included are conducting physical inventory and post go live support.

#### Health Care Client

##### Functional Procurement Consultant

- Team lead in a Lawson 8.0 to 8.1 upgrade in a multi hospital system. Work involving review of current system set ups in the procurement module including invoice matching and making recommendations against the new version, testing new functionality, training end users with version differences including resolving invoice messages in reconciliation queue that result from invoice matching function and adjusting match tolerances, developing new end user manuals, data cleanup before the final conversions, data verification after conversion and end user support after go live.

#### Health Care Client

##### Lawson Functional Procurement Consultant

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- Team lead in full cycle implementation of the Lawson 8.0.3 procurement module at 4 hospitals. Work included system design and build, implementing RSS (Requisition Self Service), training of core users, developing CRP (Conference Room Pilot) scripts and conducting CRP testing, participation in implementing Process Flow and hand helds, developing user friendly manuals for RSS and all other procurement processes. Tasks also included providing new policies and procedures in accordance with Lawson functionality, conducting integrated system testing, supervising physical inventory activities prior to go-live and providing post-go live system support and month end closings.
- Procurement team lead in full cycle implementation of the Lawson 8.0.3 procurement module at a large urban hospital. Work included interviewing hospital staff to assess business needs, developing future state maps and process redesign, system configuration, data conversion of item and vendor masters, item locations and vendor item files, implementing RSS (Requisition Self Service), developing Process Flow requisition approval design, and establishing new policies and procedures around procurement activities. The project also involved conducting and supervising physical inventories, training of core and end users, formulating CRP scripts and conducting several system tests, testing and modifying interfaces between Pyxis and Lawson programs, training staff at 4 asset locations and 2 receiving docks, transferring knowledge and providing post go-live support.
- Performed as team lead in full cycle implementation of the Lawson 8.0.3 procurement module at a 3 facility hospital. Work included interviews with hospital staff, process recommendations, system design and build, data conversions of item master, vendor master, vendor item, par locations and 3 asset locations, developing custom training manuals for each unique department, training staff, conducting system tests. Also responsible for assisting in EDI configurations and set up, deploying RSS (Requisition Self Service), conducting system testing and physical inventory activities, providing staff with go live support and month end closings and developing new policies and procedures.
- Team lead in full cycle implementation of the Lawson 8.0.1 procurement module for a corporate hospital system in several states. Work included complete reengineering of their business processes through staff interviews, documenting business needs and recommendations, implementing Web-Requisitions, conducting several system tests, and providing end user manuals. Performed formal training of core users, complete data conversion, physical inventory, first month period end closings and user support.
- Served as procurement post go-live support for a major hospital in New York. Work included further training of end users in all procurement modules, correcting corrupted data conversions, providing friendly end user documents, conducting physical inventory and period end closings.
- As procurement consultant, developed system design and user training documentations for a major hospital.
- As procurement consultant, successfully performed complete data conversions for a Hospital and provided user training in inventory control and purchasing departments.

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### Health Care Client

#### Lawson Functional Procurement and Distribution Consultant

- Engaged as a team lead in full cycle implementation of the Lawson 7.2.3 procurement and supply chain distribution suites at a major non-healthcare manufacturer. Work included staff interviews, documenting business needs, designing and testing of interfaces between Lawson and 2 other outside vendors along with clients' own in-house systems. The project also included extensive modification and testing of the order entry applications, data conversions, formal staff training, developing end user manuals, establishing new policies and procedures, several system tests, physical inventory and period end closings, post go live support and knowledge transfer.
- Team lead for a Lawson upgrade from 7.0.8 to 7.2.3 at a major non-healthcare manufacturer. Work involved developing version upgrade strategy, testing procurement conversion files, testing interfaces between Lawson and 3<sup>rd</sup> party systems and conducting successful period end closings.

### Media Client

#### Lawson Functional Procurement and Distribution Consultant

- Served as procurement consultant in implementing Billing, Accounts Receivable and Accounts Payable modules of Lawson 7.2.2 version at a television station. Work included data conversions, developing training manuals and training end users, conducting system tests and period end closings.
- As procurement consultant, participated in full cycle implementation of the Lawson 7.0.8 procurement and distribution suites at a non-healthcare distribution center in New York. Work included business needs analysis and recommendations, new policies and procedures, developing application modification specs, testing of modifications, complete system testing, end user training, developing end user manuals, physical inventory, period end closings and post-go live support.

### Publishing Client

#### Product Manager

- Performed a lead role in developing new applications and improving the system flow of a software called UNISON which served the publishing industry
- Coordinated the programming schedules for the technical staff
- Supervised QA procedures and outcomes
- Project manager in implementation of the software at two client sites
- Key role in determining system modifications
- Provided version update documents to the user community

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### Research Client

#### Business Analyst and Project Manager

- Heavily involved in the development, design and testing of the Unison Software.
- Completed a full cycle implementation for a world leading research institute.
- Developed project plans
- Reviewed procedures and policies of the customers
- Designed system modifications/ enhancements,
- Communicated and worked effectively with the programmers on requested modifications/enhancements and provided user training and ongoing support.

### Publishing Client

#### Supervisor, Journal Customer Service

- Responsible for specification, design and implementation of a new customer service software Vista including full staff training.
- Supervised a department of 15 employees handling all aspects of customer queries for 120 journals.
- Provided reports for the management on the nature of claims, billing problems, refunds et

### Lawson Education / Certifications

- Attended Queens College, New York
- Certified in Lawson Procurement Suite, Version 8.1.x
- Certified in Lawson Procurement Suite, Version 8.0.x
- Lawson trained in Procurement, Supply Chain and Distribution Suites

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## Lawson– CENDIEN Lawson Consulting and Staffing Services

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