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http://www.cendien.com

Senior Lawson Developer – Cendien – Lawson Experts

Lawson Professional Services

Senior Lawson Systems Administrator with experience in support, upgrades and installations.

Lawson Technical Skills

- Technology Support in Lawson Software's Global Support Center.
- Experienced Lawson Security Officer.
- Senior Technical Consultant for Lawson clients implementing and upgrading Lawson's
- Environment and Application on all UNIX (AIX, HP, SUN, DEC) and Windows platforms.
- Lawson 7.x up to 8.1.0.1 applications and 7.0.8,7.3.3, 8.0.2 and 8.0.3 environment level.
- Supported ASP hosting as a Senior Technology Support Analyst/Consultant for major Healthcare organizations.
- Provided Technical training, documentation and best practices solutions to major health care organizations as a part of ERP implementations.
- ERP Technology implementation and administration specialist.
- Supports HR/PR/BN, Financials and Materials Applications.
- Third-party (bolt-on) applications support (BSI TaxFactory, Design Studio, Process Flow)
- Mentoring specialist for cross-training in Lawson ERP

Lawson Clients / Experience

Health Care Client

Senior Lawson Administrator (ERP) ~ Analyst/Programmer

- Maintain the clients production system code changes.
- Support Phase 1 & 2 software implementations
- Lawson Portal and LID systems administration to support ERP go-live and post go-live implementation.
- Application Support and Installation up to 8.1.0 applications (last migrated from 8.0.3 to 8.1.0 apps)
- Security (LAUA) Officer and Portal Administrator for SEA (Employee/Manager Self-Service and other Self-Service applications) as well as RSS (Requisitions Self Service).
- Install and Support Third Party and Lawson supplied/supported software such as BSI TaxFactory, ProcessFLow and Design Studio.
- Support ERP customer as a Senior Systems Administrator.
- Installed Lawson product (creating new environments and productlines)
- Support Database changes to Lawson product lines.....dbreorg, updates. Troubleshoot database errors.
- Provide quality Lawson technical experience to fulfill the go-live dates of Lawson ERP project.
- Provide in-house technical documentation and standards.
- Implement Lawson Standards for Development and Production Support



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- Mentoring junior and senior level Systems Administrators on Lawson.
- Microfocus COBOL (4.1, 4.0.32, Server Express and Net Express) installer and support
- Lawson Desktop Client (LID) trouble-shooter
- Provide On-call pager support for Phase 2 implementation.
- Custom and delivered code tracking

Health Care Client

Senior Systems Administrator (ERP)

- Lawson Portal/LID systems administration to support ERP go-live and post go-live implementation.
- Application Support and Installation up to 8.1.0 applications (last migrate from 8.0.3 to 8.1.0 apps)
- Security (LAUA) Officer and Portal Administrator for SEA (Employee/Manager Self-Service and other Self-Service applications) for over 9,000 employees.
- Trained Information Security department on LAUA and Portal Administration.
- Install and Support Third Party and Lawson supplied/supported software such as BSI TaxFactory, ProcessFLow and Design Studio.
- Support ERP customer as a Senior Systems Administrator.
- Tuned and configured Lawson systems
- Installed Lawson product (creating new environments and productlines)
- Support Database Admins with RDMS (DB2) for Lawson implementation
- Provide Quality Lawson technical experience to fulfill the go-live dates of ERP projects.
- Provide training of Lawson technical foundations and Administration.
- Provide in-house technical documentation.
- Developed Lawson Procedures and Standards Guide for ERP at Group Health Cooperative
- Provide on-going Production Support
- Implement Standards for Production Support
- Assisted installers of Hyperion Essbase to work with ODS solution.
- Support Crystal 9 (MSAddins) and Lawson Query Builder for Benefits department.
- Mentoring junior and senior level Systems Administrators on Lawson.
- Provide weekend and after-hours pager support

Health Care Client

Senior Technology (Applications) Support Consultant

- Lawson Portal/LID systems administration to support ERP go live and post go-live implementation.
- Application Support and Installation up to 8.0.3 applications
- Install and Support Third Party and Lawson supplied/supported software such as BSI TaxFactory, ProcessFLow and Design Studio.
- Support ERP customer as a Senior Systems Administrator.
- Tuned and configured Lawson systems
- Installed Lawson product (creating new environments and productlines)



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- Support Database Admins with RDMS for Lawson implementation
- Provide Quality Lawson technical experience to fulfill go-live dates.
- Provide training of Lawson technical foundations and Administration.
- Provide in-house technical documentation.
- Developed Lawson Procedures and Standards Guide for Ascension Health.
- Providing on-going Production Support
- Implement Standards for Production Support
- Mentoring junior and senior level Systems Administrators on Lawson.
- Provide weekend and after-hours pager support
- ASP hosting for two Health Ministries (Sisters of Charity).

Software Client

Senior - Technology Support Systems Analyst

- Consistent "Top Performer" for Lawson Technology Support
- Installer of Lawson Environment and Applications software
- Lawson Environment and Application patch installer and troubleshooter
- Support Lawson ERP implementations and upgrades to Lawson field personnel.
- AIX, DEC, HP, SUN, and Windows NT/2000 System Administrator
- Provided technical training to in-house trainees and Lawson customers
- Installed Microfocus COBOL and MKS Toolkit
- Program debugging and trouble-shooting
- Hosted and attended Client User Exchanges (CUE) for the purpose of running a lab to help current clients become more familiar with Lawson products and processes.
- System performance tuning
- Data testing and verification

Software Client

Rapid Prototyping Technology/ Application Engineer

- Class-4 laser tuning .
- Rapid prototyping machine operation and maintenance (SLA, FDM)
- Chemical analysis
- Chemical safety instructor
- Benchmark part creation
- Sales support, cost analysis
- Manager of Engineering and Prototyping Support
- CAD/CAM file conversion
- Windows and Unix system Administration
- Windows NT implementation for new Prototyping software



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Manufacturing Client Application Engineer

- CAD/CAM file conversion
- Building and presenting benchmark prototype parts
- Sales Support
- Rapid Prototyping equipment installs
- Developing cutting edge software and materials processes
- Materials testing and production



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Lawson- CENDIEN Lawson Consulting and Staffing Services

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