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Senior Oracle Developer
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Senior Oracle Developer – Cendien – Oracle Experts

Oracle Professional Services

- 6+ years of comprehensive experience as a Senior Business Systems Analyst in Banking, Insurance and Mortgage domain
- Experience in conducting GAP Analysis, Feasibility Analysis and ROI
- Experience in Analysis and Design Methodologies to develop Use Cases, Business Processes and Work Flow Diagrams
- Strong knowledge of UML, RUP, RequisitePro, Doors, Clear case, Clear Quest, Mercury Quality Center
- Expertise in interacting with stakeholders to gather, manage and validate requirements
- Ability to manage workload within time sensitive deadlines in addition to handling multiple tasks under minimal supervision
- Strong analytical and problem-solving skills with the ability to present solutions that address requirements and mitigate risks
- Outstanding prioritization, multi-tasking and project planning skills
- Excellent team player to work in conjunction with testers, developers and other team members in validation and testing complex scenarios and in maintaining the Quality Standards

Oracle Technical Skills

- **Operating Systems** Windows NT /XP /2000 /95 /98, UNIX, RDBMS MS Access, MS SQL server, Oracle 7.x/8.x
- **Programming Languages** C, C++, Java, SQL, VB Script, ASP. Net, HTML, XML
- **Other Tools** MS Project 2000, MS Office, MS Visio, Mercury Quality Center, Crystal Reports, Test Director, Sybase, SQL Advantage, XMLSPY

Oracle Clients / Experience

Financial Client
Sr. Business Systems Analyst

The project was to build a Web based online user-friendly interface to capture loan servicing information, namely rent roll, occupancy ratio, financial statements, inspection report etc. It was a multi-tier architecture using thin HTML/JSP client, Web sphere as middleware (application server) and DB2 as backend (database server). I was involved in extensive user requirement gathering for 100+ web forms for web based transactional system to input inspection and financial statement information for the borrowers. This application directly inputs data into As400 McCracken system. The system track risk and returns on different portfolios for the investors. The project also involved considerable risk management for the mortgage investors.

Responsibilities:

- Worked as a business analyst to build Strategy Web application for financial statements and inspections.
- Providing Technology analysis, risk assessment, mitigation strategy, develops the infrastructure project plan.
- Developed timelines for project delivery, and managed projects and resources to successful completion
- Identified, researched, analyzed, defined and documented business processes
- Designed and developed Use Cases, Activity Diagrams, Sequence Diagrams, OOD using UML
- Extensively worked with Risk Management, Mortgage Loan Servicing, and Commercial and Residential mortgage, CMBS, MBS.
- Worked with different investment products related to mortgage. Established a minimum benchmark for net position and net-out risk
- Assessed scope and impact of business needs throughout analysis and completion of all enhancement specifications
- Acted as a resource in understanding how IS carry out business functions and assisted in ensuring the timely and effective implementation
- Conducted user interviews, gathered requirements, documented and analyzed the requirements using Rational Requisite Pro
- Developed the test plan, test conditions and test cases to be used in testing based on business requirements, technical specifications
- Assisted with user testing of systems, developing and maintaining quality procedures, and ensuring that appropriate documentation is in place
- Assisted in development of training materials for new technology and process improvements

Financial Client
Sr. Business Systems Analyst

I worked on Multi Access Integration (MAI) which was designed for quote, new business and customer care models. The main purpose of Multi Access Integration (MAI) was to get the quote for auto insurance through online. The main feature in this project was that the customer can retrieve the quote in six months from the date they enter the quote. The customer can choose the lender with the best combination of rate and service Insurance Policy System. It allows agents and various departments to enter customer information considering business rules, and then generate quotes. It also allows end users to generate bills and reminders.

Responsibilities:

- Was responsible for creating and reviewing business requirements, functional specifications, project schedules, documentation and test plans.
- Assisted the Project Manager in setting realistic project expectations, in evaluating the impact of changes on the organization and plans accordingly, and conducted project related presentations. Managed user expectations

- Worked with production staff to identify and map detailed current processes, identify gaps and failure points, perform root cause analysis and develop functional requirements that supported overall strategy, goals and objectives.
- Acted as a liaison between the technical staff and the users (staff and management).
- Laid out business structure to manage change control process.
- Performed risk analysis.
- Lead client facilitation meetings to gather requirements, there after assisted tech leads in Analysis & Design of architecture using UML & Rational Unified Process.
- Documented meeting minutes and archived it.
- Analyzed and designed Use Case diagrams, Class diagrams, sequence diagrams using Visio to depict process flows and power point presentations
- Conducted user interviews at both in-house and client locations, gathered, analyzed and documented requirements.
- Identifying, analyzing, and documenting bugs, questionable functions, errors, and inconsistencies in application functions, outputs, and content.
- Assisted QA manager to develop test plan and test case Acceptance Test (UAT)

Financial Client
Sr. Business Systems Analyst

Responsibilities:

- Conducted detailed and comprehensive Business Analysis by working with the client IT staff, project managers, supervisors, SMEs, and other stakeholders to identify the system, operational requirements and improvements.
- Used Microsoft Project to manage schedules, deadlines, resources and collaborate on the project.
- Worked with Equity and fixed income.
- Gathered Business Requirements and prepared business requirements documentation using Test Director.
- Conducted JAD sessions to allow different stakeholders to communicate their perspectives with each other, resolve any issues and come to an agreement quickly.
- Identified all necessary Business Use Cases from requirements, created UML Diagrams and web-page Mock-Ups using Microsoft Visio and Microsoft FrontPage.
- Understood the business logic, User Requirements and test-objectives to develop test plan and test cases
- Converted Business Requirements documents into Functional Requirements Specification and Technical Specification.
- Executed test cases execution using Test Director.
- Created documents like the Business Glossary, Actors Catalog and Data Dictionary to facilitate the other teams in understanding client business.
- Prepared RFPs for setting up prospective business with new clients.
- Conducted Bug-Review meetings with software developers, QA engineers, managers.
- Used Test Case distribution and trend reports to track the progress of test case planning, implementation and execution results.

Transportation Client
Business System Analyst

Responsibilities:

- To study and assess the clients systems and business processes
- Established a business Analysis methodology around the RUP (Rational Unified Process).
- Understand the various steps in the lifecycle and then construct the system in such a way that the riskier claims could be easily identified and monitored.
- Clerical work processes had to be streamlined and mapped to the automated system.
- Helped develop use cases, project plans and manage scope.
- Assisted in building a business analysis process model using Rational Rose and Visio.
- Performed requirement analysis, went through all the use cases and workflows.
- Designed and developed Use Cases, Activity Diagrams, Sequence Diagrams, OOD using UML
- Played a key role in the planning, testing, and implementation of system conversions and enhancements
- Provided key input in working with users in defining project and system requirements.
- Analyzed research on operational procedures and methods and recommend changes for improvement ¡V with an emphasis on automation and efficiency.
- Conducted benchmarking activities to identify best practices.
- Assisted with product evaluation, product customization and system integration.

Consulting Client
Business Analyst

Responsibilities:

- Assisted PM in managing the creation of development standards and processes to be applied to all the IT projects.
- Coordinated activities across multiple projects. Assisted PM building work breakdown structures(WBS) using Microsoft Project plan, estimating work effect and duration for tasks and assigning resources to the tasks, re-scheduling tasks, tracking and evaluating the deliverables against the budget
- Created and distributed status reports, identifying, escalating and resolving issues for cross functional teams.
- Managed project activities that included requirement definition, creating and maintaining detailed project plans, QA Assessment, test planning, Front-end/Backend Testing.
- Created process re-engineering proposals, impact analysis, gap analysis, and workflows.
- Worked as development coordinator for offshore development, consisting of 20 developers.
- Led Requirements Analysis Team responsible for gathering, evaluating, and prioritizing the customer's processes / procedures and developing a system requirement Document
- Created System Details Design Documents identifying solutions to business requirements for the offshore team to develop.

- Conducted meetings with off-shore teams to train the developers on our processes, procedures and standards
- Managed relationships with off-shore team to ensure accurate development per business requirements
- Coordinated various checkpoint delivery dates for the integration and testing interim deliveries.
- Responsible for Integration and coordination of Quality Assurance.
- Mentored key developers on most complex module of the system named as Payments, which interacts with modules like Payroll, assignee, assignment, Retroactive payments.
- Conducted performance review and appraisals of team members.
- Designed very complex reports for hypothetical tax, Balance-sheet, and Gross-up functionality of system.

Oracle Education / Certifications

Master in Business Administration (Finance)
Bachelors of Engineering, Electronics & Communication

Oracle – CENDIEN Oracle Consulting and Staffing Services

CENDIEN CORP
14875 Landmark Blvd
Suite 100
Addison, TX 75254
(214) 245-4580