



Senior Oracle Developer

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CENDIEN CORP: **(214) 245-4580**

<http://www.cendien.com>

Senior Oracle Developer – Cendien – Oracle Experts

Oracle Professional Services

QA Analyst / Trainer / Technical Writer / Business Analyst with more than fourteen years experience in technology services. Strengths include system testing, delivering and designing customized training, process documentation, back-end data validation, and documenting business requirements.

Oracle Technical Skills

- Oracle 11i GL, AP, PO, INV, WIP, BOM, OM, FA, PA, HRMS, iSupplier, iProcurement, Install Base, Web ADI, Sys Admin
- Hyperion Planning and Reporting
- HP Quality Center
- Microsoft Office: Excel, Visio, Access, Word, Power Point, Project
- SQL Navigator, Toad
- Remedy
- SimPro, FrameMaker, Tutor, SnagIt, Acrobat, SharePoint

Oracle Clients / Experience

Telecommunications Client

Oracle 11i QA / UAT Team Lead

- Manage team of 4 responsible to strategize, define, and assemble functional UAT test scripts for Oracle 11i PA, FA, INV, BOM, PO and iProc applications
- Responsible for the business testing execution and back-end data validation
- Develop understanding of the supply chain application architecture and the interface between the various supply chain systems: Oracle 11i, Manugistics, Red Prairie WMS, and Fulcrum CATS (Cellular Asset Tracking System)
- Provide audit, change control, and approval of Business Team test scripts
- Formalize and publish the master test plan
- Drive work effort among cross functional business Subject Matter Experts
- Facilitate review sessions with business SMEs during each project phase
- Ensure that testing documentation adhere to test plan and execution guidelines
- Validate and approve all UAT scenarios and scripts
- Ensure that all UAT testing complies with Sarbanes-Oxley
- Monitor progress to ensure that the project is delivered on time
- Communicate progress/status on a regular basis to project leadership
- Serve as team point of contact for all testing activities

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Transportation Industry Client

Oracle 11i Technical Writer / Trainer / QA

- Designed and develop web and hard copy end user training materials for Oracle 11i Public Sector GL, PSB, INV, OM, PO, iProcurement applications
- Facilitated in-house training for financial and supply chain applications
- Participated in Quality Assurance and User Acceptance Testing
- Identified and documented current business processes

Technology Industry Client

Technical Writer / Trainer

- Designed and developed web and hard copy end user training materials for auto wholesale floor plan accounting software, to the wholesale finance industry
- Facilitated training for Technologies Software

Security Systems Client

Oracle 11i Technical Writer / QA Analyst / Business Analyst / Trainer

- Designed and developed web and hard copy end user training materials, use cases and test plans for Oracle Supply Chain and Financial applications
- Met with subject matter experts to gather functional requirements and transfer the information into business requirement documents
- Participated in Quality Assurance and User Acceptance Testing
- Identified and documented current business processes

Telecommunications Client

Hyperion Trainer / QA Analyst / Support Analyst / Technical Writer

- Facilitated training for Hyperion Planning and Reporting Software
- Designed and developed end user training materials for Hyperion products
- Participated in Quality Assurance and User Acceptance Testing
- Created use cases and test scripts
- Provided level 2 & 3 technical support

Telecommunications Client

Business Analyst / QA Analyst / Technical Writer

- Met with subject matter experts to gather functional requirements and transfer the information into business requirement documents
- Identified and documented current business processes
- Designed and developed test plans and use cases

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- Participated in Quality Assurance and User Acceptance Testing
- Designed and developed user guides and training materials
- Created policies and procedures for Sarbanes-Oxley compliance

Manufacturing Client

Oracle Business Analyst / Training Project Manager / QA Analyst

- Facilitated Global Sourcing eBusiness Accounts Payable and Purchasing projects designed to improve productivity and reduce costs
- Supervised a team responsible for rolling out a Collaborative Payables and Purchasing system to 8,000 suppliers with over \$1 billion in spend
- Met with subject matter experts to gather functional requirements and transfer the information into business requirement documents
- Created use cases and test scripts
- Participated in Quality Assurance and User Acceptance Testing
- Supervised off-shore teams responsible for providing level 1-3 support
- Provided functional training for Oracle and proprietary software
- Developed computer based and hard copy training materials
- Drive Energy process improvement and simplification activities

Software Solutions Client

Hyperion Software Trainer

- Facilitated training for Hyperion Planning and Reporting Software

Technology Industry Client

Pre-Sales Consultant

- Developed strategy, pricing and new business with the Sales Managers
- Provided technical information and functional product demonstrations
- Developed responses to RFP's and RFI's with the Sales Managers
- Scoped new implementations prior to the Implementation Team going on-site
- Explained implementation methodology, project goals and workflow

Technology Industry Client

Business Analyst / Training Coordinator / QA Analyst

- Met with subject matter experts to gather business requirements and transfer the information into business requirement documents
- Participated in Quality Assurance and User Acceptance Testing
- Created use cases and test scripts
- Created customized web based and hard copy training materials

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- Trained employees and customers on software functionality
- Developed business process documentation

Software Solutions Client Training Project Manager

- Conducted end-user training for Financial ERP software
- Designed and developed customized end-user training materials using Tutor
- Developed business process documentation
- Participated in Quality Assurance and User Acceptance Testing
- Developed and managed ERP training implementation projects by monitoring resource allocation, budget and deliverables
- Worked with the Oracle Sales department providing pre and post sales support, training and responding to RFP's & RFI's

Software Solutions Client Training Manager / Instructional Designer / Pre-Sales Consultant

- Managed staff that provided training and technical support
- Participated in Quality Assurance and User Acceptance Testing
- Successfully assisted the sales department providing pre and post sales support, software demonstrations, and serving as a technical advisor
- Traveled to client sites for software implementation and customization
- Conducted end-user training for new and existing clients
- Designed and developed customized training materials

Oracle Education / Certifications

BS – Finance

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