

#### Senior PeopleSoft Developer

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#### Senior PeopleSoft Developer - Cendien - PeopleSoft Experts

# PeopleSoft Professional Services

With 7 years of dedicated PeopleSoft experience, I am a seasoned PeopleSoft professional. I am experienced in application design, development, testing and implementation. I have strong knowledge of PeopleSoft HCM (HR, Base Benefits, Benefits Administration, Global Payroll, Time and Labor and self-service modules) and PeopleSoft CRM (Support, Help Desk, Sales, Order Capture). I have a focus on testing with peripheral experience in technical, functional and business analysis roles. With industry knowledge in Utilities, Telecom, Facilities Mgmt., Logistics and Engineering, I am well versed in both CRM and HR Best Practices and apt to take on any new challenge.

## PeopleSoft Technical Skills

CRM 8.4, 8.8, 8.9, 9.0

- Support
- Help Desk
- Order Capture
- Sales

HR 8.3, 8.8, 8.9

- Time & Labor
- Global Payroll
- Base Benefits & Benefits Administration

## PeopleSoft Clients / Experience

#### **Utilities Provider Client**

## **Senior Consultant**

- Implemented PeopleSoft CRM 8.9 Support, Support Self Service.
- Provided functional assistance in the development of customizations to the employee portal.
- Made PeopleCode modifications, and customized delivered pages, records and PeopleCode
- Identified/recorded defects and retested code to ensure all defects are resolved.
- Created custom interfaces using SOAP to PeopleSoft Component Interface and Application Messages.

#### **Telecom Client**

#### **Senior Consultant**

- Customized PeopleSoft CRM 8.9 Sales and Order Capture.
- Created customizations using Application Designer, PeopleCode, SQL, Application Engine.
- Configured PeopleSoft HR 8.8 Benefits.



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- Developed test cases and trained HRIS technicians and analysts for system testing efforts.
- Supported testing effort throughout all phases of implementation from test case creation and execution to application deployment.
- Utilized Mercury Test Director to enter and run test cases, log and track defects and report metrics.

#### **Automotive Manufacturing Client**

#### **Senior Consultant**

- Implemented PeopleSoft HR 8.8 Payroll, Time and Labor, Benefits.
- Architected & implemented, from design phase through go-live, the design and execution of configuration activities:
- Security Roles & Permissions, Structure & Content (Roles: Administrator, Manager, Agent)
- PeopleSoft Query Manager (wrote queries for reporting and workflow).
- Time and Labor (base table setup, data cleansing for converted data).
- Validated and corrected converted Time and Labor data.
- Performed fit/gap analysis of HR/Payroll/Benefits processes, SQR programs, reports and interfaces.
- Trained end-users on procedures and processes pertaining to the new modules & pages developed.

#### **Aero Space Client**

## **Junior Consultant**

- Implemented PeopleSoft HR 8.3: Time & Labor, Global Payroll, Benefits.
- Gathered user requirements, based on which performed detailed functional and technical design of online customizations.
- Functioned as a liaison and advisor to Interface team members providing expertise in designing and developing external interface specifications for PeopleSoft HR modules.
- Created and executed system tests and validated results.
- Created Training material, functional, technical and configuration documentation to support implementation.
- Performed testing to validate system functionality and determined root cause of defects.

#### PeopleSoft Education / Certifications

Bachelor of Science, Electrical Engineering (EE)

## Certifications

PeopleSoft Certified for PeopleTools I/II



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# **PeopleSoft – CENDIEN Hyperion Consulting and Staffing Services**

# **CENDIEN CORP**

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