



Senior SAP Technical Consultant

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<http://www.cendien.com/apps/sap/>

Summary

SAP Techno - Functional Consultant with around 8 Years of overall IT experience.

Around Six years of experience in implementing SAP R/3 solutions in the capacity of core team member, Techno-Functional Consultant, Lead Consultant for customers in Pharmaceutical, FMCG and High-Tech industries like Alembic Chemicals, Saint Gobin Abrasives, Nestle S.A, Insurrence Australia Group (IAG), Xerox Corp, U.K.

Worked with SAP Labs in CRM Quality Management Group for the release of CRM 5.1, 5.2 and CRM on Demand (COD 4.0).

Worked with SAP GDC for an Upgradation Project from 4.6B to ECC 5.0.

Implementation experience includes Business Requirement Analysis, Mapping Client s Business Process to SAP Processes, GAP Analysis, Configuration, Re-Engineering, Prototyping, Training, Testing, Documentation, Go-Live and Post Implementation Support.

Excellent Communication Skills both oral and written.

Team player enabled me to work effectively with people at all levels in an organization.

Excellent understanding of Poject issues and Ability to work independently as well as a part of team.

Technical Skills

Applications SAP R/3 4.0B, 4.6B, 4.7, ECC 5.0, mySAPCRM 5.0, 5.1, mySAPSRM 5.0, SAP BW 3.5, CRM on Demand 4.0, SAP MM, SAP SD, SAP FI, MS-Office, FrontPage and AutoCAD 2000. Languages ABAP/4, Java.

Operating Systems MS-Windows 9x, 2000, NT, XP and UNIX.

Web Technologies ITS, JDK 1.1, JWS, JDBC, HTML, JavaScript.

Database Oracle 8.0, SQL Server 7.0, MS-Access.

Professional Experience

SAP Labs, Palo Alto, USA

[COD 4.0](#), [CRM 5.1](#), [5.2](#)

SAP Labs is engaged in collaborative software engineering that facilitates the delivery of innovative business solutions across Research & Breakthrough Innovation, Product and Technology Development, Production, Global Services & Support, Sales Support, and Customer Solutions & Operations. The center, an integral part of SAP's global development network, focuses on key areas like ERP, CRM, SRM, NetWeaver, Globalization, Emerging Solutions, Custom Development, Active Global Support, and Installed Base Maintenance.

Project Description

CRM Quality Management Group is responsible for Quality Management, Testing, defects reporting and documenting for the CRM future release products.

Responsibilities

Leading the team and responsible for preparing Scenario and UI test cases of Service and Marketing modules of CRM.

Giving the base function knowledge of CRM to the team members for the testing purpose.

Preparing Testing Strategy, Test Requirements, Test Plan and Test cases, Performance Testing and Execution, Reporting of defects and varification of fixed defects, Preparing Test summary report.

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Handling multiple deliveries and maintain the deadlines by efficient utilizing the resources.
Preparing the project status reports during each Testing phase.
Prepared weekly project status reports for management and Timesheet for the resources.

XEROX Corporation, Stamford, CT & London, UK

[SAP ECC 5.0, CRM 5.0](#)

Xerox is one of the world's largest American document management company. Which manufacture and sells a range of colour and black-and-white printers, multifunction systems, photo copiers, digital production printing presses and related document management services and related consulting services.

Project Description

A2B Average to Benchmark is Xerox CRM implementation project where SAP CRM is implemented across all the 19 countries, first concentrating on United Kingdom, Germany and France Operations. It rolls out the same to other countries in coming phases of the project. This project involves enhancing Business Process Automation that will be integrated with ERP, CRM and SRM. This facilitated the client in achieving the Key challenges of the project like improving the Information exchange with the Business Partners, enabling dealers to perform transactions online. Onsite-Offshore model is followed to reduce the cost and to free the consultants for the important task of the project.

Responsibilities:

I was working as Onsite Team Lead, on UBB module, a submodule of SAP CRM Services.

Understanding the Functional Requirement from Process owner / Business.

Explaining the Business requirement to the team member after communicating with the Process owners / Business.

Estimating the workload of the requirements after analyzing the same.

Preparing Functional Specs, High level Technical Specs and Unit Test Plans.

Reviewing Functional Spec, High level Technical Specs and Testing.

Guiding team members with their queries while developing the requirement.

Handling multiple deliveries, Preparing Objects tracker and Issue log sheets.

Nestle USA Inc, Glendale, CA

[SAP R/3 4.7](#)

Nestle is the world's largest food company that operates 500 factories, in 85 countries, across the five continents and employs over 250,000 people worldwide. Nestle's global operations are organized into three geographical Zones namely Zone AMS (North and South America), Zone AOA (Asia, Oceania and Africa) & Zone EUR (Europe).

Nestle has established a global business improvement program called GLOBE, which will define, and implement standardized Group-wide business process architecture and associated master data for the parameterization of the Group software tools of which the major application vehicle is mySAP.

Responsibilities

Was working as Team lead and my role was to liaison between the Development Coordinator and Team members in the offshore.

To study, Discuss & understand the Functional Requirement from the market/business.

Preparing estimation for the work request and change request based on the Std. guideline and requirements.

Work assignment among team members and tracking the delivery of the work / change request.

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Explaining the requirement to the team member after communicating with the Functional owner / Process owner of the work request/change request.

Guiding team members with their queries while developing the requirement.

Preparing Technical Specs and Unit Test Scripts out of Functional Specs for the different work request.

Reviewing the code and Testing the same as per the test plan and cases.

Go Live support and CI creation through Peregrine Tool.

SAP GDC, India September

[SAP 4.6B](#), [ECC5.0](#), [Solution Manager-3.2](#) (Up gradation Project)

Client: IAG (Insurance Australia Group), Australia Location: China, Australia Insurance Australia Group Limited (IAG) is Australasia's leading general insurance group.

It owns some of the regions most respected insurance brands including NRMA Insurance, SGIO, SGIC, CGU and Swann Insurance in Australia, and State Insurance and NZI in New Zealand. IAG has 2 independent SAP Landscapes, HR and FI. Each has 3 systems Production, UAT and development systems. Interfaces exist between the HR and FI systems.

IAG upgraded its SAP R/3 HR and FI system landscapes from 4.6B to ECC 5.0.

Responsibilities

Responsible for work assignment and on time delivery of the objects.

Providing Technical guidance and work distribution among the team members.

Worked on Solution Manager Tool for upgrade.

Worked on Standard programs and Z-Programs for syntax check and activation.

Checking for any obsolete statements in the code which has been replaced by new statements in the new version.

Checking SAP Note for the modified statement from SAP.

Created documentation for each and every object based on modifications done.

Uploaded documents in solution manager as per the logical component and priority wise for QA review.

Perform post upgrade SPAU and customer object adjustment.

Unit Acceptance and Quality Testing of objects.

Nestle , Sao Paulo, Brazil

[SAP R/3 4.7](#)

Nestle has established a global business improvement program called GLOBE, which will define, and implement standardized Group-wide business process architecture and associated master data for the parameterization of the Group software tools of which the major application vehicle is mySAP.

Responsibilities

To study, discuss & understand the Functional Requirement from Functional Consultants.

Preparing Technical Specs and Unit Test Scripts out of Functional Specs for the work request/change request.

Giving Technical assistance to the team members with their queries while development.

Reviewing the code and Testing the same as per the test plan and cases.

Go Live support, Post Implementation Support and CI creation through Peregrine Tool.

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Saint Gobain Abrasives, Paris, France

SAP 4.6C

Saint-Gobain Abrasives (SGA), a subsidiary of Compagnie de Saint-Gobain (Paris, France), is the world's largest manufacturer of abrasives and the only international manufacturer to offer a full complement of abrasives products to customers worldwide. The business has more than 16,600 people worldwide and approximately 100 manufacturing facilities in 25 countries).

Responsibilities

To study, discuss & understand the Functional Requirement.

Communicating with functional consultants.

Preparing Technical Specs and Unit Test Scripts.

ABAP Development.

Code review & Documentation.

Unit Acceptance and Quality Testing of objects.

Alembic Chemicals Ltd., Baroda, India

SAP 4.0B

Alembic is Asia's most respected integrated pharmaceutical company with manufacturing practices and facilities that conform to WHO-GMP guidelines; Alembic is in the business of improving the quality of life and healthcare in over 75 countries around the world. Alembic started in 1907 & now it is Asia's most respected integrated pharmaceutical company with manufacturing facilities in Baroda and Baddi, India.

Responsibilities

To study, Discuss & understand the Functional Requirement.

Communicating with Module lead and Functional consultants.

Preparing Technical Specs and Unit Test Scripts.

ABAP Development.

Code review & Documentation.

Unit Acceptance and Quality Testing of objects.

Kernel Software Pvt. Ltd.

JDK1.1, JWS, Oracle-8

Client: Bombay Dyeing & Mfg. Co. Ltd., India.

This was a complete ERP Solution for Bombay Dyeing & Mfg. Co. Ltd. This includes the complete computerization of the Chemical Plant of Bombay Dyeing & Mfg. Co. Ltd.

The Objective this Project is to automate the complete information available with workflow. The project fulfils the needs of the employees and the decision-makers by empowering them with ability to store locate and refer the information and data generated internally.

The different essential modules were FI (Payroll with Income tax & PF, Fixed assets, Excise, Financial Accounting), Production Planning & Control, Human Resource Management (Personal Information System, Attendance Recording System), Plant Maintenance (Maintenance Planning System), Material Management, Quality Management, Sales & Distribution (Sales System), Management Information System (MIS).

Responsibilities

To study, discuss & understand the Functional Requirement.

Analyzing and Preparing System requirement specification.

Designing and Development.

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Integration and System Testing.

Involved in designing and development of database tables and stored procedures.

Unit Acceptance and Quality Testing of objects.

Kernel Software Pvt. Ltd.

JDK1.1, JWS, Oracle-8

Effort Tracking System is the Intranet site of the Kernel Software Pvt. Ltd that facilitates the creation and maintenance of the following modules.

Trouble Ticket: Here the user can submit his Machine Problems or the extra Software to be installed. This request will go to the System Administrator.

Time Sheet: Here the user can submit their daily work report or work done per hour that will be viewed by Technical director or concern person only.

Leave Status: Here the user can view his leave status and also can apply for the leave, which will be viewed by H R Dept. or concern person only.

Library Information: Here the user can get the information about the available books in the library and also he can request for available book.

Responsibilities

To study, discuss & understand the Functional Requirement.

Analyzing and Preparing System requirement specification.

Designing and Development.

Integration and System Testing.

Involved in designing and development of database tables and stored procedures.

Unit acceptance and Quality testing of objects.

Education / Training

Bachelor of Engineering from Karnataka University, Dharward, India.

Completed training on SAP CRM 4.0 (CR100 & CR700) in SAP, India.

Completed training on SAP CRM 5.0 in Xerox Corporation, UK.

Completed training on Solution Manager 3.2 in SAP GDC, China.

Completed training on SAP SRM 5.0 in Cognizant Technology Solution, USA.

Completed training on SAP BW in Nestle ODC, Satyam Computer, India.

Completed training on QMS in Satyam Computer Services Ltd., India.

SAP Consultants – SAP Software Consulting Services

CENDIEN – SAP SOFTWARE CONSULTING EXPERTS

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